

KARAM ALKOBARI

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SUMMARY

Motivated BIT student at the University of Jordan (expected graduation Winter 2025–2026), with hands-on experience in customer service and business operations, and currently pursuing a QA & Automation course at Princess Sumaya University. Skilled in Microsoft Office, basic SQL, problem solving, and teamwork. Eager to apply academic knowledge and technical training in an entry-level IT or QA role.

WORK EXPERIENCE

Shop Assistant – Family Business	Sep 2023 - Present
<ul style="list-style-type: none">Handled daily sales and customer interactions.Supported shop management, stocking, and organization.	

Sales Associate – Azadea Group	May 2023 - Aug 2023
<ul style="list-style-type: none">Delivered customer support and assisted in sales operations.Managed cash transactions accurately and efficiently.	

EDUCATION

Bachelor of Business Information Technology (BIT) University of Jordan	Feb 2021 - Present
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LANGUEGES

- Arabi Native.
 - English Immediate.
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CERTIFICATIONS

- QA & Automation Course - Princess Sumaya University for Technology
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SKILLS

- Microsoft Office (Word, Excel, PowerPoint).
- Basic SQL & Database Knowledge.
- Customer care.
- Time Management.
- Self-Control.