



# IGOR KARCHUT

📍 CHESTER, UNITED KINGDOM 📞 07518502040

## ◦ DETAILS ◦

Chester, United Kingdom  
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Date of birth  
21/02/2001

Nationality  
Polish

## ◦ SKILLS ◦

Communication

Problem-Solving

Critical Thinking

Adaptability

Time management

Documentation

Detail oriented

Confidence

Conflict Resolution

Team Collaboration

Mobile App Dev : Swift, Kotlin

Software & Web Dev: JavaScript,  
HTML & CSS

Troubleshooting & debugging

System Administration

Prototyping & Wireframing

Database Management

UX / UI Design

Code version control

QA & testing

## ◦ LANGUAGES ◦

English

Polish

## 👤 PROFILE

Adaptable, curious problem-solver with tech expertise. Experienced in diverse industries with enhanced skills in communication, adaptability, and time management. Holds a bachelor's in computer science from The University of Chester. Active in sports with a history of volunteering resulting in leadership qualifications. Thrives on adventure and challenges. Eager to apply diverse skills and enthusiastic approach to team success in a dynamic work setting.

## 🎓 EDUCATION

**Bachelor of Science, University of Chester, Chester**  
June 2023

**PEARSON BTEC LEVEL 3 EXTENDED DIPLOMA,**  
June 2019

**STOKE-ON-TRENT, STAFFORDSHIRE, school diploma,**  
June 2017

## 💼 EMPLOYMENT HISTORY

**SALES ASSOCIATE at Currys, Chester**  
December 2021 — January 2022

- Customer Assistance which involved assisting customers with queries, expertise and guiding them towards resolutions by using product knowledge.
- Sales involved upselling, promoting and cross selling relevant stock during the assistance and transaction processes.
- Adaptability between working on the store floor to assist customers, working tills to check out customers and deal with paperwork or claims as well as performing allocation duties to find user ordered stock in the storerooms.

**IT TECHNICIAN at Newcastle & Stafford Colleges Grp,**  
August 2018 — June 2019

- Organizing and coordinating a team to deploy new equipment in multiple campuses and campus locations with care and caution due to their expense.
- Further, safely discarding and recycling old IT equipment following their regulations.

**IT ADMINISTATOR at STEELITE INTERNATIONAL LTD,**

- Troubleshooted software & hardware
- Manager hardware replacement & Storage
- Performed backups physical & virtually daily / weakly.
- Fault flagging & monitoring for the backup software
- Issue ticketing.
- Problem Escalation

**ROOM ATTENDANT at Atalian Servest Hospitality, Chester**  
January 2022 — Present

- Responded to guest inquiries and requests in a timely and courteous manner.
- Replenished amenities, linens and supplies in guest rooms, ensuring availability of all items.
- Reported any damages, hazards, or safety concerns to the supervisor for prompt resolution.
- Collaborated with team members to ensure all tasks are completed quickly and efficiently.

## ◦ HOBBIES ◦

Athletic sports, including Cycling and Running

Competitive shooting sports such as Airsoft and Paintballing

Configuring and fixing computer systems and hardware

- Complied with all hotel policies and procedures regarding guest privacy and confidentiality.

### **BAKER at Tim Hortons, Chester**

August 2021 — December 2021

- Coordinated with front-of-house staff to ensure timely delivery of baked goods.
- Maintained a high-level of sanitation and hygiene standards as per health regulations.
- Managed and trained a baker, ensuring adherence to recipes and standards.

### **STORE TEAM MEMBER at EURO GARAGES, Chester**

February 2020 — April 2021

- Collaborated with team members to achieve store goals.
- Followed cash handling procedures to ensure accuracy and reduce losses.
- Demonstrated excellent communication skills when dealing with customers and staff.
- Maintained a clean and organized work area to ensure a safe and pleasant environment for customers and staff