

Karan Digvijay Singh

Virar Road, Moregaon, Nallasopara East

Mumbai, Maharashtra

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Objective:-

To leverage my troubleshooting, communication, and customer service skills to provide high-quality technical assistance and ensure a seamless experience for clients in a dynamic organization. I am also passionate about contributing to healthcare and social development initiatives.

Professional Experience:-

Customer Support Engineer

Aforeserve Pvt. Ltd. | Jan 2023 – Feb 2024

Experienced Customer Support Engineer with 1+ years of proven expertise in providing technical assistance and resolving customer inquiries, Skilled in troubleshooting, communication, and delivering exceptional customer service.

Education:-

BCA

Yashwantrao Chavan Maharashtra Open University | 2021

CGPA: 7.88

HSC

Sheth Vidya Mandir of Commerce and Science | 2018

70.62%

SSC

St Anthony High School | 2016

60%

Skills:-

- Core python
- HTML, CSS, JavaScript
- Database: **Basic SQL**
- Networking: **Basic LAN/WAN Setup, System Maintenance**
- Problem Solving
- Technical skills
- Adaptability

Social Activities:-

- Participated in cancer awareness programs organized by NGOs such as CanKids KidsCan and Indian Cancer Society.
- Active member of Ugam, a cancer survivors' support group initiated by the Indian Cancer Society.

Additional Information:-

- Willing to relocate and flexible with work shifts as per organizational needs.
- Quick learner with a strong ability to adapt to new technologies and systems.
- Comfortable working under pressure in client-facing roles.

Hobbies:-

- Cooking
- Listening music