

Kareem El Sayed

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EDUCATION

Queens College - City University of New York
B.A. in Computer Science

Flushing, NY
Graduated May 2020

SKILLS & LANGUAGES

Programming Languages: Java, HTML, CSS, JavaScript, C++ (Proficient), React, REST API, SQL, Node.js, MongoDB, PHP, Python, EJS
Applications/Tools: VS Code, IntelliJ IDEA, Atom, Sublime Text, Microsoft & G Suite, Adobe Photoshop, Adobe InDesign, Adobe Illustrator
Languages: Arabic (Fluent)

WORK EXPERIENCE

Uber Technologies

New York, NY

Technical Support

Sept. 2018 – Jan. 2020

- Uploaded documents for ~40 drivers who needed assistance with the application
- Assisted with troubleshooting on the application
- Helped with orders arriving in a timely manner to provide excellent customer service

Amazon – Whole Foods Market

Jericho, NY

Problem Solver

Sept. 2019 – Feb. 2020

- Assigned and aided ~20 co-workers with a device and navigating login system and application setup
- Facilitated co-workers with orders to provide services to ~100 customers daily on time

Teen Tech Club, Columbia University

New York, NY

Game Development Instructor (Java)

June - July 2019

- Facilitated activities in a classroom setting and attended various field trips
- Instructed ~35 Chinese foreign exchange high school students about Cybersecurity and Java applications
- Motivated students to pursue STEM career fields

INTERNSHIP EXPERIENCE

IQ4 Cybersecurity, Queens College CUNY

Flushing, NY

Intern

Aug. – Dec. 2019

- Analyzed a real-world scenario, which involved an Espionage case with a team of 5
- Represented multiple cybersecurity roles based on NIST and NICE frameworks
- Provided insight and expertise to increase preparedness for the cybersecurity workforce

CUNY Tutor Corps

Bayside, NY

Math & Computer Science Instructor

Nov. – Dec. 2018

- Tutored ~25 high school students at World Journalism Preparatory School (WJPS) for algebra, geometry and AP computer science exams to prepare for state test
- Mentored high school students for college preparation and career guidance
- Tracked students daily progress by analyzing their strengths and weaknesses

CUNY Service Corps – New York Public Library

New York, NY

Intern

Sept. 2017 - May 2018

- Designed concept advertisement for Teen Tech Club of ~60 members
- Responsible for organizing data using Excel
- Researched STEM lesson plans for ~5 students with disabilities

Minuteman Press

Bayside, NY

Graphic Design Intern

Oct. – Nov. 2016

- Reviewed final copies of advertisements
- Assisted in various projects to stimulate the company's growth
- Promoted finished products for WJPS and Holy Cross High Schools