

ABOUT EXPERIENCE

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KARAM AJAJ

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A certified professional, enthusiastic about new technologies, eager to learn, and be challenged in order to grow and further improve my IT skills.

I possess excellent analytical and communications skills that I utilize to achieve my greatest passion in life which is using my technical know-how to benefit other people and organisations.

Currently looking for an opportunity to utilise my technical skills in a challenging working environment and become a valuable asset to the organisation that I work for.











Feedback

EXPERIENCE

DATACENTER AND CLOUD SPECIALIST

ACKNOWLEDGE

- Aligning architecture choices with the security team, consultants and project engineers.
- Lifecycle management and capacity management for cloud and data center services.
- Maintaing the highest level of quality of our customers' infrastructure.
- Delivering and maintaining relevant commissioning, management guidelines and technical documentation of data center and cloud services.
- Training and coaching junior and medior data center engineers.

Waalre, The Netherlands

September 2021 - Present

SYSTEM ENGINEER CLOUD

COPACO 2TCLOUD

- Designing, implementing, monitoring and ensuring timely troubleshooting within an advanced IT infrastructure.
- Managing the lifecycle of servers, storage and network hardware.
- Automating tasks, using "state of the art" configuration management tools.
- Developing technical implementations of new products and services at both hardware and software level.
- Support of the product managers in translating the requirements from the business into specifications for the infrastructure.



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ICT SYSTEM ADMINISTRATOR

PLEASE PAYROLL

- Design, develop and maintain automation of VMWARE infrastructure.
- Design installation, management and routine upgrades of VMWARE infrastructure.
- Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
- Monitor performance and maintain systems according to requirements.
- \bullet Ensure security through access controls, backups and firewall.
- Perform server administration tasks, including user/group administration, security
 permissions, group policies, research event log warnings and errors, and resource monitoring,
 ensuring system architecture components work together seamlessly.

NETWORK AND SYSTEM ENGINEER

MEDICAL CARE COMPANY

- Design and develop of the Network Infrastructure (new structure migration).
- Manage system rolls (Java based medical insurance system).
- Resolve problems for network components, cameras, printers, computers and servers.
- \bullet Coordinating the tasks for IT team.
- Perform daily system monitoring, verifying the integrity and availability of all hardware.

IT SPECIALIST

TECHNOWARE

- Printers and pc's hardware and software maintenance.
- Responsible for hardware, OS and network maintenance for (62) servers.
- \bullet Manage networks in several organizations (more than 1000 client).

Eindhoven, The Netherlands April 2020 - September 2021

Helmond, The Netherlands July 2018 - April 2020

Damascus, Syria March 2015 – October 2016

Damascus, Syria February 2014 – March 2015



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EDUCATION

HACK YOUR FUTURE

CODING SCHOOL

Front End Web Developer

DAMASCUS UNIVERSITY

BACHELOR OF SCIENCE

Computer and Automation Engineering

DAMASCUS UNIVERSITY

HIAST

Higher Institute for Applied Sciences and Technology

Amsterdam, Netherlands March 2018 – June 2018

Damascus, Syria September 2009 – June 2015

Damascus, Syria September 2008 - June 2009

SKILLS

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- ✓ HTML ✓ CSS
- **✓** JavaScript

PROGRAMMING LANGUAGES

- ✓ WordPress
- **✓** C#
- ✔ PowerShell

NETWORKING

- ✓ Fortinet Firewalls & VMX
- ✓ CCNA
- ✓ Juniper Switches
- ✓ VPN

WINDOWS

- ✓ Active Directory
- ✓ Group Policy
- ✓ DNS
- ✓ DHCP
- ✓ RDS 2012
- ✓ ADFS
- ✓ VISIO

SECURITY

- ✓ Fortinet VMX
- ✓ Kaspersky Administration

VMWARE

- ✓ vCenter Administration
- ✓ Horizon App Volumes
- Horizon Identity Manager
- ✓ ThinApps
- ✓ vRealize Operations Manager
- ✔ vRealize Network Insight
- ✓ vRealize Log Insight
- ✓ vSAN
- ✓ NSX
- ✓ ESXi

MONITORING

- ✓ PRTG
- **✓** iLO
- ✓ iRDAC

STORAGE

- ✓ CommVault
- ✓ NAS

OTHER

- ✓ Linux
- **✓** Matlab
- ✓ MySQL
- **✓** Labview

CERTIFICATIONS

■ VMware:

- VMware Certified Professional Data Center Virtualization 2022
- VMware Certified Professional Network Virtualization 2019
- VMware Certified Professional Desktop and Mobility 2019
- VMware vSphere 6.5 Foundations

Zerto:

- Zerto Certified Professional (ZCP) Enterprise Engineer 8.0
- o Zerto Certified Professional (ZCP) Advanced
- Zerto Certified Professional (ZCP) Enterprise Engineer
- Zerto Certified Professional (ZCP) Basic
- Zerto Associate

Fortinet:

- NSE 2 Network Security Associate 2021
- NSE 1 Network Security Associate 2021
- NSE 2 Network Security Associate 2020
- NSE 1 Network Security Associate 2019

■ IBM:

- CC0101EN Introduction to Cloud
- CC0103EN IBM Cloud Essentials V3
- CC0150EN Building Cloud Native and Multicloud Applications
- o CC0201EN Introduction to Containers, Kubernetes, and OpenShift V2
- CO0101EN Docker Essentials: A Developer Introduction

HP:

• HPE ATP - Hybrid IT Solutions V2

ITIL:

• ITILv4 Foundation Certificate in IT Service Management

Linux

- CS401 Operating Systems
- Docker Essentials A Developer Introduction

■ Security

Security en Privacy Awareness Certificate

Others:

