



# Customer Experience Strategy: Build a Customer-Centric Culture

Course completed by Kapil Chaulagai  
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Top skills covered

**Customer Experience**

**Organizational Culture**

A stylized, handwritten signature in black ink that reads "Dar Brodnitz".

Head of Content Strategy, Learning



Certificate ID: eedd163cf6a9ef9fc68ccc2eed4d07851869c74983dd399a570ac2fba217973b