KARAM AJAJ

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A certified professional, enthusiastic about new technologies, eager to learn, and be challenged in order to grow and further improve my IT skills.

I possess excellent analytical and communications skills that I utilize to achieve my greatest passion in life which is using my technical know-how to benefit other people and organisations.

Currently looking for an opportunity to utilise my technical skills in a challenging working environment and become a valuable asset to the organisation that I work for.

EXPERIENCE

SYSTEM ENGINEER CLOUD
COPACO 2TCLOUD

• Designing, implementing, monitoring and ensuring timely troubleshooting within an advanced IT infrastructure.
• Managing the lifecycle of servers, storage and network hardware.
• Automating tasks, using "state of the art" configuration management tools.
• Developing technical implementations of new products and services at both hardware and software level.
• Support of the product managers in translating the requirements from the business into specifications for the infrastructure.

ICT SYSTEM ADMINISTRATOR
PLEASE PAYROLL

• Design, develop and maintain automation of VMWARE infrastructure.
• Design installation, management and routine upgrades of VMWARE infrastructure.
• Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
• Monitor performance and maintain systems according to requirements.
• Ensure security through access controls, backups and firewall.
• Perform server administration tasks, including user/group administration, security permissions, group policies, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.

NETWORK AND SYSTEM ENGINEER
MEDICAL CARE COMPANY

• Design and develop of the Network Infrastructure (new structure migration).
• Manage system rolls (Java based medical insurance system).
• Resolve problems for network components, cameras, printers, computers and servers.
• Coordinating the tasks for IT team.
• Perform daily system monitoring, verifying the integrity and availability of all hardware.

IT SPECIALIST
TECHNOWARE

• Printers and pc's hardware and software maintenance.
• Responsible for hardware, OS and network maintenance for (62) servers.
• Manage networks in several organizations (more than 1000 client).

ABOUT
EXPERIENCE
EDUCATION
SKILLS
CERTIFICATIONS
COURSES
BADGES
LANGUAGES

Feedback

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EDUCATION

HACK YOUR FUTURE
CODING SCHOOL

Front End Web Developer

Amsterdam, Netherlands
March 2018 – June 2018

DAMASCUS UNIVERSITY
BACHELOR OF SCIENCE

Computer and Automation Engineering

Damascus, Syria
September 2009 – June 2015

DAMASCUS UNIVERSITY
HIAST

Higher Institute for Applied Sciences and Technology

Damascus, Syria
September 2008 - June 2009

Feedback

SKILLS

PROGRAMMING LANGUAGES

- ✔ HTML
- ✔ CSS
- ✔ JavaScript
- ✔ WordPress
- ✔ C#
- ✔ PowerShell

NETWORKING

- ✔ Fortinet Firewalls & VMX
- ✔ CCNA
- ✔ Juniper Switches
- ✔ VPN

WINDOWS

- ✔ Active Directory
- ✔ Group Policy
- ✔ DNS
- ✔ DHCP
- ✔ RDS 2012
- ✔ ADFS
- ✔ VISIO

SECURITY

- ✔ Fortinet VMX
- ✔ Kaspersky Administration

VMWARE

- ✔ vCenter Administration
- ✔ Horizon App Volumes
- ✔ Horizon Identity Manager
- ✔ ThinApps
- ✔ vRealize Operations Manager
- ✔ vRealize Network Insight
- ✔ vRealize Log Insight
- ✔ vSAN
- ✔ NSX
- ✔ ESXi

MONITORING

- ✔ PRTG
- ✔ iLO
- ✔ iRDAC

STORAGE

- ✔ CommVault
- ✔ NAS

OTHER

- ✔ Linux
- ✔ Matlab
- ✔ MySQL
- ✔ Labview

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CERTIFICATIONS

- Zerto Certified Professional (ZCP) Enterprise Engineer 8.0
- VMware Certified Professional - Network Virtualization 2019
- VMware Certified Professional - Desktop and Mobility 2019
- VMware vSphere 6.5 Foundations
- Zerto Certified Professional (ZCP) Advanced
- Zerto Certified Professional (ZCP) Enterprise Engineer
- Zerto Certified Professional (ZCP) Basic
- NSE 1 Network Security Associate
- The Hour of Code
- Automatic Control Systems
- Principals of information retrieval
- Thinking and Logical Fallacies Certificate
- Principles of Scientific Research Workshop

COURSES

- Docker and Kubernetes: The Big Picture
- The Threat Landscape
- Horizon 7 Install, Configure, Manage [V7.3] - On Demand Lab
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Assessment
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Content
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Evaluation
- VMware NSX Install, Configure, Manage [V6.4] - On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] - On Demand Lab
- VMware vSAN Deploy and Manage [V6.6] - On Demand
- VMware Horizon 7: Configure and Manage User Environment Manager
- VMware Horizon 7: Configure and Manage VMware Identity Manager
- VMware Horizon 7 Fundamentals
- Windows Server 2012 High Availability: Hyper-V
- Linux Server Virtualization
- vSphere 6.5 Foundations 1
- vSphere 6.5 Foundations 2
- vSphere 6.5 Foundations 3
- vSphere 6.5 Foundations 4
- vSphere 6.5 Foundations 5
- vSphere 6.5 Foundations 6

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BADGES

LANGUAGES

ARABIC (NATIVE PROFICIENCY)

ENGLISH (FULL PROFESSIONAL PROFICIENCY)

DUTCH (PROFESSIONAL WORKING PROFICIENCY)