

Overview

HPE SimpliVity RapidDR Software

HPE SimpliVity RapidDR is a DR orchestration tool for HPE SimpliVity platforms to automate the recovery of pre-configured set of virtual machines, from a production site to a recovery site and vice versa.

HPE SimpliVity RapidDR solution simplifies and accelerates offsite disaster recovery through automation. It is built on the inherent HPE SimpliVity HyperProtected and HyperSimple capabilities, confirming to customer SLAs around Recovery Point Objectives (RPOs) in the order of seconds and reducing Recovery Time Objectives (RTOs) from days or hours to minutes. It can be used in the event of disaster to efficiently protect enterprise data centers, regional sites, remote offices or branch offices even over bandwidth-constrained WAN links.

What's New

- Support for VMware NSX-T configuration
 - Support for VMware vCenter Server 7.0
 - Support for VM recovery from HPE Cloud Volume backup. The external stores can be HPE StoreOnce appliance or HPE Cloud Volumes.
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Standard Features

HPE SimpliVity RapidDR Features and Benefits

Rapid Recovery

- Minimize service disruption by automating site recovery and eliminating manual errors
- Simplified, configurable recovery workflow includes the order in which VMs are powered on, activate the IP addresses and execute pre and post recovery scripts.

Simplified DR setup and Execution

- An intuitive, VM-centric graphical user interface guiding the configuration process in five easy steps.
- Avoids complicated manual runbooks that consume time, resources and budget

Reduced the cost and complexity

- Eliminates the cost and complexity of special-purpose disaster recovery automation tools and stand-alone replication products.
- Support from the same hyper-converged infrastructure vendor.

Improved Compliance and Risk Mitigation

- Helps to ensure strict compliance with stringent disaster recovery and business continuity regulations
 - Creates well documented and detailed historical reports automatically for compliance audits
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Service and Support

HPE Pointnext - Service and Support

Get the most from your HPE Products. Get the expertise you need at every step of your IT journey with **HPE Pointnext Services**. We help you lower your risks and overall costs using automation and methodologies that have been tested and refined by HPE experts through thousands of deployments globally. HPE Pointnext **Advisory Services**, focus on your business outcomes and goals, partnering with you to design your transformation and build a roadmap tuned to your unique challenges. Our **Professional** and **Operational Services** can be leveraged to speed up time-to-production, boost performance and accelerate your business. HPE Pointnext specializes in flawless and on-time implementation, on-budget execution, and creative configurations that get the most out of software and hardware alike.

Consume IT on your terms

HPE GreenLake brings the cloud experience directly to your apps and data wherever they are-the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake accelerates digital transformation in a distributed, edge-to-cloud world..

- Get Faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds

Managed services to run your IT operations

HPE GreenLake Management Services provides services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

Recommended Services

HPE Pointnext Tech Care*.

Notes: *Minimum required level of support is 3yr Tech Care Basic

HPE Pointnext Tech Care is the new operational service experience for HPE products. Tech Care goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Pointnext Tech Care has been reimagined from the ground up to support a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Pointnext Tech Care is available in three response levels. Basic, which provides 9x5 business hour availability and a 2 hour response time. Essential which provides a 15 minute response time 24x7 for most enterprise level customers, and Critical which includes a 6 hour repair commitment where available and outage management response for severity 1 incidents.

<https://www.hpe.com/services/techcare>

HPE Pointnext Complete Care

HPE Pointnext Complete Care is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Pointnext Services experts. HPE Pointnext Complete Care provides:

- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI Driven customer experience

<https://www.hpe.com/services/completecure>

Configuration Information

How to Order

HPE SimpliVity RapidDR software is available in 25 VM or 100 VM license packs to protect virtual machines in the case of disaster across the primary and secondary sites, which consist of multiple HPE SimpliVity nodes.

1. Start with HPE SimpliVity RapidDR software E-LTUs.
2. Choose a mandatory Service and Support level

Step 1: Start with HPE SimpliVity RapidDR software E-LTUs

Choose the required number of HPE SimpliVity RapidDR license packs based on the number of virtual machines that need to be protected.

E-LTU is an electronic license, and used where the HPE electronic delivery method is requested. Customers will receive an email after the order is processed from Hewlett Packard Enterprise with an "Access Your Products" option to download the software.

Select the RapidDR license pack

Description	SKU
HPE SimpliVity RapidDR 100VM Pack E-LTU	Q8E45AAE
HPE SimpliVity RapidDR 25 VM Starter Pack E-LTU	Q8E46AAE
HPE SimpliVity RapidDR 25 VM Add-on Pack E-LTU	Q8E47AAE

Notes: Maximum number of HPE SimpliVity RapidDR 25 VM Starter packs E-LTU per order is one.

Step 2: Choose a mandatory Service and Support level

Services for customers purchasing from Hewlett Packard Enterprise or an enterprise reseller for the above HPE SimpliVity RapidDR part numbers are quoted automatically using Hewlett Packard Enterprise order configuration tools.

HPE Tech Care NBD 3yr is the minimum required support level for all the above HPE SimpliVity RapidDR part numbers. Additional levels of Tech Care and Tech Care Advanced options are also available. It is recommended that the customers choose the same level of support that is sold with HPE SimpliVity platforms.

Technology Services for increased uptime, productivity and ROI.

At HPE, our priority is to maximize your workload uptime, avoiding problems before they occur. As the experts for the HPE SimpliVity, HPE Pointnext support will be your single point-of-contact for all of your support needs. This means you can spend more time developing apps and adding value to the business rather than maintaining your infrastructure.

If there is a potential risk in your infrastructure, our remote support technology will proactively notify HPE and initiate the resolution process. If you are experiencing any issue with your solution and you purchased Tech Care, you will have immediate access to our team of solution experts, whose first priority is to ensure your workloads are up and running, and then immediately start diagnosing the failure.

HPE SimpliVity is supported by the power of HPE, in 30+ different languages, with local presence across 140 countries.

Installation and Startup Services

Configuration Information

HPE Pointnext provides optional HPE SimpliVity Remote RapidDR software installation and startup services to meet your unique disaster orchestration deployment requirements.

HPE SVT RDR install services

Description

HPE SimpliVity Remote RapidDR software installation and startup service

SKU

HA124A1#5YR

Notes:

- Please consult your HPE Sales Representative for any additional questions and support options.
- For more information on Technology Services Please visit: <https://www.hpe.com/us/en/services.html>

Summary of Changes

Date	Version History	Action	Description of Change
01-Nov-2021	Version 11	Changed	Service and Support Pointnext Tech Care and Complete Care information updated
06-Jul-2021	Version 10	Changed	Overview section was updated
08-Sep-2020	Version 9	Changed	Overview and Configuration Information sections were updated.
03-Feb-2020	Version 8	Changed	Overview and Configuration Information sections were updated.
17-Jun-2019	Version 7	Changed	Overview section was updated.
03-Jun-2019	Version 6	Changed	Overview, Standard Features, and How to Order sections were updated. SKU added: HA124A1#5YR.
02-Apr-2018	Version 5	Changed	Overview, Standard Features and How to Order sections were updated.
04-Dec-2017	Version 4	Changed	Overview, Standard Features, and How to order sections were updated.
04-Sep-2017	Version 3	Changed	Changes made to the How to Order Section
14-Aug-2017	Version 2	Changed	Changes made to the entire document
07-Aug-2017	Version 1	Created	New QuickSpecs

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