# ISTANBUL TECHNICAL UNIVERSITY FACULTY OF COMPUTER AND INFORMATICS ENGINEERING COMPUTER ENGINEERING DEPARTMENT



## BLG475E - Software Quality and Testing 2019 -2020 Spring TAKE-HOME FINAL EXAM

 Release Date:
 30.06.2020 12:00

 Submission Date:
 01.07.2020 14:30

 Duration:
 26.5 hours

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# **Declaration of authorship**

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	1.07.2020

### Before you start, read carefully:

- 1. This final exam is designed as a take home with open books, open slides. You are allowed to use online resources by providing appropriate references to the quoted or paraphrased material. All questions need to be answered individually; no group work is allowed. Please sign the declaration of authorship at the first page before submitting your report.
- 2. The questions in this take home exam are related to the web application tested in the third homework. Please follow the instructions in every question regarding the page limits and suggested reading materials.
- 3. All the reports will be in PDF and submitted to Ninova. Please remember that there will be multiple exams during a day at the university, and all of the exams will use Ninova for declaring the questions and collecting the answers. Therefore, there might be delays with your submissions, or network issues. Please consider multiple minute-delays during the submissions. If you encounter any problems related to your home's wireless connection, please use personal hotspots from your mobile phones if possible. They might give a better connectivity during submission.
- 4. If you have difficulties while submitting your report to Ninova, you can send your report to <a href="mailto:tosunay@itu.edu.tr">tosunay@itu.edu.tr</a> until 1st July 14:50 with your explanation.
- 5. If you have any questions related to the tasks announced in this take home, please send an email to tosunay@itu.edu.tr and bakkoca@itu.edu.tr before 1st July 10:00.
- 6. If you have additional issues (issues affecting your attendance to the exam or your submission, etc.), please send an email to tosunay@itu.edu.tr.

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In the third homework, you have learned to automatically test a web based application (migros.com.tr) for a given scenario considering both positive and negative cases. The scenario was already provided to you, and your job as a tester was to check whether the system correctly performs according to the specified requirement. The questions below will guide you to generate other test scenarios with multiple inputs. You are not expected to execute these scenarios on the application.

**1 (30 pts).** List **at least 12 tasks** that can be tested on this web application. Consider that each task corresponds to a user story/action, and that it is atomic. You can name each task by yourself and you must **write a short explanation** about what is expected in this task in terms of user actions. For example, **login** is a task and its description is: "a user logs into the system with his/her phone number and a code received via SMS".

The tasks can be related to or dependent on each other. **Identify these relationships** and **depict** these tasks' relationships **visually** in a **tree-like model**. The relationships can be defined with the following attributes in your model:

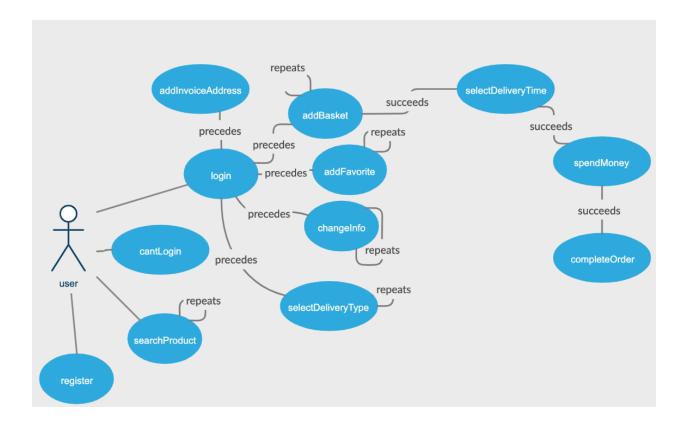
precedes e.g. login must precede addToBasket

succeeds e.g. selectDeliveryTime must succeed selectDeliveryAddress

repeats e.g. **searchProduct** can repeat multiple times in a user scenario.

Write your answer below this question using at most TWO PAGES.

- searchProduct: a user types words in search area to find her/his desired item in the site
- 2. addBasket: a user clicks addbasket button to add items into his/her basket
- 3. addFavorite: a user adds an item to his/her favorite item list
- 4. completeOrder: a user completes his/her order
- 5. selectDeliveryTime: a user specifies a delivery time for his/her order
- 6. addInvoiceAddress: a user specifies a invoice address for his/her order
- 7. register: a user registers with her/his email address and phone number
- 8. login: a user login with his/her phone number by typing the code received from his/her phone
- 9. cantLogin: If a user can't login into system, he/she can request verification link into his/her email by typing his/her email
- 10.selectDeliveryType: a user selects delivery type for his orders as deliver to an address or pick from a store
- 11.changeInfo: a user changes his/her info such as email, phone number, communication preferences, personal infos(like name, surname, birth date, gender)
- 12.spendMoney: a user spends his/her "Money Puan" on orders



**2 (20 pts). Generate a test scenario** using the model that you created in the first question. **Check the node coverage in your model** and create your scenario with **as high coverage as possible**.

Your test scenario must be different from the two scenarios provided in the third homework. Furthermore, your test scenario must contain a task with *repeats* attribute at least once.

