UG-Manville, Alfred

From:	Walter, Martin
Sent:	20 March 2023 09:45
To:	UG-Manville, Alfred
Subject:	Re: IN2018 Team Project Questions

Hi Alfred,

My apologies you did not receive a reply to this until now. Please see comments below.

Module Questions:

- Is evidence required to be separately screenshotted for the individual diaries and individual reports or can you reference from the binder?
    - You're welcome to just reference this unless inclusion and annotation would be beneficial.
- How should a binder reference be formatted (Is it a path to the target binder document? Is it Harvard style?)
    - A link to the document with page info will suffice.
- Can we do more than 10 use case specifications?
    - Yes
- How many risks should we have recorded?
    - All appropriate risks, there is no fixed number for this as each project/team etc. is different and will share a number of risks and have some that are unique.
- Is the binder submitted as a single zip file to the consultant (Folder structure or GIT repo)?
    - Please ask your Consultant as they will be reviewing this.

Mr Lancaster Questions:

- How are late payments supposed to be handled?
    - The manager must be notified
- How is a pending payment shown in a report?
    - The reports mainly deal with sales and thus the payment status is not taken into account.
- What happens 30 days after a purchase if a payment has not been made apart from the alert?
    - The alert should persist but there is no specific action taken as payments are outside of the system's scope. It may be logical to highlight these overdue payment to the manager.
- Are the sale records of refunded sales purged from the sales storage?
    - No, they are recorded as refunded but the sale record must be maintained, it's the balancing side of the refund charge.
- Is the software managing one branch or multiple branches (Branches = Travel Agent Branch with Multiple Advisors)?
    - This prototype is for a single branch, however, considering the scalability to multiple branches might be logical as this would be the end goal if the prototype was approved and taken forward.
- Who is allowed to revoke blanks?
    - I'm not sure what you mean here, but Manager can move blanks from one advisor to another and in theory the Administrator could remove blanks from the Travel Agency. Please clarify.
- How many local currencies are supported?
    - As many as required.
- What if the local currency is USD?
    - Then there is no need to use a local currency or the exchange rate is 1:1
- I've noticed the tax system seems to be manual entry, is this true?
    - Please can you provide further details about this as I'm unclear on the question.
- Is the software used by multiple travel agencies at the same time or just 1?
    - See comment above
- Could the travel agents be in different tax jurisdictions?
    - Yes

- Are produced reports sent to the printer or stored in a document or image form?
    - They need to be stored as a document and be able to be printed. Image format is of little use.
- Should the new items like discounts be seen in the reports?
    - If they impact the report, yes.

I think that covers everything, I'll send a separate email by way of double check that you get this.

Kind regards,
Martin

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Dr Martin Walter
Lecturer in Computer Science
College Building, A211

From: UG-Manville, Alfred <Alfred.Manville@city.ac.uk>
Sent: 03 March 2023 12:47
To: Walter, Martin <Martin.Walter@city.ac.uk>
Subject: IN2018 Team Project Questions

Hello Martin,

I have a set of questions about the module and another set for Mr Lancaster, I didn't end up getting the email you sent in reply but I have put the questions that are still relevant in this email and some new ones:

Module Questions:

- Is evidence required to be separately screenshotted for the individual diaries and individual reports or can you reference from the binder?
- How should a binder reference be formatted (Is it a path to the target binder document? Is it Harvard style?)
- Can we do more than 10 use case specifications?
- How many risks should we have recorded?

- Is the binder submitted as a single zip file to the consultant (Folder structure or GIT repo)?

Mr Lancaster Questions:

- How are late payments supposed to be handled?
- How is a pending payment shown in a report?
- What happens 30 days after a purchase if a payment has not been made apart from the alert?
- Are the sale records of refunded sales purged from the sales storage?
- Is the software managing one branch or multiple branches (Branches = Travel Agent Branch with Multiple Advisors)?
- Who is allowed to revoke blanks?
- How many local currencies are supported?
- What if the local currency is USD?
- I've noticed the tax system seems to be manual entry, is this true?
- Is the software used by multiple travel agencies at the same time or just 1?
- Could the travel agents be in different tax jurisdictions?
- Are produced reports sent to the printer or stored in a document or image form?
- Should the new items like discounts be seen in the reports?

Thank You,
Alfred

(It may be better to post the answer in the Moodle forum as it'll probably send this time, thank you and sorry for the trouble)