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KARAM AJAJ

THE NETHERLANDS , HELMOND . KARAM.AJAJ@HOTMAIL.COM

A certified professional, enthusiastic about new technologies, eager to learn, and be challenged in order to grow and further improve my IT skills.
I possess excellent analytical and communications skills that I utilize to achieve my greatest passion in life which is using my technical know-how to benefit other people and organisations.
Currently looking for an opportunity to utilise my technical skills in a challenging working environment and become a valuable asset to the organisation that I work for.

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EXPERIENCE

DATACENTER AND CLOUD SPECIALIST

Waalre, The Netherlands
September 2021 - Present

ACKNOWLEDGE

• Aligning architecture choices with the security team, consultants and project engineers.
• Lifecycle management and capacity management for cloud and data center services.
• Maintaing the highest level of quality of our customers' infrastructure.
• Delivering and maintaining relevant commissioning, management guidelines and technical documentation of data center and cloud services.
• Training and coaching junior and medior data center engineers.

SYSTEM ENGINEER CLOUD

Eindhoven, The Netherlands
April 2020 - September 2021

COPACO 2TCLOUD

• Designing, implementing, monitoring and ensuring timely troubleshooting within an advanced IT infrastructure.
• Managing the lifecycle of servers, storage and network hardware.
• Automating tasks, using "state of the art" configuration management tools.
• Developing technical implementations of new products and services at both hardware and software level.
• Support of the product managers in translating the requirements from the business into specifications for the infrastructure.

ICT SYSTEM ADMINISTRATOR

Helmond, The Netherlands
July 2018 - April 2020

PLEASE PAYROLL

• Design, develop and maintain automation of VMWARE infrastructure.
• Design installation, management and routine upgrades of VMWARE infrastructure.
• Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
• Monitor performance and maintain systems according to requirements.
• Ensure security through access controls, backups and firewall.
• Perform server administration tasks, including user/group administration, security permissions, group policies, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.

NETWORK AND SYSTEM ENGINEER

Damascus, Syria
March 2015 – October 2016

MEDICAL CARE COMPANY

• Design and develop of the Network Infrastructure (new structure migration).
• Manage system rolls (Java based medical insurance system).
• Resolve problems for network components, cameras, printers, computers and servers.
• Coordinating the tasks for IT team.
• Perform daily system monitoring, verifying the integrity and availability of all hardware.

IT SPECIALIST

Damascus, Syria
February 2014 – March 2015

TECHNOWARE

• Printers and pc's hardware and software maintenance.
• Responsible for hardware, OS and network maintenance for (62) servers.
• Manage networks in several organizations (more than 1000 client).

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EDUCATION

HACK YOUR FUTURE

CODING SCHOOL

Amsterdam, Netherlands
March 2018 – June 2018

Front End Web Developer

DAMASCUS UNIVERSITY

BACHELOR OF SCIENCE

Damascus, Syria
September 2009 – June 2015

Computer and Automation Engineering

DAMASCUS UNIVERSITY

HIAST

Damascus, Syria
September 2008 - June 2009

Higher Institute for Applied Sciences and Technology

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SKILLS

PROGRAMMING LANGUAGES

- HTML
- CSS
- JavaScript
- WordPress
- C#
- PowerShell

NETWORKING

- Fortinet Firewalls & VMX
- CCNA
- Juniper Switches
- VPN

WINDOWS

- Active Directory
- Group Policy
- DNS
- DHCP
- RDS 2012
- ADFS
- VISIO

SECURITY

- Fortinet VMX
- Kaspersky Administration

VMWARE

- vCenter Administration
- Horizon App Volumes
- Horizon Identity Manager
- ThinApps
- vRealize Operations Manager
- vRealize Network Insight
- vRealize Log Insight
- vSAN
- NSX
- ESXi

