

# KARAM ALKOBARI

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## SUMMARY

Business Information Technology graduate from the University of Jordan, with experience in customer service and business operations. Completed QA & Automation training at PSUT, building a solid technical foundation.

Interested in IT field and looking forward to starting a professional career.

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## WORK EXPERIENCE

### Shop Assistant – Al-Kobari Textile

Sep 2023 - Present

- Assisted customers and supported daily sales activities.
- Handled cash transactions and payments accurately.
- Maintained store organization and supported team operations.

### Sales Associate – Azadea Group

May 2023 - Aug 2023

- Delivered high-quality customer service and assisted customers throughout the sales process.
- Managed cash handling, POS transactions, and daily sales operations accurately and efficiently.
- Supported store operations including product arrangement, stock organization, and teamwork to achieve sales targets.

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## EDUCATION

Feb 2021 - Jan 2026

### Bachelor of Business Information Technology (BIT)

University of Jordan

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## LANGUEGES

- Arabi Native.
- English Immediate.

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## CERTIFICATIONS

- QA & Automation Course - Princess Sumaya University for Technology
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## SKILLS

- Microsoft Office (Word, Excel, PowerPoint).
- Basic SQL & Database Knowledge.
- Customer care.
- Time Management.
- Self-Control.