

Karan Passi

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SUMMARY

Motivated and dependable SFU student with nearly a year of experience in customer-facing roles. Skilled in cash handling, teamwork, and delivering positive customer experiences in fast-paced environments. Seeking a part-time position to continue developing communication, problem-solving, and organizational skills while pursuing academic studies.

EDUCATION

Simon Fraser University

BSc Computing Science

Expected: Jan 2028
Burnaby, BC

WORK EXPERIENCE

UBC

Retail Sales Associate

Aug. 2024 – Present
Vancouver, BC

- Assisted customers in finding products, handling inquiries, and creating a positive shopping **experience**.
- Processed transactions with accuracy and efficiency, handling cash, credit, and mobile payments
- Maintained store cleanliness and organized front-end displays for an inviting atmosphere.

BC Place

Concession Stand Worker

May 2024 - Present
Vancouver, BC

- Provided efficient and friendly service to customers during events, ensuring satisfaction.
- Assisted with concession stand operations, including restocking, serving customers, and maintaining a clean, efficient workspace.
- Provided general assistance to the team in maintaining concession stand efficiency.

SKILLS

Customer Service · Cash Handling · POS Systems · Teamwork & Communication · Time Management · Fast Learner

CERTIFICATIONS

- Serving It Right (*Valid 2023-2028*)
- FoodSafe Level 1 Certification.

AVAILABILITY

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
None	None	Full day	None	Full day	Full Day	Full Day