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# KARAM AJAJ

THE NETHERLANDS , HELMOND . [KARAM.AJAJ@HOTMAIL.COM](mailto:KARAM.AJAJ@HOTMAIL.COM)

A certified professional, enthusiastic about new technologies, eager to learn, and be challenged in order to grow and further improve my IT skills.

I possess excellent analytical and communications skills that I utilize to achieve my greatest passion in life which is using my technical know-how to benefit other people and organisations.

Currently looking for an opportunity to utilise my technical skills in a challenging working environment and become a valuable asset to the organisation that I work for.





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# EXPERIENCE

## DATACENTER AND CLOUD SPECIALIST

### ACKNOWLEDGE

- Aligning architecture choices with the security team, consultants and project engineers.
- Lifecycle management and capacity management for cloud and data center services.
- Maintaining the highest level of quality of our customers' infrastructure.
- Delivering and maintaining relevant commissioning, management guidelines and technical documentation of data center and cloud services.
- Training and coaching junior and medior data center engineers.

Waalre, The Netherlands  
September 2021 - Present

Feedback

## SYSTEM ENGINEER CLOUD

### COPACO 2TCLLOUD

- Designing, implementing, monitoring and ensuring timely troubleshooting within an advanced IT infrastructure.
- Managing the lifecycle of servers, storage and network hardware.
- Automating tasks, using "state of the art" configuration management tools.
- Developing technical implementations of new products and services at both hardware and software level.
- Support of the product managers in translating the requirements from the business into specifications for the infrastructure.

Eindhoven, The Netherlands  
April 2020 - September 2021

## ICT SYSTEM ADMINISTRATOR

### PLEASE PAYROLL

- Design, develop and maintain automation of VMWARE infrastructure.
- Design installation, management and routine upgrades of VMWARE infrastructure.
- Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
- Monitor performance and maintain systems according to requirements.
- Ensure security through access controls, backups and firewall.
- Perform server administration tasks, including user/group administration, security permissions, group policies, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.

Helmond, The Netherlands  
July 2018 - April 2020

## NETWORK AND SYSTEM ENGINEER

### MEDICAL CARE COMPANY

- Design and develop of the Network Infrastructure (new structure migration).
- Manage system rolls (Java based medical insurance system).
- Resolve problems for network components, cameras, printers, computers and servers.
- Coordinating the tasks for IT team.
- Perform daily system monitoring, verifying the integrity and availability of all hardware.

Damascus, Syria  
March 2015 - October 2016

## IT SPECIALIST

### TECHNOWARE

- Printers and pc's hardware and software maintenance.
- Responsible for hardware, OS and network maintenance for (62) servers.
- Manage networks in several organizations (more than 1000 client).

Damascus, Syria  
February 2014 - March 2015



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## EDUCATION

### HACK YOUR FUTURE CODING SCHOOL

Front End Web Developer

Amsterdam, Netherlands  
March 2018 – June 2018

### DAMASCUS UNIVERSITY BACHELOR OF SCIENCE

Computer and Automation Engineering

Damascus, Syria  
September 2009 – June 2015

### DAMASCUS UNIVERSITY HIAST

Higher Institute for Applied Sciences and Technology

Damascus, Syria  
September 2008 - June 2009

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## SKILLS

### PROGRAMMING LANGUAGES

- ✓ HTML
- ✓ CSS
- ✓ JavaScript
- ✓ WordPress
- ✓ C#
- ✓ PowerShell

### NETWORKING

- ✓ Fortinet Firewalls & VMX
- ✓ CCNA
- ✓ Juniper Switches
- ✓ VPN

### WINDOWS

- ✓ Active Directory
- ✓ Group Policy
- ✓ DNS
- ✓ DHCP
- ✓ RDS 2012
- ✓ ADFS
- ✓ VISIO

### SECURITY

- ✓ Fortinet VMX
- ✓ Kaspersky Administration

### VMWARE

- ✓ vCenter Administration
- ✓ Horizon App Volumes
- ✓ Horizon Identity Manager
- ✓ ThinApps
- ✓ vRealize Operations Manager
- ✓ vRealize Network Insight
- ✓ vRealize Log Insight
- ✓ vSAN
- ✓ NSX
- ✓ ESXi

### MONITORING

- ✓ PRTG
- ✓ iLO
- ✓ iRDAC

### STORAGE

- ✓ CommVault
- ✓ NAS

### OTHER

- ✓ Linux
- ✓ Matlab
- ✓ MySQL
- ✓ Labview



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# CERTIFICATIONS

## VMware:

- [VMware Certified Professional - Data Center Virtualization 2022](#)
- [VMware Certified Professional - Network Virtualization 2019](#)
- [VMware Certified Professional - Desktop and Mobility 2019](#)
- [VMware vSphere 6.5 Foundations](#)

