

1.Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset:

1.Data type of all columns in the "customers" table.

The screenshot shows a database interface with a tab labeled 'customers'. Below the tab are buttons for 'QUERY', 'SHARE', 'COPY', 'SNAPSHOT', 'DELETE', and 'EXPORT'. A navigation bar includes 'SCHEMA', 'DETAILS', 'PREVIEW', 'LINEAGE', 'DATA PROFILE', and 'DATA QUALITY'. The 'SCHEMA' tab is active, displaying a table with columns: Field name, Type, Mode, Key, Collation, Default Value, Policy Tags, and Description. The table lists five columns: customer_id (STRING, NULLABLE), customer_unique_id (STRING, NULLABLE), customer_zip_code_prefix (INTEGER, NULLABLE), customer_city (STRING, NULLABLE), and customer_state (STRING, NULLABLE). Below the table are buttons for 'EDIT SCHEMA' and 'VIEW ROW ACCESS POLICIES'.

Field name	Type	Mode	Key	Collation	Default Value	Policy Tags	Description
customer_id	STRING	NULLABLE					
customer_unique_id	STRING	NULLABLE					
customer_zip_code_prefix	INTEGER	NULLABLE					
customer_city	STRING	NULLABLE					
customer_state	STRING	NULLABLE					

These are the Data types of all columns in the customers table

2.Get the time range between which the orders were placed.

```
SELECT min(order_purchase_timestamp) as first_order,max(order_purchase_timestamp) as last_order  
FROM `dsmi-sql-396708.case_study.orders`
```

Output:

The screenshot shows a query results interface with a tab labeled 'Query results'. Below the tab are buttons for 'SAVE RESULTS', 'EXPLORE DATA', and a refresh icon. A navigation bar includes 'JOB INFORMATION', 'RESULTS', 'JSON', 'EXECUTION DETAILS', 'CHART', 'PREVIEW', and 'EXECUTION GRAPH'. The 'RESULTS' tab is active, displaying a table with columns: Row, first_order, and last_order. The table shows one row with the first order timestamp '2016-09-04 21:15:19 UTC' and the last order timestamp '2018-10-17 17:30:18 UTC'.

Row	first_order	last_order
1	2016-09-04 21:15:19 UTC	2018-10-17 17:30:18 UTC

The first order was placed on 4th sept 2016 and last order was placed on 17th oct 2018

3.Count the Cities & States of customers who ordered during the given period.

```
select count(distinct(customer_city)) as  
City_count,count(distinct(customer_state)) as State_count from  
`dsql-sql-396708.case_study.customers` c  
join `dsql-sql-396708.case_study.orders` o using(customer_id)  
where extract(year from order_approved_at) = 2017
```

Query results			
JOB INFORMATION		RESULTS	JSON
EXECUTION DETAILS		CHART	PREVIEW
EXECUTION GRAPH			
Row	City_count	State_count	
1	3288	27	

City and state count of orders placed in the year 2017

2. In-depth Exploration:

1. Is there a growing trend in the no. of orders placed over the past years?

```
SELECT count(order_id) as orders_placed,extract(year from  
order_approved_at) as year_ordered FROM `dsql-sql-  
396708.case_study.orders`  
where extract(year from order_approved_at) is not null  
group by year_ordered  
order by year_ordered
```

Query results			
JOB INFORMATION		RESULTS	JSON
EXECUTION DETAILS		CHART	PREVIEW
EXECUTION GRAPH			
Row	orders_placed	year_ordered	
1	322	2016	
2	44973	2017	
3	53986	2018	

There is not much growth in the no of orders placed in the years 2017,2018
there are low orders placed in 2016 as the orders were placed from sept 2016

1. Can we see some kind of monthly seasonality in terms of the no. of orders being placed?

```
select orders_placed,
case
when month_ordered = 1 then 'January'
when month_ordered = 2 then 'February'
when month_ordered = 3 then 'March'
when month_ordered = 4 then 'April'
when month_ordered = 5 then 'May'
when month_ordered = 6 then 'June'
when month_ordered = 7 then 'July'
when month_ordered = 8 then 'August'
when month_ordered = 9 then 'September'
when month_ordered = 10 then 'October'
when month_ordered = 11 then 'November'
when month_ordered = 12 then 'December'
end as month_ordered
from (SELECT count(order_id) as orders_placed,extract(month
from order_approved_at) as month_ordered FROM `dsml-sql-
396708.case_study.orders`
where extract(month from order_approved_at) is not null
group by month_ordered order by month_ordered ) t
```

Query results			
JOB INFORMATION		RESULTS	JSON
EXECUTION DETAILS		CHART	PREVIEW
EXECUTION GRAPH			
Row	orders_placed	month_ordered	
1	7947	January	
2	8471	February	
3	9977	March	
4	9152	April	
5	10759	May	
6	9416	June	
7	10150	July	
8	10968	August	
9	4303	September	
10	4910	October	
11	7395	November	
12	5833	December	

Highest no of the orders are placed between the months **May to August** and then there is a drastic drop in the no of orders placed while the least orders were placed in the months September and October.

