

EXPERIENCE

EDUCATION

SKILLS

CERTIFICATIONS

COURSES

LANGUAGES

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KARAM AJAJ

HELMOND · (31) 6 53 50 28 65 · KARAM.AJAJ@HOTMAIL.COM

A certified professional, enthusiastic about new technologies, eager to learn, and be challenged in order to grow and further improve my IT skills.

I possess excellent analytical and communications skills that I utilize to achieve my greatest passion in life which is using my technical know-how to benefit other people and organisations.

Currently looking for an opportunity to utilise my technical skills in a challenging working environment and become a valuable asset to the organisation that I work for.









: Feedback

EXPERIENCE

SYSTEM ENGINEER CLOUD

COPACO 2TCLOUD

- Designing, implementing, monitoring and ensuring timely troubleshooting within an advanced IT infrastructure.
- Managing the lifecycle of servers, storage and network hardware.
- Automating tasks, using "state of the art" configuration management tools.
- Developing technical implementations of new products and services at both hardware and software level.
- Support of the product managers in translating the requirements from the business into specifications for the infrastructure.

Helmond, Netherlands July 2018 - April 2020

Eindhoven, Netherlands April 2020 - Present



PLEASE PAYROLL

- Design, develop and maintain automation of VMWARE infrastructure.
- Design installation, management and routine upgrades of VMWARE infrastructure.
- Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
- Monitor performance and maintain systems according to requirements.
- Ensure security through access controls, backups and firewall.
- Perform server administration tasks, including user/group administration, security
 permissions, group policies, research event log warnings and errors, and resource monitoring,
 ensuring system architecture components work together seamlessly.



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NETWORK AND SYSTEM ENGINEER

MEDICAL CARE COMPANY

- Design and develop of the Network Infrastructure (new structure migration).
- Manage system rolls (Java based medical insurance system).
- \bullet Resolve problems for network components, cameras, printers, computers and servers.
- \bullet Coordinating the tasks for IT team.
- Perform daily system monitoring, verifying the integrity and availability of all hardware.

IT SPECIALIST

TECHNOWARE

- Printers and pc's hardware and software maintenance.
- \bullet Responsible for hardware, OS and network maintenance for (62) servers.
- Manage networks in several organizations (more than 1000 client).

Damascus, Syria March 2015 – October 2016

Damascus, Syria February 2014 – March 2015



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EDUCATION

HACK YOUR FUTURE

CODING SCHOOL

Front End Web Developer

DAMASCUS UNIVERSITY

BACHELOR OF SCIENCE

Computer and Automation Engineering

DAMASCUS UNIVERSITY

HIAST

Higher Institute for Applied Sciences and Technology

Amsterdam, Netherlands March 2018 – June 2018

Damascus, Syria September 2009 – June 2015

Damascus, Syria September 2008 - June 2009

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SKILLS

PROGRAMMING LANGUAGES

- ✓ HTML
- ✓ CSS
- **✓** JavaScript
- **✓** WordPress
- **✓** C#
- ✔ PowerShell

NETWORKING

- ✓ Fortinet Firewalls & VMX
- ✓ CCNA
- ✓ Juniper Switches
- ✓ VPN

WINDOWS

- ✓ Active Directory
- ✓ Group Policy
- ✓ DNS
- ✓ DHCP
- ✔ RDS 2012
- ✓ ADFS
- ✓ VISIO

SECURITY

- ✓ Fortinet VMX
- ✓ Kaspersky Administration

VMWARE

- ✓ vCenter Administration
- ✓ Horizon App Volumes
- ✔ Horizon Identity Manager
- **✓** ThinApps
- ✓ vRealize Operations Manager
- ✓ vRealize Network Insight
- ✓ vRealize Log Insight
- ✓ vSAN
- ✓ NSX
- ✓ ESXi

MONITORING

- ✓ PRTG
- **✓** iLO
- ✓ iRDAC

STORAGE

- **✓** CommVault
- ✓ NAS

OTHER

- ✓ Linux
- ✓ Matlab
- ✓ MySQL
- **✓** Labview



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CERTIFICATIONS

- Zerto Certified Professional (ZCP) Enterprise Engineer 8.0
- VMware Certified Professional Network Virtualization 2019
- VMware Certified Professional Desktop and Mobility 2019
- VMware vSphere 6.5 Foundations
- Zerto Certified Professional (ZCP) Advanced
- Zerto Certified Professional (ZCP) Enterprise Engineer
- The Hour of Code
- Automatic Control Systems
- Principals of information retrieval
- Thinking and Logical Fallacies Certificate
- Principles of Scientific Research Workshop



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COURSES

- Docker and Kubernetes: The Big Picture
- The Threat Landscape
- Horizon 7 Install, Configure, Manage [V7.3] On Demand Lab
- Mware NSX Install, Configure, Manage [V6.4] On Demand Assessment
- Mware NSX Install, Configure, Manage [V6.4] On Demand Content
- Mware NSX Install, Configure, Manage [V6.4] On Demand Evaluation
- Mware NSX Install, Configure, Manage [V6.4] On Demand Lab
- Mware vSAN Deploy and Manage [V6.6] On Demand Lab
- Mware vSAN Deploy and Manage [V6.6] On Demand
- Mware Horizon 7: Configure and Manage User Environment Manager
- Mware Horizon 7: Configure and Manage VMware Identity Manager
- VMware Horizon 7 Fundamentals
- Windows Server 2012 High Availability: Hyper-V
- Linux Server Virtualization
- vSphere 6.5 Foundations 1
- vSphere 6.5 Foundations 2
- vSphere 6.5 Foundations 3
- <u>vSphere 6.5 Foundations 4</u>
- vSphere 6.5 Foundations 5
- vSphere 6.5 Foundations 6



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vmware

PROFESSIONAL













Enterprise Engineer







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ARABIC (NATIVE PROFICIENCY)

ENGLISH (FULL PROFESSIONAL PROFICIENCY)

DUTCH (PROFESSIONAL WORKING PROFICIENCY)