**Downloading TN records from AT&T’s 911 IM Website**

This can only be done by someone with proper credentials and permission to change the Master Street Address Guide for the PSAP.

The spreadsheet that comes out of this process contains phone numbers and names along with the service addresses and some other telephone company info. It should be used only for work related to the PSAP. The names and numbers should be stripped from it before it is distributed to anyone else.