2. 3. During what time of the day, do the Brazilian customers mostly place their orders? (Dawn, Morning, Afternoon or Night)

0-6 hrs : Dawn

7-12 hrs : Mornings

13-18 hrs : Afternoon

19-23 hrs : Night

```
select sum(orders_placed),
case
when Hour_ordered between 0 and 6 then 'Dawn'
when Hour_ordered between 7 and 12 then 'Mornings'
when Hour_ordered between 13 and 18 then 'Afternoon'
when Hour_ordered between 19 and 23 then 'Night'
end as Time_of_Day
from (select count(order_id) as orders_placed, extract(hour
from order_approved_at) as Hour_ordered from `dsml-sql-
396708.case_study.orders`
where extract(hour from order_approved_at) is not null
group by Hour_ordered
order by Hour_ordered) t
group by Time_of_Day
```

Query results			
JOB INFORMATION		RESULTS	JSON
		EXECUTION DETAILS	
		CHART	PREVIEW
		EXECUTION GRAPH	
Row	f0_	Time_of_Day	
1	22312	Mornings	
2	32667	Afternoon	
3	21413	Dawn	
4	22889	Night	

Maximum no of orders were placed in the **Afternoon.**

3. Evolution of E-commerce orders in the Brazil region:

1. Get the month on month no. of orders placed in each state.

```
select c.customer_state, count(order_id) as
orders_placed, extract(month from order_approved_at) as
month_ordered from `dsml-sql-396708.case_study.customers` c
join `dsml-sql-396708.case_study.orders` o using(customer_id)
where extract(month from order_approved_at) is not null
group by month_ordered, customer_state order by
customer_state, month_ordered
```

Query results				
JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS
Row	customer_state	orders_placed	month_ordered	
1	AC	8	1	
2	AC	6	2	
3	AC	4	3	
4	AC	9	4	
5	AC	10	5	
6	AC	7	6	
7	AC	9	7	
8	AC	7	8	
9	AC	5	9	
10	AC	6	10	
11	AC	5	11	
12	AC	5	12	

2.How are the customers distributed across all the states?

```
select count(customer_id) as customer_count, customer_state
from dsml-sql-396708.case_study.customers
group by customer_state
order by customer_count
```

Query results					SAVE RESULTS
JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART
Row	customer_count	customer_state			PREVIEW
1	46	RR			
2	68	AP			
3	81	AC			
4	148	AM			
5	253	RO			
6	280	TO			
7	350	SE			
8	413	AL			
9	485	RN			
10	495	PI			
11	536	PB			
12	715	MS			
13	747	MA			
14	907	MT			
15	975	PA			
16	1336	CE			
17	1652	PE			
18	2020	GO			

The Highest no of customers are from the state SP and the least are from RR

4.Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.

1.Get the % increase in the cost of orders from year 2017 to 2018 (include months between Jan to Aug only).
You can use the "payment_value" column in the payments table to get the cost of orders.

```
select round(Payment_value/ LAG(Payment_value) OVER ( ORDER BY
year ) *100,2) AS Percentage_increase from(select
round(sum(payment_value),2) as Payment_value, extract(year
from order_approved_at) as Year from dsml-sql-
396708.case_study.payments p join dsml-sql-
396708.case_study.orders o using(order_id)
where extract(year from order_approved_at) = 2017 and
extract(month from order_approved_at) between 1 and 7 or
extract(year from order_approved_at) = 2018 and extract(month
from order_approved_at) between 1 and 7
group by Year
order by Year)
limit 1
```

Query results		SAVE
JOB INFORMATION		RESULTS
JSON		EXECUTION DETAILS
CHART		PREVIEW
EXECUTION GRAPH		
Row	Percentage_increase	
1	256.97	

The percentage increase of payments from 2017 to 2018 for only the months Jan to Aug is 256.97

