I'm Karen, a creative UX Designer/UI Developer maintaining user-centric designs with complex systems and software. New to the technology field, I have great problem-solving skill, leadership, and empathy for users.

#### **Education**

2021 - 07 – 2023 - 04	Development Southern New Hampshire University - Hooksett, NH
2020-07- 2021-01	Certification: User Experience Design Kenzie Academy/ SNHU, academic certificate 12-month
2021-01 –	program - (remote)
2021-07	Certification: User Experience Engineering
2021-07	Kenzie Academy/ SNHU, academic certificate 12-month program - (remote
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### UX Designer / UI Academic Experience

### UI/UX Developer – LORE 04-2021 – 07-2021 Project Manager, UI Development, and Designer

- Led team of 5 to develop a mobile app for D&D enthusiasts to better maintain playability.
- Developed with React while also utilizing vanilla JavaScript for carousals and sign-ups.
- Improved and expanded project platforms using JavaScript to develop rich User Interfaces.
- Analyzed existing interfaces to detect user pain points, recommending design changes and iterative updates to team members.
- Collaborated with teammates to deliver valuable features meeting business and customer needs.
- Developed Application UIs via emerging Front-end Technologies such as React, JavaScript, and CSS

#### UX Designer – Infin8 06-2020 – 12-2021 Project Manager, Designer, Researcher, and interviewer

- Created mobile app that helps non-profit organizations utilize community to organize dealings.
- Utilized interview techniques to understand what the users would like in an app.
- Monitored emerging UX design trends and practices for useful techniques and cutting-edge

# Karen Byrd

### Contact

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Phone

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E-mail

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**Portfolio** 

www.karenbyrd.net

**GitHub** 

https://github.com/klbyrd88

LinkedIn

www.linkedin.com/in/karen-

byrd-2011

## **Skills**

- HTML/CSS/JavaScript
- Pythor
- Java
- C#
- C++
- Adobe CC Suites
- User Interface (UI) design
- Web application development
- leam building
- Leadership
- Organization and Time management
- Analytical skills

- developments suitable for integration into future projects.
- Performed testing to understand how the users interacted with the UI design

# UX Designer - Haystack! 10-2021 - 01-2021 Project Manager and Designer.

- Created sign-in page, universal loading screens, and tutorial.
- Spearheaded team of 6 peers developing scavenger hunt mobile game in 4 weeks.
- Designed elevated with brand-right, creative design to achieve marketing and merchant objectives.
- Utilized AR so the camera could be dimmed while saving battery life.
- Demonstrated respect, friendliness, and willingness to help wherever needed to make sure the team was on track and communicated.
- Learned Trello and applied to daily tasks, improving efficiency and productivity.

## **Work Experience**

# Chili's Bar and Grill 2002 – 2012, 2015 - 2018 General Manager

Dallas, Irving, Cedar Park, Round Rock, Frisco, San Antonio.

- Partnered quarterly with GMs in my region to make sure they were prepared for demands.
- Established and administered annual budget with controls to prevent overages, minimize burn rate and support sustainability objectives.
- Organized budgets oversaw P&Ls and achieved margin targets consistently to stay on track with growth plans.
- Designed modern employee recognition program which boosted productivity and improved morale.
- Maximized efficiency by coaching and mentoring personnel on management principles, industry practices, company procedures and technology systems.

## Longhorn Steakhouse 2012 - 2015

#### **Assistant GM and Culinary Manager**

Round Rock, Georgetown, Sunset Valley, Cedar Park.

- Created division charts for organization and cleanliness.
- Increased kitchen moral by area competitions each quarter.
- Motivated team of 30 employees to maintain high standards of food preparation and efficiency for 8 hours per shift.