

USER GUIDE FOR eTIMS PAYPOINT [ANDROID]

NB: Upon successful eTIMS application, an authorized KRA officer will verify and approve the application.

Step 1: Software download

On a browser of your choice visit the *KRA* website or click the link below https://www.kra.go.ke/. Select the *eTIMS* option (indicated by the arrow) at the bottom of the page.



Step 2: You should be able to see the eTIMS webpage. Scroll down until you get to the download and install option as in the image below. Select the *eTIMS Paypoint (Android)* option.

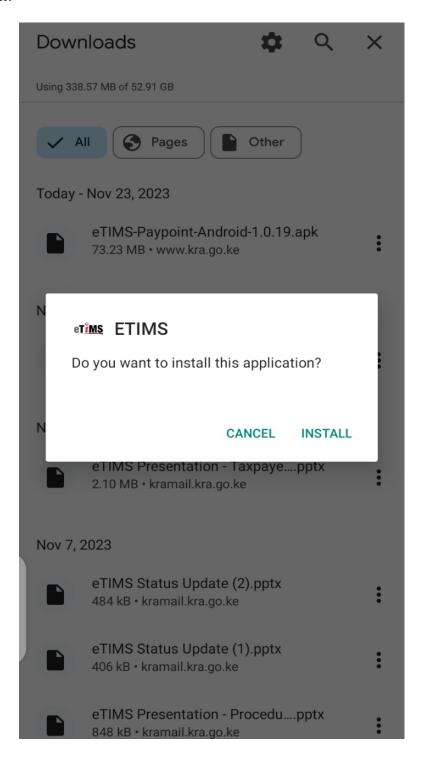
Ready to Use and Install eTIMS?

Download and install eTIMS using any of the links below based on the device applicable to you.

- 1. eTIMS Multi-Paypoint (Windows) Tooltip text
- 2. eTIMS Paypoint (Windows). Tooltip text
- 3. eTIMS Paypoint (Android). Tooltip text
- 4. eTIMS Lite (VAT). Tooltip text
- 5. eTIMS Lite (Non VAT). Tooltip text
- 6. You can also access the Online portal.

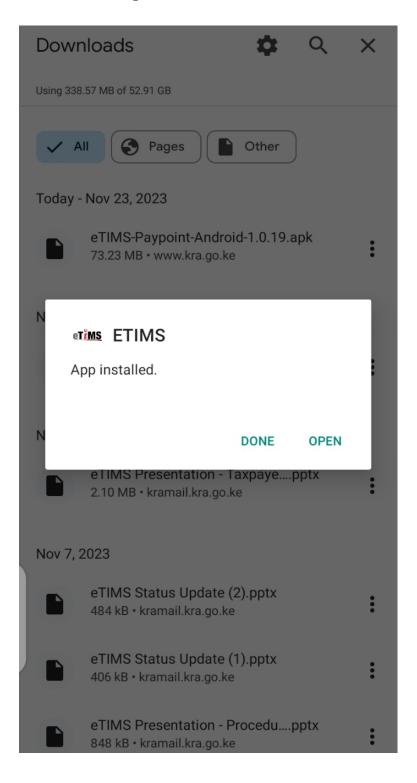


Step 3: The pop up window below will appear prompting you to install the software. Click *Install*.



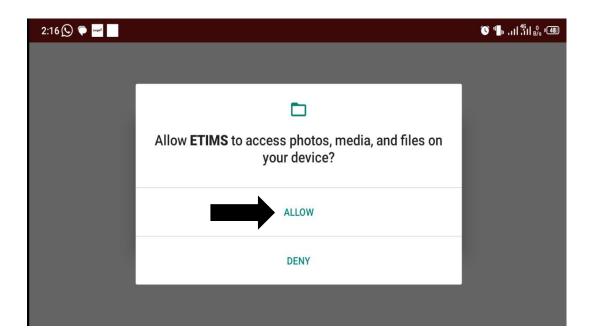


Step 4: Once installed, click the *Open* button.





Step 5: The taxpayer will then need to give the eTIMS application access by allowing certain features that will pop up on their screen.



