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| **Karanvir singh** | 51 Robertfield crescent, Toronto, ON M1X 2V7 |
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**Profile**

Individual with good communication skills, ability to persuade someone, good problem-solving skills and decent knowledge of programming languages.

**Summary of Qualifications**

* Successfully complete completed all deliveries by time requested
* Efficiently handled the pre-trip and post-trip inspections of the vehicle before leaving the company premises
* Looked after the loading and unloading of the shipments, assisted in the delivery procedures, and implemented ways to enhance the warehouses
* Regularly and responsibly handled the customer service complaints and resolved them with complete customer satisfaction
* Plan and follow the most efficient routes for delivering goods
* Excellent customer service experience due to working for almost 6 months as concierge and security guard in condominiums in downtown Toronto
* Ability to deal with people from different cultures and religions
* Fluent in English
* Excellent leadership abilities with help of which I lead and managed a couple of class projects
* Ability to work in faced paced workplaces
* Multilingual-Punjabi, Hindi, English

**Driving Skills**

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* Obtain signatures and payments, or arrange for recipients to make payments.
* Call by telephone in order to deliver verbal messages.
* Greatly improved customer relations with company.
* Increased fuel economy by 24%.
* Sort items to be delivered according to the delivery route.
* Retrieved bagged orders from the staging area and deliver them to the customer's door

**Education**

**Advanced** **Diploma in Software Engineering Technology** Jan 2018 – Present

Centennial College, Toronto, ON

* GPA of 3.8/4.5

**Related Courses:**

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| * Programming 1,2,3 | * Web Interface Designs |
| * Java Programming | * Client-Side Web Development |
| * Software Engineering Methodologies | * Web Application Development |
| * Object Oriented Software Engineering | * College Communications |
| * Introduction to Database | * Canadian Workplace Experience |
| * Advanced Database Concepts | * Advanced Business Communications |
| * Unix/Linux Operating Systems |  |
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**Academic Projects:**

* Designed a database as part of school project for company that sells the product online and ran queries to retrieve data
* Made a car company’s website which included fixed and dynamic portions and had 12 pages in total
* A Prepared a Model for including Augmented Reality feature in an Website in which users can try the apparel online
* Made a swimming app in visual studio where the user can create, delete, update, search accounts and do transactions
* Designed a movie information app using C# in which users were able to search for the movies at different times and locations

**High school (C.B.S.E)** Jan 2015 - Mar 2016

Ryan International School, Patiala

**Work Experience**

**Pizza Delivery** May 2018 – Oct 2018

**Toronto, ON**

**Skip the dishes** Nov 2018 - Present

**Toronto, ON**

**Security Guard/Concierge** May 2018 – Dec 2018

**Toronto, ON**

* Worked at the front desk of the condominium and as the patrol guard of the same building
* Solving all the problems of the residents of the building and assisting them
* Providing necessary information to all the tenants and take care of the fire panel
* Dealing with different types of people from different cultures all the time

**Extra-Curricular Activities**

**Event Organizer** 16th Mar 2018

Ryan International School, Patiala

* Organised an annual function event for the school
* Helped in collecting all the funds as donations from students and parents

Centennial College 20th Aug 2018

* Got first place in inter-college badminton match

REFERENCES AVAILABLE UPON REQUEST