Criteria E: Evaluation

Success criteria and client feedback

Success Criteria	Met?	Comments given by the Client
Add new branch, edit branch information, delete branch, view list	Yes	"Yes, branch information can be added, deleted, edited, and viewed clearly and easily successfully."
of branches		•
Add new client, edit existing client's information, view list of clients and client information.	Yes	"Yes, it is quite easy to add clients, edit client information, and also view clients. Also, another thing I noticed was that the input of data has been validated as well, this shows that the data cannot be entered incorrectly, hence shows the reliability of the product."
Add new product, delete product, edit product, view list of products available	Yes	"Similar to client menu, works perfectly and is easy to use." ³
Add service, delete service, edit service, remove service, view list of services available	Yes	"Similar to products menu, works perfectly fine, quite easy to use." ⁴
Prepare and generate invoices, view invoices generated, and open invoices from the program.	Yes	"Main part of program as product, client, services, and branches menu together form an invoice, which is successfully generated in PDF format through the use of the program. This menu is working perfectly, and generates a very professional invoice and report as well. I couldn't have asked for a better product.5"
Generate reports between intervals, such as most demanded to least demanded products and services, and sales and number of client visits in that interval.	Yes	"Another important part of the program, once again done perfectly. The reports are successfully generated and this product is very user-friendly. This has made assessing the performance of our salon extremely easy as well. I'm hoping for no more complaints regarding the problems faced by the managers."

¹ Refer to Appendix A.3.1

² Refer to Appendix A.3.1

³ Refer to Appendix A.3.1

⁴ Refer to Appendix A.3.1

⁵ Refer to Appendix A.3.1 and A.4

 $^{^{\}rm 6}$ Refer to Appendix A.3.1 and A.4

Recommendations for future improvements⁷

1. Searching for data in a list by entering desired input

A feature that would've made searching for data easier is adding a search bar for lists of data. It would take lesser time to search through data by using a search bar rather than going through data of numerous clients. Client and I agreed that the search bar would be added somewhere here in all the list tables:



2. Adding an appointment system

Client told me that this product is quite good, but it can also have the feature of an appointment system. This system should show all the appointments record, pending appointments, and should remove all the appointments which have taken place from the pending appointments. To achieve this, a whole new menu for Appointments should be added.

Word Count: 423

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⁷ Refer to Appendix A.4