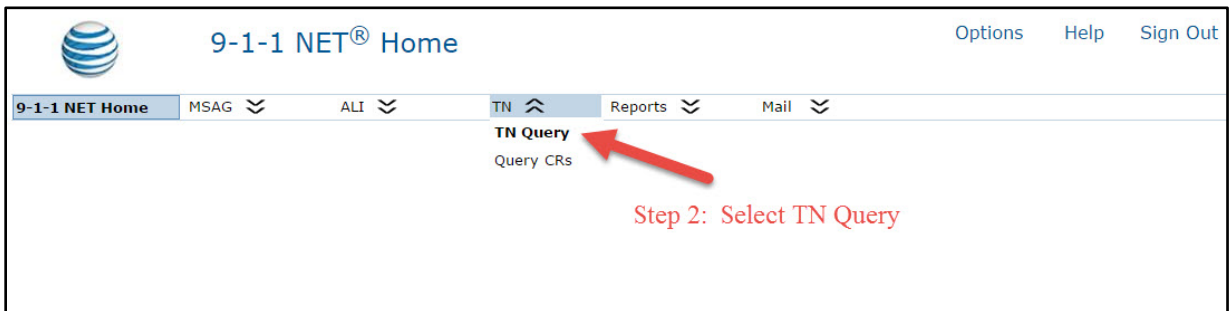


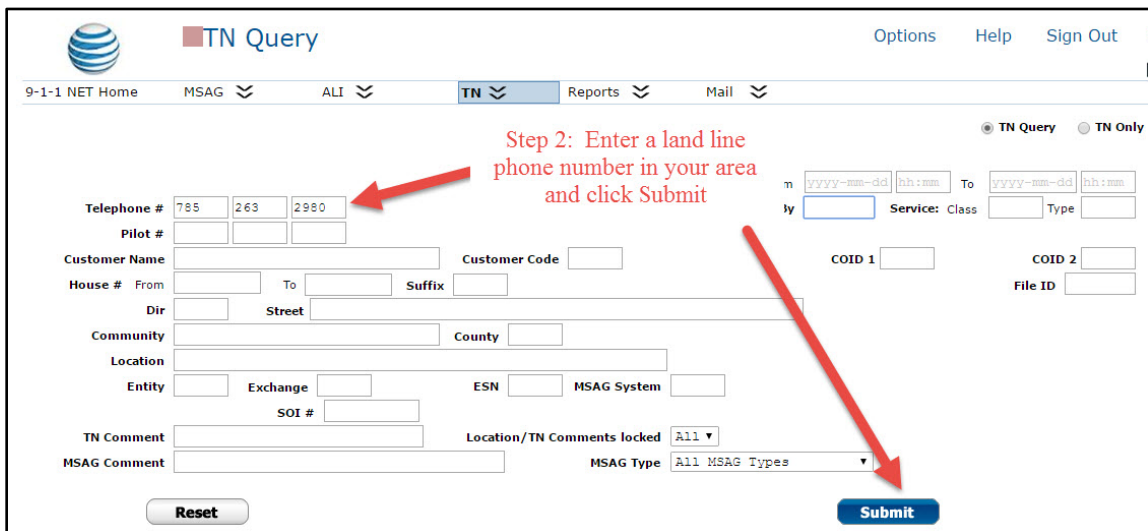
Downloading TN records from AT&T's 911 Net Website

This can only be done by someone with proper credentials and permission to change the Master Street Address Guide for the PSAP.

The spreadsheet that comes out of this process contains phone numbers and names along with the service addresses and some other telephone company info. It should be used only for work related to the PSAP. The names and numbers should be stripped from it before it is distributed to anyone else.



The screenshot shows the "9-1-1 NET Home" page. The navigation bar includes "9-1-1 NET Home", "MSAG", "ALI", "TN", "Reports", and "Mail". The "TN" menu is expanded, showing "TN Query" and "Query CRs". A red arrow points to "TN Query". Below the arrow, the text "Step 2: Select TN Query" is written in red.



The screenshot shows the "TN Query" form. The navigation bar includes "9-1-1 NET Home", "MSAG", "ALI", "TN", "Reports", and "Mail". The "TN" menu is expanded, showing "TN Query" and "TN Only". The form contains various fields for entering information, including "Telephone #", "Pilot #", "Customer Name", "Customer Code", "House #", "Dir", "Street", "Community", "County", "Location", "Entity", "Exchange", "ESN", "MSAG System", "SOI #", "TN Comment", "MSAG Comment", "Location/TN Comments locked", "MSAG Type", "COID 1", "COID 2", and "File ID". A red arrow points to the "Telephone #" field, and another red arrow points to the "Submit" button. Below the arrows, the text "Step 2: Enter a land line phone number in your area and click Submit" is written in red.

TN Query Details Options Help Sign Out

9-1-1 NET Home MSAG ALI **TN** Reports Mail

Show Query

Details Change Delete Print Export

Telephone # 785 263 2980 Last Updated: On 2015-08-06 07:25:06.160488 by Service: Class 5 Type 0

Pilot # Customer Name Customer Code 120 COID 1 SWBT COID 2 File ID LOAD0196

House # 109 Suffix Dir E Street 1ST ST Community ABILENE County 041 State KS

Location EMERGENCY MGMT Latitude Longitude MSAG System DCKNKS

Entity P3 Exchange ABL ESN 1100 Completion Date 2015-08-06

ESSID P3 SOI # P051412 TN Comment MSAG Comment MSAG Type Street Level

Related TN CR No

Step 3: Get your MSAG System identifier

TN Query Options Help Sign Out

9-1-1 NET Home MSAG ALI **TN** Reports Mail

☒ TN Query ☐ TN Only

Last Updated: From yyyy-mm-dd hh:mm To yyyy-mm-dd hh:mm

Last Updated By Service: Class Type

Telephone # Pilot # Customer Name Customer Code COID 1 COID 2 File ID

House # From To Suffix Dir Street Community County Location Entity Exchange ESN MSAG System DCKNKS

SOI # TN Comment Location/TN Comments locked All MSAG Type All MSAG Types

MSAG Comment

Reset Submit

Step 4: Go back to the TN Query and enter your MSAG System identifier and click Submit

TN Query Results Options Help Sign Out

9-1-1 NET Home MSAG ALI **TN** Reports Mail

Show Query

Print Export

Viewing page 1 of 274 (5478 records) Previous Page 1 Next Page

0 records selected of 5478 records returned.

Step 5: You should see a list of every telephone service record for your PSAP. Click Export and remember that this could take a few minutes

It will open a new tab while loading and eventually download a file called TNQueryResults.xls

| Telephone # | LNP | Error | Pilot TN | Customer Name | House # | Dir | Street | Community | County | State | Location | Entity | MSAG Sys |
|----------------|-----|-------|----------------|---------------|---------|-----|---------|-----------|--------|-------|----------|--------|----------|
| (620) 767-9210 | | | (620) 767-9210 | | 120 | NE | 14TH ST | ABILENE | 041 | KS | | P3 | DCKNKS |
| (620) 767-9211 | | | (620) 767-9211 | | 120 | NE | 14TH ST | ABILENE | 041 | KS | | P3 | DCKNKS |