Remember that, due to the repeating task you will choose, your scenario can have several variations of execution. For example, assume that your scenario is **login**, **searchProduct**, **logout**, and it includes **searchProduct** as the repeating task. This scenario can execute in the following forms:

login, searchProduct, logout login, searchProduct, searchProduct, logout login, searchProduct, searchProduct, ..., logout. This can go on infinitely due to the property of the searchProduct task.

Show how your scenario can also have several variations due to the repeating tasks. **Propose two strategies to limit these variations** while testing the scenario.

Resources: Check the slides for Structural Testing, specifically path testing, path coverage, boundary interior path coverage.

Write your answer below this question using at most TWO PAGES.

#### Scenario:

- 1. User registers the site by typing his phone and email
- 2. User request verification link by typing his email
- 3. User logins with his phone number and the code that received from his/her phone
- 4. User changes his gender info
- 5. User selects delivery type as delivery to his address and fills it with his/her info
- 6. User searches by typing "yeşil elma"
- 7. User repeats searching but this time typing "elma"
- 8. User clicks "Elma Granny Kg" item
- 9. User adds the item into his/her favorite
- 10. User picks kg and add to basket 5 kg "Elma Granny Kg"
- 11. Confirms basket and adds address
- 12. Selects delivery time and completes the order

Changing user info (gender), selecting delivery type, searching, addBasket operations can be done several times since they are repeating. One of variation is above one. User repeats searching step. Another variation is just searching once "elma".

One strategy to limit infinity repeats is once the desired item found on the search results, we can make searching done. Searching could be done limited amount of time for instance 5 times with different (but similar) keywords. If item not found at the end of 5 searches, test ends at this step.

addBasket is another repeatable step. In order to limit this step, we can specify basket limit for users. A user can add certain amount of item into his/her basket.

**3 (25 pts).** The same problem (infinitely many variations of a test scenario) also occurs while generating test inputs. For example, the same scenario with different inputs is provided in the third homework, i.e., with "kırmızı et" and "bebek bezi". Suppose you will test the following scenario:

login, searchProduct, selectAmount, addBasket.

But this time, you will only search "fruits" that can be purchased in grams or kilograms via migros.com.tr. So, your search task would be limited to all the items in this category, and their amounts can differ.

**Propose a method to cluster test inputs** in such a way that only a few samples from each cluster would suffice to test the mentioned scenario. Then, **generate test inputs selected from these clusters** to test the scenario above.

Resources: Check the slides for Testing Types and Strategies. Pick the method suitable for this context and explain why.

Write your answer below this question using at most ONE PAGE.

We need to search only for fruits. I looked to the website and there 65 types of fruits at the moment. Fruits are sold either kg, gr or by number. For example, apple can be bought like 1kg of apple whereas fruit salad is sold in 200gr packs. Another type of item is things like pineapple are sold by number. So, there are 3 types of items in this category. Items sold by kg, by number and by in predefined packs. If the item sold in kg, at the end of item there is "kg" word. If the item is sold by number there is "adet" at the end of item name. If the item is sold by packs there is "G" in the item name. There are 65 types of fruits in the website. We can separate the ones that sold in either kg or gr and this list can be our cluster. We need to do unit test in order to test given scenario. Because the scenario ends at addbasket step. This is certain part of whole website. Website's main aim is to sell items. If the given scenario were to end with completing order, this could be systems test since we are completing whole process.

**4 (25 pts).** A tester's responsibility is to execute the tests using the defined scenarios and associated inputs, and to report the issues/bugs to the developers. The issues are later fixed by the developers, and testers have to re-run the scenarios. This process is called regression testing. Due to limited time, testers need to filter out or prioritize some of the scenarios and test inputs during regression testing.

Assume that you are a tester in the regression testing team of migros.com.tr, and your task is to find the **most effective (fault-finding)** test scenarios to re-test the system after bug fixes.

From all the scenarios that you can generate based on your model in the first question, which ones will you re-run? Why? Give examples, and explain in detail.

Resources: Explain your rationale by referring to the regression test selection and prioritization approaches in Testing Types and Strategies, and fault-finding test inputs in Fault-based Testing.

Write your answer below this question using at most TWO PAGES.

We need to prioritize the cases due to limited time. For this example, our first aim should be buying an item from the store. This is the crucial action. For instance, adding an item to favorite list can be passed when making regression tests. Also searching can also be passed since we can buy an item without searching it. Prior to the regression tests if no error found on particular action also if no code change on this particular action, we can skip them on next regression tests. So, re-running cases that have changed elements would be wise choose. An example of regression run could be like this:

Register, login, pick item, select amount, addbasket, order

**5 (BONUS 40 pts).** Use the test scenario you proposed in the second question, and choose test inputs using the method you proposed in the third question. Implement this test scenario and execute it on migros.com.tr. You can pass the login action by manually entering the login credentials during the test execution. Upload your project to Google Drive/Dropbox/GitHub and add the link to your report. You will be called for a demo if you implement this part.

I started to write test steps but could not check if the scenario completes successfully or not due to I could not login the site. It says I reached max number login I think. It does not send message to my phone. But I completed steps with comments on the code.

Link:

https://drive.google.com/file/d/1e4uGbudGY82v-sKHmWpbf8SBMtMMx22G/view?usp=sharing