- Python Basic Certificate.png
- Google Creative Certification Exam
- <u>UAE Codes Certificate</u>
- The Hour of Code
- Automatic Control Systems
- <u>Principals of information retrieval</u>
- <u>Thinking and Logical Fallacies Certificate</u>
- Principles of Scientific Research Workshop



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COURSES

VMware:

- Skyline Advisor Pro Technologist
- VMware Horizon 7.7 Professional Exam Prep
- Horizon 7 Install, Configure, Manage [V7.3] On Demand Lab
- VMware NSX Install, Configure, Manage [V6.4] On Demand Assessment
- VMware NSX Install, Configure, Manage [V6.4] On Demand Content
- VMware NSX Install, Configure, Manage [V6.4] On Demand Evaluation
- VMware NSX Install, Configure, Manage [V6.4] On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] On Demand
- VMware Horizon 7: Configure and Manage User Environment Manager
- VMware Horizon 7: Configure and Manage VMware Identity Manager
- VMware Horizon 7 Fundamentals
- vSphere 6.5 Foundations 1
- vSphere 6.5 Foundations 2
- vSphere 6.5 Foundations 3
- vSphere 6.5 Foundations 4
- vSphere 6.5 Foundations 5
- vSphere 6.5 Foundations 6
- <u>VMware Workspace ONE Introducing the Cloud-based and On-premises Architectures</u>
- VMware Workspace ONE Manage Windows Desktop Devices
- VMware Workspace ONE Create a Tenant and Integrate Identity Providers
- VMware Certified Associate Cloud (VCA-Cloud)
- <u>vSphere 6.5 Foundations Configure vSphere Storage</u>
- VMware vCloud Director Essentials
- vSphere 6.5 Foundations Install and Configure vCenter and ESXi
- VMware Horizon 7.10 ESB Create and Configure Desktop Pools
- <u>vSphere 6.5 Foundations Introduction</u>
- vSphere 6.5 Foundations Configure vSphere Storage

Linux:

- Docker and Kubernetes: The Big Picture
- Linux Server Virtualization
- Learning the Essentials of CentOS Enterprise Linux 7 Administration
- <u>Raspberry Pi for Developers</u>
- Automating Container Management with Ansible
- Raspberry Pi Home Server
- Introduction to Arduino
- Getting Started with Docker

Fortinet:

- Information Security Awareness 2021
- The Evolution of Cybersecurity 2021
- The Threat Landscape
- The Evolution of Cybersecurity 2020
- The Threat Landscape 2019

■ HP:

- HPE GreenLake Services
- HPE ProLiant Gen10 Plus
- Aruba Networking
- Managing Contact Information
- IT for Business Success

■ Microsoft:

- <u>SQL Server Benchmarking and Baselining</u>
- Install and Configure Active Directory Domain Services in Windows Server 2016
- Introducing System Center 2016 Operations Manager (SCOM)
- Microsoft Azure IoT Developer Configure Routing in Azure IoT Hub
- Azure IoT Hub for Developers Getting Started
- Introduction to Microsoft Cloud Services
- <u>Microsoft Azure Developer Creating IoT Solutions</u>
- <u>Deep Learning for Developer Crash Course, Part 1 Microsoft Azure + Al Conference 2019</u>
- Discovering Microsoft Azure
- o SharePoint Conference '19 Flowverload The World's Greatest Intro to Microsoft Flow
- SharePoint Conference '19 An Overview of Microsoft Teams

Programming:

- Web Layouts with Flexbox and Bootstrap 4
- Python The Big Picture
- Advanced Python
- Core Python Getting Started
- Python Quick Start for Linux System Administrators
- Python Best Practices for Code Quality
- Managing Python Packages and Virtual Environments
- a I Init Testina with Puthon



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- <u>omercomy man yaron</u>
- Full Stack Web Development with Python (WEB2PY)
- Introduction to Bootstrap
- Core Python Getting Started
- Java Web Fundamentals
- Java EE 7 Fundamentals
- Java EE The Big PicturePython Beyond the Basics

Security:

- Initial Access with Aircrack-ng
- Initial Access with WiFi-Pumpkin
- Penetration Testing of Identity, Authentication and Authorization Mechanism
- People Information Gathering with the Social Engineering Toolkit (SET).
- Risk Assessment and Management
- Risk Management and Information Systems Control Introduction to Risk
- Risk Management and Information Systems Control IT Risk Assessment
- Risk Management and Information Systems Control Risk Identification
- Security Architecture
- · Security Management
- Writing Penetration Testing Reports
- Web Application Penetration Testing Fundamentals
- <u>Web Application Penetration Testing Input Validation</u>
- <u>Web Application Penetration Testing Insecure Error Handling</u>
- Web Application Penetration Testing Session Management Testing
- $\bullet \ \underline{ \ Web \ Application \ Penetration \ Testing \ Configuration \ and \ Deployment \ Management \ Testing } }$

Others:

- Windows Server 2012 High Availability: Hyper-V
- Integrate Veeam Availability Suite Components
- Introduce and Implement Veeam Backup and Replication
- Provisioning Virtual Machines on Oracle Compute Cloud
- Oracle Autonomous Transaction Processing for Developers
- Managing IT Communication
- Managing IT Metrics and Measurements
- Managing IT Services with ITIL
- Getting Started with NetScaler 12 Essentials
- SIEM Administration with QRadar

BADGES















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LANGUAGES

ARABIC (NATIVE PROFICIENCY)

ENGLISH (FULL PROFESSIONAL PROFICIENCY)

DUTCH (PROFESSIONAL WORKING PROFICIENCY)



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