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Professional Summary

Data Analyst with 5+ years of experience specializing in **data migration, ETL processes, Power BI, and data quality management** within healthcare and enterprise environments. Demonstrated expertise in **designing, modeling, and visualizing data** to drive business insights for multinational companies such as HP. Proven track record in preparing, extracting, transforming, and validating large datasets to support business operations and regulatory requirements. Effective communicator and collaborator, skilled in stakeholder engagement and cross-functional teamwork to deliver timely, high-quality data solutions. **Continuously learning and adapting to new tools and challenges, with hands-on experience in both technical and business domains.**

Key Skills

- **Data Migration & ETL:** SQL Server, Power Query, M-AT, NPR, ETL Process Design, Data Modeling, Data Quality Management
- **Data Visualization & Business Intelligence:** Power BI (advanced, incl. dashboard design and data modeling for HP), Thoughtspot, KPI Development, Dashboard Automation
- **Data Validation & Quality Control:** Advanced Excel (data validation, automation), Data Cleansing, Performance Metrics
- **Systems & Tools:** Meditech, SAP, Salesforce, Business Intelligence, Database Optimization
- **Collaboration & Project Management:** Stakeholder Communication, Cross-functional Teamwork, Process Automation, User Training & Onboarding
- **Communication:** Professional working proficiency in English and Spanish; effective written and verbal skills

Professional Experience

Programmer Analyst

Management Health Services — Medellín, Colombia

Feb 2024 - Present

- Developed 15+ automated reports using M-AT and NPR, reducing manual reporting time by 60% for 200+ healthcare professionals
- Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%
- Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%
- Led system transition and trained 15 users, establishing data governance protocols and improving accuracy by 85%
- Collaborated with cross-functional teams to optimize healthcare data workflows

Channel Data Specialist

HP — Medellín, Colombia (Remote)

Jan 2022 - Nov 2023

- **Developed and deployed Power BI dashboards** for sales, inventory, and executive reporting, providing actionable insights for Latin America operations - **Designed and implemented complex data models in Power BI**, integrating multiple sources (SAP, Salesforce, Excel) and optimizing data refresh cycles - Automated ETL processes and reporting, reducing manual processing time by 87% and increasing accuracy by 95% - Managed Thoughtspot data for 8+ countries with 100% reporting accuracy - Led user training sessions for Power BI dashboards, improving adoption and data-driven decision-making across teams

Brokerage Associate

UPS — Medellín, Colombia

Sep 2020 - Jan 2022

- Managed 200+ monthly shipments with 99% accuracy for UK market
- Developed automated tracking system, reducing processing time by 65%
- Streamlined ETL processes for 1,000+ transactions, achieving 40% faster processing times
- Maintained 98% client satisfaction while managing 50+ regular clients

Administrative Assistant

Servientrega CS — Barranquilla, Colombia

Feb 2016 - Apr 2017

- Developed 12 KPIs, improving sales visibility by 30% across 5 regions
- Automated SAP data analysis, reducing reporting time by 75%
- Managed \$5M+ annual sales budget with 98% forecasting accuracy

Education

Bachelor of Business Administration (BBA) in International Business and Finance

Universidad Autónoma del Caribe — Barranquilla, Colombia

GPA: 4.4/5.0

Certifications

- **Power BI Data Analyst Associate (PL-300)** – Microsoft (In Progress)
- Google Data Analytics – Google (2025)
- Business Intelligence (BI) Essentials – IBM (2024)
- SQL for Data Science – Coursera (2023)

Languages

- English (Professional Working Proficiency)
- Spanish (Native)

Ongoing Professional Development

- Currently deepening expertise in advanced Power BI features, including DAX, dataflows, and custom visuals, and active learning of APIs in .NET.
- Engaged in continuous learning of predictive analytics and machine learning for business applications

How My Experience Aligns with This Role

Validate transformed data by comparing dbt models to source system queries

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Develop and maintain data quality and unit tests within dbt.

Increased data accuracy by 95% through quality control measures

Monitor data workflows, detect anomalies, and escalate potential integrity issues

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Collaborate with data engineers and analytics engineers to troubleshoot problems and refine models

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Enhance dbt documentation, including column descriptions, summaries, and sample queries for analysts and end users

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Proficiency in SQL for data profiling, validation, and analysis.

Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%

Hands-on experience writing and interpreting dbt data tests

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Familiarity with modern cloud data warehouses (Snowflake, BigQuery, Redshift).

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

Strong analytical and problem-solving skills with attention to detail

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Excellent communication skills to collaborate across teams

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Experience with Python for data validation or lightweight scripting

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Exposure to version control workflows (e.g., Git)

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Play a key role in building trust in the data powering business decisions

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Work with modern data tools and cloud technologies

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Collaborate with a skilled team of engineers and analysts

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Contribute directly to improving data quality and driving organizational impact.

Increased data accuracy by 95% through quality control measures

Additional Notes (Optional)

If there are requirements in the job description that are not directly evidenced above, I am actively developing transferable skills and have a strong record of quickly bridging knowledge gaps through self-directed learning and hands-on practice.