# Haym Mallakh

Brooklyn, NY, 11229

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#### **EDUCATION**

**Brooklyn College, CUNY**, Brooklyn, NY Expected Graduation: 12/2024

Expected Degree: BS in Computer Science

#### **CORE COMPETENCIES**

• Ecommerce Skills

Strong Communication

Detail Oriented

Team Player

Listening Skills

Leadership

Programming Languages and Tools: Java, JavaScript, HTML, CSS, .Liquid, Electron, Git, VSCode.

Relevant Course Work: Data Structures, Human-Computer Interaction, Object-Oriented, Analysis of Algorithms

Skills: Microsoft Word; Basic: Excel and PowerPoint; Google Drive.

### **PROFESSIONAL EXPERIENCE**

NYC Designer Outlet, Brooklyn, NY E-commerce Manager

2022 – Present

- Created and oversaw the listing process for an online marketplace, ensuring accurate product descriptions and details.
- Executed accurate and efficient order fulfillment by selecting, packaging, and dispatching online orders in alignment with company standards and delivery requirements.
- Demonstrated exceptional customer service by promptly resolving a wide range of customer inquiries.

## Candm Inc., Brooklyn, NY

## Owner/Operator

2019 - Present

- Manage the sale of electronics, toys and games on Amazon, eBay, Mercari, and Facebook Marketplace
- Create product listings, upload photos, as well as handle labeling, packaging, and timely shipping.
- Handle customer service-related issues and inquiries in order to have repeat business.
- Buy goods from various retailers, and research pricing to ensure a profit.
- Maintain a 267 positive rating at the current time on eBay.

### Shipinsure, Brooklyn, NY

#### Contractor

- Seamlessly integrated with Shipinsure's in-house design team, successfully updating a Shopify template in alignment with a provided Figma design
- Leveraged .Liquid templating language to add custom features not natively supported by Shopify
- Utilized CSS and HTML expertise to effectively restructure the webpage.

## Evergreen Investments, Atlanta, Georgia

## **Developer/Web Developer Intern**

- Integrated front end work according to company views
- Used react to create the website
- Uploaded the completed react project to wordpress