## Daily Call Failure Details due to POI congestion

Data for 20-Nov-16

| Operator | 24 hours data |               |                                    |                | Busy Hour data |               |                                    |                |
|----------|---------------|---------------|------------------------------------|----------------|----------------|---------------|------------------------------------|----------------|
|          | Call attempts | Call failures | TRAI Mandated QoS for call failure |                |                |               | TRAI Mandated QoS for call failure |                |
|          |               |               | Prescribed by<br>TRAI              | Actual details | Call attempts  | Call failures | Prescribed by TRAI                 | Actual details |
| Airtel   | 11.98 crores  | 2.69 crores   | less than 0.5%                     | 22.4%          | 1.05 crore     | 0.35 crore    | less than 0.5%                     | 33.4%          |
| Vodafone | 9.97 crores   | 2.18 crores   | less than 0.5%                     | 21.9%          | 1.02 crore     | 0.41 crore    | less than 0.5%                     | 39.7%          |
| Idea     | 8.36 crores   | 0.46 crores   | less than 0.5%                     | 5.5%           | 0.7 crore      | 0.09 crore    | less than 0.5%                     | 12.9%          |