MONITORING

- PRTG
- iLO
- iRDAC

STORAGE

- CommVault
- NAS

OTHER

- Linux
- Matlab
- MySQL
- Labview

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CERTIFICATIONS

- VMware:
  - VMware Certified Professional - VMware Cloud 2023 certificate
  - VMware Certified Professional - Data Center Virtualization 2022
  - VMware Certified Professional - Network Virtualization 2019
  - VMware Certified Professional - Desktop and Mobility 2019
  - VMware vSphere 6.5 Foundations
- Zerto:
  - Zerto Certified Professional (ZCP) Enterprise Engineer 8.0
  - Zerto Certified Professional (ZCP) Advanced
  - Zerto Certified Professional (ZCP) Enterprise Engineer
  - Zerto Certified Professional (ZCP) Basic
  - Zerto - Associate
- Fortinet:
  - NSE 2 Network Security Associate - 2021
  - NSE 1 Network Security Associate - 2021
  - NSE 2 Network Security Associate - 2020
  - NSE 1 Network Security Associate - 2019
- IBM:
  - CC0101EN - Introduction to Cloud
  - CC0103EN - IBM Cloud Essentials V3
  - CC0150EN - Building Cloud Native and Multicloud Applications
  - CC0201EN - Introduction to Containers, Kubernetes, and OpenShift V2
  - CO0101EN - Docker Essentials: A Developer Introduction
- HP:
  - HPE ATP - Hybrid IT Solutions V2
- Oracle:
  - Oracle Cloud Infrastructure 2022 Certified Foundations Associate
  - Oracle Cloud Data Management 2022 Foundations Certified Associate
- ITIL:
  - ITILv4 Foundation Certificate in IT Service Management
- Linux
  - CS401 Operating Systems
  - Docker Essentials - A Developer Introduction
- Security
  - Security en Privacy Awareness Certificate
- Others:
  - Python Basic Certificate.png
  - Google - Creative Certification Exam
  - UAE Codes Certificate
  - The Hour of Code
  - Automatic Control Systems
  - Principals of information retrieval
  - Thinking and Logical Fallacies Certificate
  - Principles of Scientific Research Workshop

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VMware:

- Skyline Advisor Pro Technologist
- VMware Horizon 7.7 Professional Exam Prep
- Horizon 7 Install, Configure, Manage [V7.3] - On Demand Lab
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Assessment
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Content
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Evaluation
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] - On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] - On Demand
- VMware Horizon 7: Configure and Manage User Environment Manager
- VMware Horizon 7: Configure and Manage VMware Identity Manager
- VMware Horizon 7 Fundamentals
- vSphere 6.5 Foundations 1
- vSphere 6.5 Foundations 2
- vSphere 6.5 Foundations 3
- vSphere 6.5 Foundations 4
- vSphere 6.5 Foundations 5
- vSphere 6.5 Foundations 6
- VMware Workspace ONE - Introducing the Cloud-based and On-premises Architectures
- VMware Workspace ONE - Manage Windows Desktop Devices
- VMware Workspace ONE - Create a Tenant and Integrate Identity Providers
- VMware Certified Associate - Cloud (VCA-Cloud)
- vSphere 6.5 Foundations - Configure vSphere Storage
- VMware vCloud Director Essentials
- vSphere 6.5 Foundations - Install and Configure vCenter and ESXi
- VMware Horizon 7.10 ESB Create and Configure Desktop Pools
- vSphere 6.5 Foundations Introduction
- vSphere 6.5 Foundations Configure vSphere Storage

Linux:

- Docker and Kubernetes: The Big Picture
- Linux Server Virtualization
- Learning the Essentials of CentOS Enterprise Linux 7 Administration
- Raspberry Pi for Developers
- Automating Container Management with Ansible
- Raspberry Pi Home Server
- Introduction to Arduino
- Getting Started with Docker

Fortinet:

- Information Security Awareness - 2021
- The Evolution of Cybersecurity - 2021
- The Threat Landscape
- The Evolution of Cybersecurity - 2020
- The Threat Landscape - 2019

HP:

- HPE GreenLake Services
- HPE ProLiant Gen10 Plus
- Aruba Networking
- Managing Contact Information
- IT for Business Success

Microsoft:

- SQL Server - Benchmarking and Baselining
- Install and Configure Active Directory Domain Services in Windows Server 2016
- Introducing System Center 2016 - Operations Manager (SCOM)
- Microsoft Azure IoT Developer - Configure Routing in Azure IoT Hub
- Azure IoT Hub for Developers - Getting Started
- Introduction to Microsoft Cloud Services
- Microsoft Azure Developer Creating IoT Solutions
- Deep Learning for Developer Crash Course, Part 1 - Microsoft Azure + AI Conference 2019
- Discovering Microsoft Azure
- SharePoint Conference '19 - Flowverload - The World's Greatest Intro to Microsoft Flow
- SharePoint Conference '19 - An Overview of Microsoft Teams

