

Quality Policy - Leadership and Commitment

Version 2

Effective Date: January 1, 2025

Approved by: CEO

Statement of Commitment:

As leaders of Example Manufacturing Inc., we are committed to establishing, implementing, maintaining, and continually improving our Quality Management System (QMS) in accordance with ISO 9001:2015.

We commit to satisfying applicable requirements and enhancing customer satisfaction through a strong focus on customer needs and expectations.

Key Objectives:

- Customer Focus: We commit to customer focus by ensuring zero defects in the assembly line by Q3 2025. This will be achieved through robust process controls, risk-based thinking, and employee empowerment.
- Leadership will ensure that quality objectives are compatible with the context and strategic direction of the organization.
- Resources will be provided to maintain the integrity of the QMS.
- Risks and opportunities will be addressed proactively.

This policy will be communicated throughout the organization and reviewed for continuing suitability.

Signed:

John Doe

Chief Executive Officer

Date: December 15, 2024