

KARAM ALKOBARI

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SUMMARY

Motivated BIT student at the University of Jordan (expected graduation Winter 2025–2026), with hands-on experience in customer service and business operations, and currently pursuing a QA & Automation course at Princess Sumaya University. Skilled in Microsoft Office, basic SQL, problem solving, and teamwork. Eager to apply academic knowledge and technical training in an entry-level IT or QA role.

WORK EXPERIENCE

Shop Assistant – Family Business

Sep 2023 - Present

- Handled daily sales and customer interactions.
- Supported shop management, stocking, and organization.

Sales Associate – Azadea Group

May 2023 - Aug 2023

- Delivered customer support and assisted in sales operations.
 - Managed cash transactions accurately and efficiently.
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EDUCATION

Bachelor of Business Information Technology (BIT)
University of Jordan

Feb 2021 - Present

LANGUEGES

- Arabi Native.
 - English Immediate.
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CERTIFICATIONS

- QA & Automation Course - Princess Sumaya University for Technology
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SKILLS

- Microsoft Office (Word, Excel, PowerPoint).
- Basic SQL & Database Knowledge.
- Customer care.
- Time Management.
- Self-Control.