

Karen Verdugo Sánchez

25 years old

Currently studying Engineering in Computer Systems, excellent at problem-solving skills, strong communication and interpersonal skills. Ability to learn quickly and adapt to new technologies. Ability to work independently and as a part of the team, strong organizational and time management skills.

EXPERIENCIA

Confie: *Customer Service representative, region 4*

2022-2023, Tijuana

Customer service in english and spanish.

VoxCentrix: IT Support, tier 1

2023-Present, Tijuana

Solve software and hardware tickets.

Provide on site and remote technical support.

FORMACIÓN

COBACH Rubén Vizcaíno Valencia,

2014-2017, Tijuana

Especialidad físico-matemático

Universidad Autónoma de Baja California, Ing. en Energías Renovables

February 2018-February 2022, Tijuana

Unfinished

Utel Universidad, Ing. en Sistemas Computacionales

14 March, 2022-Present, Online

IDIOMAS

Spanish native

Vía del adriatico 7213

Residencial Agua Caliente

Tijuana B.C. 22194

664 4844891

karens36@gmail.com

Portafolio:

<https://portafolio-gold-pi.vercel.app/>

APTITUDES

Microsoft

Computer hardware diagnostics

Work ticket management systems

Structured cabling

User support

HTML5

CSS3

JavaScript

TypeScript

React

Next.js

Tailwind CSS

Figma

Git

Knowledge of hardware and software systems.

Electronic welding

English C1

Excel

LOGROS

Front End Engineer

Codecademy Career Path

Introduction to UI and UX Design

Codecademy curse

Visualize Data with Python

Codecademy Skill path

Data Manipulation in Excel

Codecademy course

Support the windows client enviroment

Trophy

Support the windows client enviroment trophy

Trophy