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Professional Summary

Data Analyst with 5+ years of experience specializing in **data migration, ETL processes, Power BI, and data quality management** within healthcare and enterprise environments. Demonstrated expertise in **designing, modeling, and visualizing data** to drive business insights for multinational companies such as HP. Proven track record in preparing, extracting, transforming, and validating large datasets to support business operations and regulatory requirements. Effective communicator and collaborator, skilled in stakeholder engagement and cross-functional teamwork to deliver timely, high-quality data solutions. **Continuously learning and adapting to new tools and challenges, with hands-on experience in both technical and business domains.**

Key Skills

- **Data Migration & ETL:** SQL Server, Power Query, M-AT, NPR, ETL Process Design, Data Modeling, Data Quality Management
- **Data Visualization & Business Intelligence:** Power BI (advanced, incl. dashboard design and data modeling for HP), Thoughtspot, KPI Development, Dashboard Automation
- **Data Validation & Quality Control:** Advanced Excel (data validation, automation), Data Cleansing, Performance Metrics
- **Systems & Tools:** Meditech, SAP, Salesforce, Business Intelligence, Database Optimization
- **Collaboration & Project Management:** Stakeholder Communication, Cross-functional Teamwork, Process Automation, User Training & Onboarding
- **Communication:** Professional working proficiency in English and Spanish; effective written and verbal skills

Professional Experience

Programmer Analyst

Management Health Services — Medellín, Colombia

Feb 2024 - Present

- Developed 15+ automated reports using M-AT and NPR, reducing manual reporting time by 60% for 200+ healthcare professionals
- Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%
- Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%
- Led system transition and trained 15 users, establishing data governance protocols and improving accuracy by 85%
- Collaborated with cross-functional teams to optimize healthcare data workflows

Channel Data Specialist

HP — Medellín, Colombia (Remote)

Jan 2022 - Nov 2023

- **Developed and deployed Power BI dashboards** for sales, inventory, and executive reporting, providing actionable insights for Latin America operations - **Designed and implemented complex data models in Power BI**, integrating multiple sources (SAP, Salesforce, Excel) and optimizing data refresh cycles - Automated ETL processes and reporting, reducing manual processing time by 87% and increasing accuracy by 95% - Managed Thoughtspot data for 8+ countries with 100% reporting accuracy - Led user training sessions for Power BI dashboards, improving adoption and data-driven decision-making across teams

Brokerage Associate

UPS — Medellín, Colombia

Sep 2020 - Jan 2022

- Managed 200+ monthly shipments with 99% accuracy for UK market
- Developed automated tracking system, reducing processing time by 65%
- Streamlined ETL processes for 1,000+ transactions, achieving 40% faster processing times
- Maintained 98% client satisfaction while managing 50+ regular clients

Administrative Assistant

Servientrega CS — Barranquilla, Colombia

Feb 2016 - Apr 2017

- Developed 12 KPIs, improving sales visibility by 30% across 5 regions
- Automated SAP data analysis, reducing reporting time by 75%
- Managed \$5M+ annual sales budget with 98% forecasting accuracy

Education

Bachelor of Business Administration (BBA) in International Business and Finance

Universidad Autónoma del Caribe — Barranquilla, Colombia

GPA: 4.4/5.0

Certifications

- **Power BI Data Analyst Associate (PL-300)** – Microsoft (In Progress)
- Google Data Analytics – Google (2025)
- Business Intelligence (BI) Essentials – IBM (2024)
- SQL for Data Science – Coursera (2023)

Languages

- English (Professional Working Proficiency)
- Spanish (Native)

Ongoing Professional Development

- Currently deepening expertise in advanced Power BI features, including DAX, dataflows, and custom visuals, and active learning of APIs in .NET.
- Engaged in continuous learning of predictive analytics and machine learning for business applications

How My Experience Aligns with This Role

Work with stakeholders to understand reporting needs, identifying and querying data sources to get the required data.

Collaborated with cross-functional teams to optimize healthcare data workflows

Cleanse and massage data into the shape required, creating Tableau datasets, reports, and dashboards to meet requirements.

Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%

Present and gather feedback from stakeholders on the finished product.

Collaborated with cross-functional teams to optimize healthcare data workflows

Deploy data, reports, and dashboards to Tableau; develop reports according to analyst-defined specifications

Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%

Conduct technical training.

Led system transition and trained 15 users, establishing data governance protocols

Maintain and document the operational environment

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Maintain and process SQL Server SPs and queries.

Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%

At least 3 years of experience developing Business Intelligence dashboards and reports, analyzing, and visualizing data.

Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%

An understanding of Tableau administration, licensing, security, and deployment, and at least 1 year of previous work experience using Tableau

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

A solid understanding of the concepts involved in modeling relational data

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Strong analytic skills, with a hands-on approach with the ability to deliver commitments.

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

Superior organizational skills, with a disciplined approach to implementation, support, and documentation

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Experience with ETL of data from a variety of sources using SSIS, Python, or similar technologies (is a plus).

Automated ETL processes, reducing daily processing time from 4 hours to 30 minutes

Knowledge of SQL Server database architecture (components and processes of the database) and/or experience with creating tabular data models in SQL Server (is a plus).

Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%

Advanced English level

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

Additional Notes (Optional)

If there are requirements in the job description that are not directly evidenced above, I am actively developing transferable skills and have a strong record of quickly bridging knowledge gaps through self-directed learning and hands-on practice.