

Karan Digvijay Singh

Virar Road, Moregaon, Nallasopara East

Mumbai, Maharashtra

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Objective:-

Adaptable professional with experience in IT support, front-end development, and customer service. Open to any role—technical or non-technical—where I can contribute, learn, and grow.

Professional Experience:-

Customer Support Engineer

Aforeserve Pvt. Ltd. | Jan 2023 – Feb 2024

- Provided technical support and troubleshooting for customer systems
- Communicated with clients to resolve IT issues efficiently
- Maintained service quality and customer satisfaction

Education:-

BCA

Yashwantrao Chavan Maharashtra Open University | 2021

CGPA: 7.88

HSC

Sheth Vidya Mandir of Commerce and Science | 2018

70.62%

SSC

St Anthony High School | 2016

60%

Skills:-

- Programming: Core Python
- Web Technologies: HTML, CSS, JAVASCRIPT
- React JS
- Databases: Basic SQL
- Networking: Basic LAN/WAN setup, System maintenance
- Problem-solving
- Adaptability
- Technical troubleshooting

Social Activities:-

- Participated in cancer awareness programs organized by NGOs such as CanKids KidsCan and Indian Cancer Society.
- Active member of Ugam, a cancer survivors' support group initiated by the Indian Cancer Society.

Additional Information:-

- Willing to relocate and flexible with work shifts as per organizational needs.
- Quick learner with a strong ability to adapt to new technologies and systems.
- Comfortable working under pressure in client-facing roles.

Hobbies:-

- Cooking
- Listening to music