## **UG-Manville**, Alfred

From: UG-Manville, Alfred Sent: 19 February 2023 17:39

To: Walter, Martin

**Subject:** Questions about IN2018

Hello Martin,

I have a set of questions about the module and another set for Mr Lancaster:

## Module Questions:

- UML Database as Secondary Actor?
- Is evidence required to be separately screenshotted for the individual diaries and individual reports or can you reference from the binder?
- How should a binder reference be formatted (Is it a path to the target binder document? Is it Harvard style?)
- Can we do more than 10 use case specifications?
- How many risks should we have recorded?
- Is the binder submitted as a single zip file to the consultant (Folder structure or GIT repo)?

## Mr Lancaster Questions:

- How are late payments supposed to be handled?
- How is a pending payment shown in a report?
- What happens 30 days after a purchase if a payment has not been made apart from the alert?
- Are the sale records of refunded sales purged from the sales storage?
- Is the software managing one branch or multiple branches (Branches = Travel Agent Branch with Multiple Advisors)?
- Who is allowed to revoke blanks?
- How many local currencies are supported?
- What if the local currency is USD?
- Is there only 1 kind of tax percentage or is it per jurisdiction (Country)?
- Is the software used by multiple travel agencies at the same time or just 1?
- Could the travel agents be in different tax jurisdictions?
- Are produced reports sent to the printer or stored in a document or image form?

Thank You, Alfred