2. Calculate the Total & Average value of order price for each state.

```
select round(sum(payment_value)) as  
Sum_of_orders, round(Avg(payment_value)) as avg_of_order,  
customer_state from dsml-sql-396708.case_study.payments p  
join dsml-sql-396708.case_study.orders o using(order_id)  
join dsml-sql-396708.case_study.customers c using(customer_id)  
group by c.customer_state  
order by Sum_of_orders, avg_of_order
```

Query results

SAVE

JOB INFORMATION

RESULTS

JSON

EXECUTION DETAILS

CHART

PREVIEW

EXECUTION GRAPH

Row	Sum_of_orders	avg_of_order	customer_state
1	10065.0	219.0	RR
2	16263.0	232.0	AP
3	19681.0	234.0	AC
4	27967.0	182.0	AM
5	60866.0	233.0	RO
6	61485.0	204.0	TO
7	75246.0	208.0	SE
8	96962.0	227.0	AL
9	102718.0	197.0	RN
10	108524.0	207.0	PI
11	137535.0	187.0	MS
12	141546.0	248.0	PB
13	152523.0	199.0	MA
14	187029.0	195.0	MT

The state RR has the least Sum of order value where as the state SP has the highest sum of order value.

3. Calculate the Total & Average value of order freight for each state.

```
SELECT round(sum(freight_value)) as  
Sum_of_freight_value, round(Avg(freight_value)) as  
avg_of_freight_value, customer_state FROM `dsml-sql-  
396708.case_study.order_items` join dsml-sql-  
396708.case_study.orders o using(order_id) join dsml-sql-  
396708.case_study.customers c using(customer_id)  
group by c.customer_state  
order by Sum_of_freight_value
```

Query results

SAVI

JOB INFORMATION

RESULTS

JSON

EXECUTION DETAILS

CHART

PREVIEW

EXECUTION GRAPH

Row	Sum_of_freight_value	avg_of_freight_value	customer_state
1	2235.0	43.0	RR
2	2789.0	34.0	AP
3	3687.0	40.0	AC
4	5479.0	33.0	AM
5	11417.0	41.0	RO
6	11733.0	37.0	TO
7	14111.0	37.0	SE
8	15915.0	36.0	AL
9	18860.0	36.0	RN
10	19144.0	23.0	MS
11	21218.0	39.0	PI
12	25720.0	43.0	PB
13	29715.0	28.0	MT
14	31524.0	38.0	MA

Results per page:

The state RR has the least Sum of order freight value where as the state SP has the highest sum of order freight value.

5. Analysis based on sales, freight and delivery time.

1. Find the no. of days taken to deliver each order from the order's purchase date as delivery time.

Also, calculate the difference (in days) between the estimated & actual delivery date of an order.

`select`

`date_diff(order_delivered_customer_date,order_purchase_timestamp,day) as`

`time_to_deliver,date_diff(order_estimated_delivery_date,order_delivered_customer_date,day) as diff_estimated_delivery from dsml-sql-396708.case_study.orders`

Query results

SAVI

JOB INFORMATION

RESULTS

JSON

EXECUTION DETAILS

CHART

PREVIEW

EXECUTION GRAPH

Row	time_to_deliver	diff_estimated_delive
1	30	-12
2	30	28
3	35	16
4	30	1
5	32	0
6	29	1
7	43	-4
8	40	-4
9	37	-1
10	33	-5
11	38	-6
12	36	-2
13	34	0
14	42	-11

There is a negative in diff_estimated_delivery as the order has taken more time to deliver than the estimated date

2. Find out the top 5 states with the highest & lowest average freight value.

```
SELECT Top_5_states_with_highest_avg_freight_value,  
Top_5_states_with_lowest_avg_freight_value  
FROM (select  
Top_5_states_with_highest_avg_freight_value,row_number() over()  
as top_rank from(SELECT round(avg(freight_value)) as  
freight_value,customer_state as  
Top_5_states_with_highest_avg_freight_value FROM `dsml-sql-  
396708.case_study.order_items` join dsml-sql-  
396708.case_study.orders o using(order_id) join dsml-sql-  
396708.case_study.customers c using(customer_id)  
group by customer_state  
ORDER BY freight_value desc  
LIMIT 5)) AS top_states  
JOIN ( select  
Top_5_states_with_lowest_avg_freight_value,row_number() over()  
as bottom_rank from(SELECT round(avg(freight_value)) as  
freight_value,customer_state as  
Top_5_states_with_lowest_avg_freight_value FROM `dsml-sql-  
396708.case_study.order_items` join dsml-sql-  
396708.case_study.orders o using(order_id) join dsml-sql-  
396708.case_study.customers c using(customer_id)  
group by customer_state  
ORDER BY freight_value asc  
LIMIT 5)) AS bottom_states  
ON top_states.top_rank = bottom_states.bottom_rank;
```

