# **Kara Klefos**

## **UX/UI Designer**

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#### WORK EXPERIENCE

Life Anew Restorative
Justice

2025 - Present

Lead UX/UI Designer

- Sole designer leading the end-to-end design of an internal app to streamline employee resources, workflows, and community programs.
- Conducted user research with staff to uncover needs around accessing food/shelter resources, documentation, and tools for conducting "circles" that foster conflict resolution and emotional learning.
- Designed and iterated low- to high-fidelity wireframes, incorporating continuous employee feedback to ensure usability and alignment with nonprofit goals.
- Developed a cohesive design system and final app interface to improve accessibility of resources, support staff in daily workflows, and strengthen Life Anew's community impact.

Stitch Fix Inc. 2020 - Present

#### **Senior Stylist**

- Curate personalized clothing selections tailored to clients' preferences, fit, and lifestyle by leveraging data-driven insights and trend forecasting to enhance customer satisfaction and retention.
- Deliver detailed client feedback to improve algorithm accuracy and refine product offerings.
- Ranked in the top 7% of stylists, earning a performance-based bonus for exceptional stats while delivering a top-tier client experience.

Appen 2023 - 2024

#### **Artificial Intelligence Researcher**

- Collected, annotated, and analyzed data to enhance machine learning models for NLP, computer vision, and speech recognition.
- Conducted research and evaluations to improve AI accuracy, efficiency, and real-world applicability.

Second Summer Bride 2016- 2020

### Second Summer Bride UX/UI Designer, Manager, Buyer

- Improved site usability through UX-driven layout revisions and content strategy, resulting in a 25% increase in online inquiries.
- Managed bi-monthly website updates, uploading new inventory and refining layout to improve user flow and product visibility.
- Directed all social media strategy, photography, and copywriting—boosting Instagram profile visits by 40% and more than doubling followers; recognized by Bridal Musings for curating an exceptional brand presence.
- Led and mentored a team, driving sales growth through personalized coaching, daily operations
  management, and strategic initiatives across styling, customer service, and inventory planning.
- Analyzed customer purchasing patterns and adjusted inventory accordingly, reducing stockouts and increasing sales.

#### **EDUCATION**

Texas State University 2012 - 2016

# Bachelor of Science in Family & Consumer Sciences

Major: Fashion Merchandising Minor: Business Administration

CareerFoundry 2024 - 2025 **UI Design Certificate,** 

Frontend Development for Designers Certificate

#### **SKILLS**

- **UX Design**: User Research, Usability Testing, A/B Testing, User Flows & Journey Mapping, Information Architecture, Wireframing & Prototyping
- **UI Design**: Visual Design, Responsive Design, Design Systems, Accessibility, Typography & Color Theory, Usability, Consistency, Error Handling
- Tools: Figma, Sketch, Adobe Illustrator, Git & GitHub, Visual Studio Code
- Front-End: HTML5, CSS3, JavaScript (ES6+)