UG-Manville, Alfred

From:	UG-Manville, Alfred
Sent:	22 March 2023 00:08
To:	Walter, Martin
Subject:	IN2018 - More Questions

Hello Martin,

I have more questions for Mr Lancaster:

- Can multiple transactions be used and if so I'm assuming these get recorded separately?
- Are customers without accounts still supported, if so, do they only have the ability to pay with 1 transaction on the spot or can they do multiple transactions on the spot?
- Is BGL a placeholder local currency in the reports or something we actually need to use?
- There seems to be multiple taxes on interline (LZ and OTHS) while domestic has just taxes, do these just get manually entered in (As I've seen in the example data) or calculated by something?
- On the example reports blank spots / placeholder values exist, do they need to be outputted on ours (And do they need filling in)?

EG:

Batch NBR	Curr. of SALE
Port of SALE	Curr. conv. RATE
Period	S.AGENT'S Code
Operator's Code	
Report NBR	Supervisor's code

- I'm assuming, based on the reports, in domestic sales, the separately entered USD and local values may not use conversion as the columns for conversion are not visible like they are in interline sales, is this true?

EG:

FARE BASE (BGL)	FARE BASE (USD)
30000	20
40000	30
50000	35
50000	35
50000	35
220000	155

VS

FARE	AMOUNT	
USD	USD/BGL	BGL
300	1800.41	540123
250	1800.00	450000
250	1800.00	450000
250	1800.00	450000
250	1800.00	450000
350	1771.43	620000
1650		2960123

Pretext for the next question:

For interline sales in local currency the rate of US Dollars (USD) in local currency must be provided. The rate used is the one specified by the National Bank on the day of the sale.

- In real life, transactions not done on the same day may have a different conversion rate, I'm assuming we use the conversion rate of the day of transaction and not the day of sale in regards to payments made after the date of sale?

Pretext for the next question:

In case of a blank being lost or stolen the airline demand that this be immediately reported so that the blanks can be blacklisted through the global reservation system and cannot be used by malicious people. The reporting of theft/loss, however, is neither part of the existing AirTicket Sales nor required for the new software.

- I'm assuming this is should just be carried out by marking the blank as blacklisted?

Pretext for the next question:

Agent's log file (when and what has been returned to the airline), but records about the returned blanks are not kept in the Travel Agent's database.

- At the moment, my database supports marking a blank as returned (Is this not meant to be and, if it is not, how would you be able to work out if a blank has been returned as you should not be able to reassign a returned blank nor sell it)?

Thank You,
Alfred