## Zerto:

- [Zerto Certified Professional \(ZCP\) Enterprise Engineer 8.0](#)
- [Zerto Certified Professional \(ZCP\) Advanced](#)
- [Zerto Certified Professional \(ZCP\) Enterprise Engineer](#)
- [Zerto Certified Professional \(ZCP\) Basic](#)
- [Zerto - Associate](#)

## Fortinet:

- [NSE 2 Network Security Associate - 2021](#)
- [NSE 1 Network Security Associate - 2021](#)
- [NSE 2 Network Security Associate - 2020](#)
- [NSE 1 Network Security Associate - 2019](#)

## IBM:

- [CC0101EN - Introduction to Cloud](#)
- [CC0103EN - IBM Cloud Essentials V3](#)
- [CC0150EN - Building Cloud Native and Multicloud Applications](#)
- [CC0201EN - Introduction to Containers, Kubernetes, and OpenShift V2](#)
- [CC0101EN - Docker Essentials: A Developer Introduction](#)

## HP:

- [HPE ATP - Hybrid IT Solutions V2](#)

## ITIL:

- [ITILv4 Foundation Certificate in IT Service Management](#)

## Linux

- [CS401 Operating Systems](#)
- [Docker Essentials - A Developer Introduction](#)

## Security

- [Security en Privacy Awareness Certificate](#)

## Others:

- [Python Basic Certificate.png](#)
- [Google - Creative Certification Exam](#)
- [UAE Codes Certificate](#)
- [The Hour of Code](#)
- [Automatic Control Systems](#)
- [Principals of information retrieval](#)
- [Thinking and Logical Fallacies Certificate](#)
- [Principles of Scientific Research Workshop](#)

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### VMware:

- [Skyline Advisor Pro Technologist](#)
- [VMware Horizon 7.7 Professional Exam Prep](#)
- [Horizon 7 Install, Configure, Manage \[V7.3\] - On Demand Lab](#)
- [VMware NSX Install, Configure, Manage \[V6.4\] - On Demand Assessment](#)
- [VMware NSX Install, Configure, Manage \[V6.4\] - On Demand Content](#)
- [VMware NSX Install, Configure, Manage \[V6.4\] - On Demand Evaluation](#)
- [VMware NSX Install, Configure, Manage \[V6.4\] - On Demand Lab](#)
- [VMware vSAN Deploy and Manage \[V6.6\] - On Demand Lab](#)
- [VMware vSAN Deploy and Manage \[V6.6\] - On Demand](#)
- [VMware Horizon 7: Configure and Manage User Environment Manager](#)
- [VMware Horizon 7: Configure and Manage VMware Identity Manager](#)
- [VMware Horizon 7 Fundamentals](#)
- [vSphere 6.5 Foundations 1](#)
- [vSphere 6.5 Foundations 2](#)
- [vSphere 6.5 Foundations 3](#)
- [vSphere 6.5 Foundations 4](#)
- [vSphere 6.5 Foundations 5](#)
- [vSphere 6.5 Foundations 6](#)
- [VMware Workspace ONE - Introducing the Cloud-based and On-premises Architectures](#)
- [VMware Workspace ONE - Manage Windows Desktop Devices](#)
- [VMware Workspace ONE - Create a Tenant and Integrate Identity Providers](#)
- [VMware Certified Associate - Cloud \(VCA-Cloud\)](#)
- [vSphere 6.5 Foundations - Configure vSphere Storage](#)
- [VMware vCloud Director Essentials](#)
- [vSphere 6.5 Foundations - Install and Configure vCenter and ESXi](#)
- [VMware Horizon 7.10 ESB Create and Configure Desktop Pools](#)
- [vSphere 6.5 Foundations Introduction](#)
- [vSphere 6.5 Foundations Configure vSphere Storage](#)

### Linux:

- [Docker and Kubernetes: The Big Picture](#)
- [Linux Server Virtualization](#)
- [Learning the Essentials of CentOS Enterprise Linux 7 Administration](#)
- [Raspberry Pi for Developers](#)
- [Automating Container Management with Ansible](#)
- [Raspberry Pi Home Server](#)
- [Introduction to Arduino](#)
- [Getting Started with Docker](#)

### Fortinet:

- [Information Security Awareness - 2021](#)
- [The Evolution of Cybersecurity - 2021](#)
- [The Threat Landscape](#)
- [The Evolution of Cybersecurity - 2020](#)
- [The Threat Landscape - 2019](#)

### HP:

- [HPE GreenLake Services](#)
- [HPE ProLiant Gen10 Plus](#)
- [Aruba Networking](#)
- [Managing Contact Information](#)
- [IT for Business Success](#)

### Microsoft:

- [SQL Server - Benchmarking and Baselineing](#)
- [Install and Configure Active Directory Domain Services in Windows Server 2016](#)
- [Introducing System Center 2016 - Operations Manager \(SCOM\)](#)
- [Microsoft Azure IoT Developer - Configure Routing in Azure IoT Hub](#)
- [Azure IoT Hub for Developers - Getting Started](#)
- [Introduction to Microsoft Cloud Services](#)
- [Microsoft Azure Developer Creating IoT Solutions](#)
- [Deep Learning for Developer Crash Course, Part 1 - Microsoft Azure + AI Conference 2019](#)
- [Discovering Microsoft Azure](#)
- [SharePoint Conference '19 - Flowverload - The World's Greatest Intro to Microsoft Flow](#)
- [SharePoint Conference '19 - An Overview of Microsoft Teams](#)