Programming:

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- Web Layouts with Flexbox and Bootstrap 4
- Python - The Big Picture

- Advanced Python
- Core Python - Getting Started
- Python Quick Start for Linux System Administrators
- Python Best Practices for Code Quality
- Managing Python Packages and Virtual Environments
- Unit Testing with Python
- Full Stack Web Development with Python (WEB2PY)
- Introduction to Bootstrap
- Core Python Getting Started
- Java Web Fundamentals
- Java EE 7 Fundamentals
- Java EE - The Big Picture
- Python - Beyond the Basics

Security:

- Initial Access with Aircrack-ng
- Initial Access with WiFi-Pumpkin
- Penetration Testing of Identity, Authentication and Authorization Mechanism
- People Information Gathering with the Social Engineering Toolkit (SET)
- Risk Assessment and Management
- Risk Management and Information Systems Control Introduction to Risk
- Risk Management and Information Systems Control IT Risk Assessment
- Risk Management and Information Systems Control Risk Identification
- Security Architecture
- Security Management
- Writing Penetration Testing Reports
- Web Application Penetration Testing Fundamentals
- Web Application Penetration Testing Input Validation
- Web Application Penetration Testing Insecure Error Handling
- Web Application Penetration Testing Session Management Testing
- Web Application Penetration Testing Configuration and Deployment Management Testing

Others:

- Windows Server 2012 High Availability: Hyper-V
- Integrate Veeam Availability Suite Components
- Introduce and Implement Veeam Backup and Replication
- Provisioning Virtual Machines on Oracle Compute Cloud
- Oracle Autonomous Transaction Processing for Developers
- Managing IT - Communication
- Managing IT - Metrics and Measurements
- Managing IT Services with ITIL
- Getting Started with NetScaler 12 Essentials
- SIEM Administration with QRadar

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VMware Certified Professional - VMw…

Issuer: VMware

PROVIDED BY Credly

Administrator – HPE GreenLake Serv…

Issuer: Hewlett Packard Enterprise

PROVIDED BY Credly

Fast Start - HPE SimpliVity

Issuer: Hewlett Packard Enterprise

Fast Start - HPE ProLiant Gen10 Plus

Issuer: Hewlett Packard Enterprise

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Fast Start - Aruba Networking
Issuer: Hewlett Packard Enterprise

Enterprise Design Thinking Co-Creator
Issuer: IBM

Enterprise Design Thinking Practitioner
Issuer: IBM

VMware Certified Professional - Data…
Issuer: VMware

Double VCP - Data Center Virtualizat…
Issuer: VMware

Double VCP - Data Center Virtualizat…
Issuer: VMware

HPE ATP - Hybrid IT Solutions V2
Issuer: Hewlett Packard Enterprise

VMware Skyline Advisor Pro Technol…
Issuer: VMware Skyline

ITIL 4 ® Foundation
Issuer: AXELOS

IBM Cloud Essentials
Issuer: IBM

Cloud Core
Issuer: IBM

Building Cloud-Native and Multicloud …
Issuer: IBM

Containers & Kubernetes Essentials

Zerto CERTIFIED

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Containers & Kubernetes Essentials

Issuer: IBM

PROVIDED BY Credly

Zerto Certified Associate

Issuer: Zerto

PROVIDED BY Credly

Docker Essentials: A Developer Intro…

Issuer: IBM

PROVIDED BY Credly

ZCP: Enterprise Engineer (Zerto 8)

Issuer: Zerto

PROVIDED BY Credly

VMware Certified Professional - Netw…

Issuer: VMware

PROVIDED BY Credly

Double VCP - Network Virtualization …

Issuer: VMware

PROVIDED BY Credly

VMware Certified Professional - Desk…

Issuer: VMware

PROVIDED BY Credly

VMware vSphere 6.5 Foundations

Issuer: VMware

PROVIDED BY Credly

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LANGUAGES

ARABIC (NATIVE PROFICIENCY)

ENGLISH (FULL PROFESSIONAL PROFICIENCY)

DUTCH (FULL PROFESSIONAL PROFICIENCY)

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