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| I’m Karen, creative UX Designer/UI Developer maintaining user-centric designs with complex systems and software. New to the technology field, I have great problem-solving skill, leadership, and empathy for users.    **Education**     |  |  |  |  | | --- | --- | --- | --- | |  | 2021- 07 – 2023 - 04 |  | **Bachelor of Science: Game Programming and Development**  *Southern New Hampshire University -* Hooksett*,* NH |  |  |  |  |  | | --- | --- | --- | --- | |  | 2020-07-  2021-01  2021-01 –  2021-07 |  | **Certification: User Experience Design**  *Kenzie Academy/ SNHU, academic certificate 12-month program -* (remote)  **Certification: User Experience Engineering**  *Kenzie Academy/ SNHU, academic certificate 12-month program -* (remote |   **UX Designer / UI Academic Experience**     |  |  | | --- | --- | |  | **UI/UX Developer – *LORE*** 04-2021 – 07-2021  **Project Manager, UI Development, and Designer**   * Led team of 5 to develop a mobile app for D&D enthusiast to better maintain playability. * Developed with React while also utilizing vanilla JavaScript for carousals and sign-ups. * Improved and expanded project platforms using JavaScript to develop rich User Interfaces. * Analyzed existing interfaces to detect user pain points, recommending design changes and iterative updates to team members. * Collaborated with teammates to deliver valuable features meeting business and customer needs. * Developed Application UIs via emerging Front-end Technologies such as React, JavaScript, and CSS |  |  |  | | --- | --- | |  | **UX Designer – *Infin8*** 06-2020 – 12-2021  **Project Manager, Designer, Researcher, and interviewer**   * Created mobile app that helps non-profit organizations utilize community to organize dealings. * Utilized interview techniques to understand what the users would like in an app. * Monitored emerging UX design trends and practices for useful techniques and cutting-edge developments suitable for integration into future projects. * Performed testing to understand how the users interacted with the UI design |  |  |  | | --- | --- | |  | **UX Designer - *Haystack!*** 10-2021 – 01-2021  **Project Manager and Designer.**   * Created sign-in page, universal loading screens, and tutorial. * Spearheaded team of 6 peers developing scavenger hunt mobile game in 4 weeks. * Designed elevated with brand-right, creative design to achieve marketing and merchant objectives. * Utilized AR so the camera could be dimmed while saving battery life. * Demonstrated respect, friendliness, and willingness to help wherever needed to make sure team was on track and communicated. * Learned Trello and applied to daily tasks, improving efficiency and productivity. |   **Work Experience**  **Chili's Bar and Grill 2002 – 2012, 2015 - 2018**  **General Manager**  *Dallas, Irving, Cedar Park, Round Rock, Frisco, San Antonio.*   * Partnered quarterly with GMs in my region to make sure they were prepared for demands. * Established and administered annual budget with controls to prevent overages, minimize burn rate and support sustainability objectives * Organized budgets, oversaw P&Ls and achieved margin targets consistently to stay on track with growth plans * Designed modern employee recognition program which boosted productivity and improved morale * Maximized efficiency by coaching and mentoring personnel on management principles, industry practices, company procedures and technology systems   **Longhorn Steakhouse 2012 - 2015**  **Assistant GM and Culinary Manager**  *Round Rock, Georgetown, Sunset Valley, Cedar Park.*   * Created division charts for organization and cleanliness. * Increased kitchen moral by area competitions each quarter. * Motivated team of 30 employees to maintain high standards of food preparation and efficiency for 8 hours per shift | Karen Byrd     |  | | --- | | **Contact** |     Address  Pleasanton, TX 78064  Phone  512.960.5108  E-mail  [klbyrd88@gmail.com](mailto:klbyrd88@gmail.com)  **Portfolio**  www.karenbyrd.net  **GitHub**  <https://github.com/klbyrd88>  **LinkedIn**  <https://www.linkedin.com/in/karen-byrd-0211/>   |  | | --- | | **Skills** |  * HTML/CSS/JavaScript * Python * Java * C# * C++ * Adobe CC Suites * User Interface (UI) design * Web application development * Team building * Leadership * Organization and Time management * Analytical skills |
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