Query results

 SAVE

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART	PREVIEW	EXECUTION GRAPH
Row		Top_5_states_with_highest_avg_freight_value ▾		Top_5_states_with_lowest_avg_freight_value ▾			
1		PB		SP			
2		RR		PR			
3		RO		RJ			
4		AC		DF			
5		PI		MG			

Here are the list of Top 5 states with the highest & lowest average freight value

3. Find out the top 5 states with the highest & lowest average delivery time.

```
SELECT Top_5_states_with_highest_delivery_time,
Top_5_states_with_lowest_delivery_time
FROM (select
Top_5_states_with_highest_delivery_time,row_number() over() as
top_rank from(SELECT
round(avg(date_diff(order_delivered_customer_date,order_purcha
se_timestamp,day))) as time_to_deliver,customer_state as
Top_5_states_with_highest_delivery_time FROM `dsml-sql-
396708.case_study.order_items` join dsml-sql-
396708.case_study.orders o using(order_id) join dsml-sql-
396708.case_study.customers c using(customer_id)
group by customer_state
ORDER BY time_to_deliver desc
LIMIT 5)) AS top_states
JOIN ( select
Top_5_states_with_lowest_delivery_time,row_number() over() as
bottom_rank from(SELECT
round(avg(date_diff(order_delivered_customer_date,order_purcha
se_timestamp,day))) as time_to_deliver,customer_state as
Top_5_states_with_lowest_delivery_time FROM `dsml-sql-
396708.case_study.order_items` join dsml-sql-
396708.case_study.orders o using(order_id) join dsml-sql-
396708.case_study.customers c using(customer_id)
group by customer_state
ORDER BY time_to_deliver asc
LIMIT 5)) AS bottom_states
ON top_states.top_rank = bottom_states.bottom_rank;
```

Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART	PREVIEW	EXECUTION GRAPH
Row	Top_5_states_with_highest_delivery_time	Top_5_states_with_lowest_delivery_time					
1	AP	PR					
2	RR	MG					
3	AM	DF					
4	AL	RS					
5	PA						

Here are the list of Top 5 states with the highest & lowest average delivery time

4. Find out the top 5 states where the order delivery is really fast as compared to the estimated date of delivery.

```
select
round(avg(date_diff(order_delivered_customer_date,order_estimated_delivery_date,day))) as
diff_between_delivered_and_estimated_date,customer_state from
dsml-sql-396708.case_study.orders o join dsml-sql-
396708.case_study.customers c using(customer_id)
group by customer_state
order by diff_between_delivered_and_estimated_date
limit 5
```

Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART	PREVIEW	EXECUTION GRA
Row	diff_between_delivered_and_estimated_date	customer_state					
1	-20.0	AC					
2	-19.0	RO					
3	-19.0	AM					
4	-19.0	AP					
5	-16.0	RR					

These are the top 5 states where the customer gets their orders fast when compared to the estimated delivery time

6. Analysis based on the payments:

1. Find the month on month no. of orders placed using different payment types.

```
select count(order_id) as No_of_orders,payment_type,
extract(month from order_purchase_timestamp) as Month FROM
`dsml-sql-396708.case_study.orders` o join dsml-sql-
396708.case_study.payments p using (order_id)
group by Month,payment_type order by Month
```

Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART	PREVIEW	EXECUTION GRA
Row	No_of_orders	payment_type		Month			
1	6103	credit_card		1			
2	1715	UPI		1			
3	477	voucher		1			
4	118	debit_card		1			
5	1723	UPI		2			
6	6609	credit_card		2			
7	424	voucher		2			
8	82	debit_card		2			
9	7707	credit_card		3			
10	1942	UPI		3			

This is the Month on month no. of orders across different payment types.

2. Find the no. of orders placed on the basis of the payment installments that have been paid.

```
SELECT count(order_id) as No_of_orders,payment_installments
FROM `dsml-sql-396708.case_study.payments`
group by payment_installments
```

Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	CHART	PREVIEW	EXECUTION GRAP
Row	No_of_orders	payment_installment					
1	2	0					
2	52546	1					
3	12413	2					
4	10461	3					
5	7098	4					
6	5239	5					
7	3920	6					
8	1626	7					
9	4268	8					
10	644	9					

These are the No of orders that are being paid on the basis of installments that have been paid