

ICTSAS305 Observation

Date of Observation:

Wed 7th May 2025

Performance must be demonstrated in workplace or simulated workplace with noise levels, production flow, interruptions, and time variances typical of those experienced in the systems administration and support field of work. Students must have access to the resources and equipment specified in Section 1: Assessment Context and Conditions of the Assessor Guide.

- ☒ Review client support issues
- ☒ Provide advice on software, hardware or network
- ☒ Obtain client feedback

Assessor: Sid Bagh

Date: 7 May 2025 Lesson 1-2 Observation: Provide ICT Advice.

Signature:




Student Declaration

This record does not need to be completed in hard copy, as it is completed within the VIT portal. It is only provided here in the event that it needs to be completed in hard copy, which should only be done if advised by your teacher or assessor. For further details, refer to the VIT Student Handbook.

Student Declaration

By signing below, I confirm that:

- ☐ None of this work has been completed by another person.
- ☐ I have not cheated, plagiarised the work, or colluded with any other students.
- ☐ I have correctly referenced all resources and reference texts throughout these assessment tasks (if applicable).
- ☐ I understand that if I am found to be in breach of policy, disciplinary action may be taken against me.

Student Name
and Signature



Date

07/05/2025