

# KAREN SCHMALBACH

Medellín, Antioquia, Colombia Tel: +57 301 388 6149 Email: k-sch10@hotmail.com LinkedIn:  
karen-schmalbach-contabilidad

---

Professional Summary Accounting Public student with hands-on experience in accounting, financial analysis, and logistics operations. I specialize in bank reconciliations, accounts receivable management, financial reporting, and accounting process optimization. I have worked in multicultural and shared services environments, adapting to diverse teams and providing attention to detail to improve efficiency and support decision-making.

Key Skills Accounting & Finance: bank reconciliations, accounts receivable (AR) management, monetary correction, asset control

Processes & Reports: financial report preparation and automation; payment applications (EFT, checks, BKT, online); invoice status changes

Logistics & Operations: document control, transportation coordination, remittance and billing management

Systems & Tools: SAP, QWS, Banking Platform, Monarch, Microsoft Excel (advanced), Power BI (basic, in progress)

Collaboration & Communication: teamwork, customer service, bilingual communication (Spanish–Portuguese)

## Professional Experience GBS Intermediate AR

UPS — Medellín, Colombia

2024

- Responsible for the EFT process for Spain and Portugal, managing payment applications and transaction tracking
- Performed national and international bank reconciliations and payment applications (BKT, online, checks and/or COD)
- Managed invoice status changes and prepared accounting and financial process reports

## Accounting Analyst RTR

Accenture (for Weir Peru) — Remote/Colombia

2024

- Management of asset disposals and entry into the system; tracking of status changes for work-in-progress assets
- Performed reconciliations on national and international accounts and monetary correction and depreciation processes
- Preparation of accounting reports and support for closings and financial processes

## Bilingual Advisor

Webhelp (for Avianca) — 2024

- Customer service in Spanish/Portuguese: passenger relocation, ticket revalidation and reissuance, addition of special services

- Payment processing, corporate client and agency support, chat support and solution-oriented customer service

#### Logistics Analyst

Siscom (for Bridgestone de Colombia) — 2015

- Administrative and operational document management (physical and digitized archive) and supplier and customer support
- Control and monitoring of logistics operations, invoice filing, accounts payable reporting, and container entry/exit management

#### Logistics Analyst

Casa Luker — 2016

- Control and monitoring of logistics operations on route, driver arrival coordination, and preparation of transport status reports
- Document management and billing systems for the plant

#### Logistics Assistant

Casa Luker — 2018

- Billing, verification of merchandise entry and exit, inventory support, and customer service
- Preparation of reports according to indicators and administrative file management

#### Education Bachelor's Degree in Public Accounting (in progress)

UMANIZALES — 2024

#### Technologist in International Physical Distribution

SENA — 2012–2015

#### High School Diploma

Colegio Distrital José Eusebio Caro — 2003–2008

#### Certifications - Basic Power BI (in progress)

- Training in accounting tools and financial processes (work experience)

#### Languages - Spanish (Native)

- Portuguese (Advanced)

- English (Basic)

Continuous Professional Development Deepening in report automation with Excel and Power BI; improving skills in international reconciliations and asset management.

How My Experience Aligns with This Position Below I detail how my experience aligns with the key requirements:

- **Manage the full collections cycle. follow up on outstanding claims, resolve denials, and address underpayments with insurance carriers.:** Accounts receivable (AR) management at UPS, including transaction tracking and invoice status changes.

- **Ensure compliance with HIPAA and billing regulations, maintaining accurate and audit-ready documentation.:** Currently taking Power BI training to strengthen data visualization and analysis skills.
- **Collaborate with internal teams and external payers to resolve discrepancies and verify billing accuracy.:** Currently taking Power BI training to strengthen data visualization and analysis skills.
- **Generate and analyze collection reports, escalating unresolved or high-impact issues when necessary.:** Accounts receivable (AR) management at UPS, including transaction tracking and invoice status changes.
- **Support departmental goals by actively contributing to team objectives and process improvements.:** Accounts receivable (AR) management at UPS, including transaction tracking and invoice status changes.

I am committed to continuous learning and rapid adaptation to new challenges and tools of the position.

Additional Notes If there are requirements in the job offer that are not explicitly reflected above, I am actively developing transferable skills and learning independently to quickly cover any gaps required by the position.