### Programming:

- [Web Layouts with Flexbox and Bootstrap 4](#)
- [Python - The Big Picture](#)
- [Advanced Python](#)
- [Core Python - Getting Started](#)
- [Python Quick Start for Linux System Administrators](#)
- [Python Best Practices for Code Quality](#)
- [Managing Python Packages and Virtual Environments](#)
- [Unit Testing with Python](#)



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- [Full Stack Web Development with Python \(WEB2PY\)](#)
- o [Introduction to Bootstrap](#)
- o [Core Python Getting Started](#)
- o [Java Web Fundamentals](#)
- o [Java EE 7 Fundamentals](#)
- o [Java EE - The Big Picture](#)
- o [Python - Beyond the Basics](#)

### Security:

- o [Initial Access with Aircrack-ng](#)
- o [Initial Access with WiFi-Pumpkin](#)
- o [Penetration Testing of Identity, Authentication and Authorization Mechanism](#)
- o [People Information Gathering with the Social Engineering Toolkit \(SET\)](#)
- o [Risk Assessment and Management](#)
- o [Risk Management and Information Systems Control Introduction to Risk](#)
- o [Risk Management and Information Systems Control IT Risk Assessment](#)
- o [Risk Management and Information Systems Control Risk Identification](#)
- o [Security Architecture](#)
- o [Security Management](#)
- o [Writing Penetration Testing Reports](#)
- o [Web Application Penetration Testing Fundamentals](#)
- o [Web Application Penetration Testing Input Validation](#)
- o [Web Application Penetration Testing Insecure Error Handling](#)
- o [Web Application Penetration Testing Session Management Testing](#)
- o [Web Application Penetration Testing Configuration and Deployment Management Testing](#)

### Others:

- o [Windows Server 2012 High Availability: Hyper-V](#)
- o [Integrate Veeam Availability Suite Components](#)
- o [Introduce and Implement Veeam Backup and Replication](#)
- o [Provisioning Virtual Machines on Oracle Compute Cloud](#)
- o [Oracle Autonomous Transaction Processing for Developers](#)
- o [Managing IT - Communication](#)
- o [Managing IT - Metrics and Measurements](#)
- o [Managing IT Services with ITIL](#)
- o [Getting Started with NetScaler 12 Essentials](#)
- o [SIEM Administration with QRadar](#)

Feedback

## BADGES



Administrator – HPE GreenLake Serv...  
Issuer: Hewlett Packard Enterprise

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Fast Start - HPE SimpliVity  
Issuer: Hewlett Packard Enterprise

PROVIDED BY *Credly*



Fast Start - HPE ProLiant Gen10 Plus  
Issuer: Hewlett Packard Enterprise

PROVIDED BY *Credly*



Fast Start - Aruba Networking  
Issuer: Hewlett Packard Enterprise

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Enterprise Design Thinking Co-Creator  
Issuer: IBM

PROVIDED BY *Credly*



Enterprise Design Thinking Practitioner  
Issuer: IBM

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VMware Certified Professional - Data...  
Issuer: VMware

PROVIDED BY Credly



Double VCP – Data Center Virtualiza...  
Issuer: VMware

PROVIDED BY Credly



Double VCP – Data Center Virtualiza...  
Issuer: VMware

PROVIDED BY Credly



HPE ATP - Hybrid IT Solutions V2  
Issuer: Hewlett Packard Enterprise

PROVIDED BY Credly



VMware Skyline Advisor Pro Technol...  
Issuer: VMware Skyline

PROVIDED BY Credly



ITIL 4 @ Foundation  
Issuer: AXELOS

PROVIDED BY Credly



IBM Cloud Essentials  
Issuer: IBM

PROVIDED BY Credly



Cloud Core  
Issuer: IBM

PROVIDED BY Credly



Building Cloud-Native and Multicloud ...  
Issuer: IBM

PROVIDED BY Credly



Containers & Kubernetes Essentials  
Issuer: IBM

PROVIDED BY Credly



Zerto Certified Associate  
Issuer: Zerto

PROVIDED BY Credly



Docker Essentials: A Developer Intro...  
Issuer: IBM

PROVIDED BY Credly



ZCP: Enterprise Engineer (Zerto 8)  
Issuer: Zerto

PROVIDED BY Credly



VMware Certified Professional - Netw...  
Issuer: VMware

PROVIDED BY Credly



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## LANGUAGES

ARABIC (NATIVE PROFICIENCY)

ENGLISH (FULL PROFESSIONAL PROFICIENCY)

DUTCH (FULL PROFESSIONAL PROFICIENCY)



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