End of installation



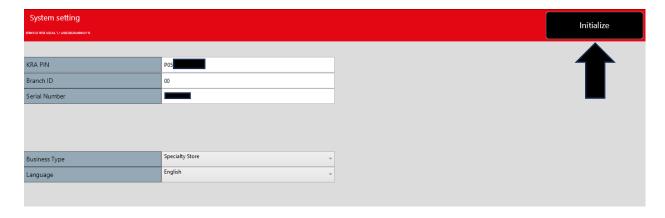
Step 6: Open the eTIMS app and the window below should appear. You will then be required to provide the details required in the fields below.

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usiness Type	Grocery Store	
anguage	English	

NB: For the first installation the branch (HQ) is always **oo**. The only time that changes is when you are adding additional branches and its sequential meaning the next branch will be **o1... o2** and so on.

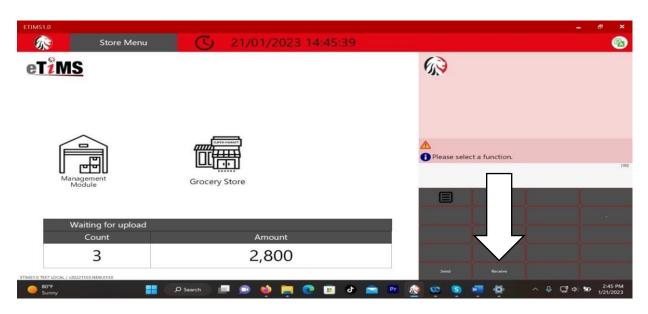
The serial number inputted here should correspond to the one filled while applying for an eTIMS EClient solution.

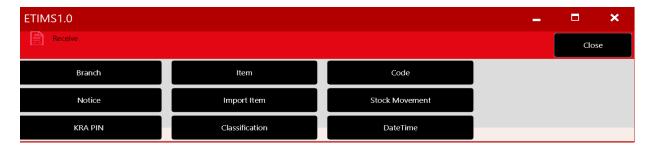
Step 7: After Inputting the details in the fields accordingly, click the *Initialize* button. (Top Right).

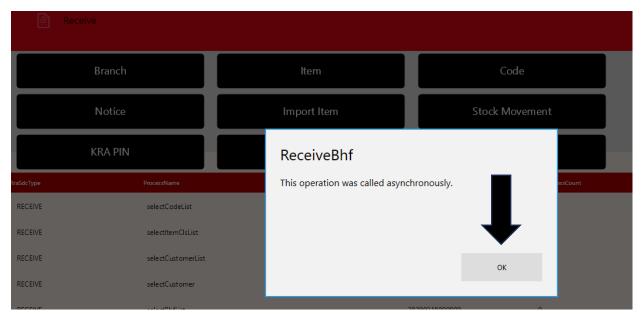




Step 8: The taxpayer should be able to see the application's User Interface. Receive all system updates through the *Receive* button. Select each feature e.g. *Branch* and ensure all the operations are called *asynchronously* then press the *OK* button.

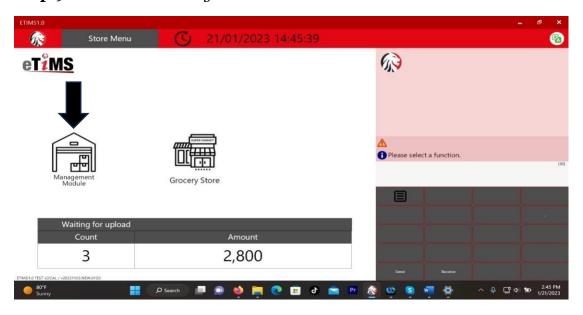




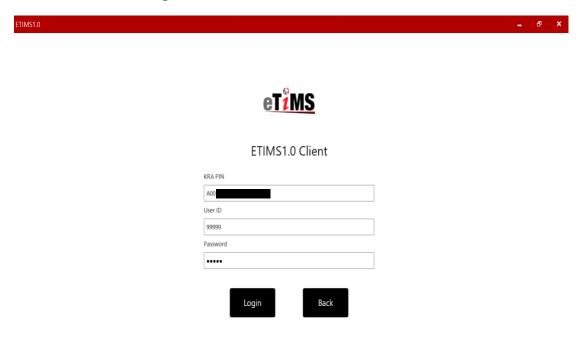




Step 9: Click on the *Management Module*.



Step 10: After your eTIMS application is approved by KRA you should receive a set of administrator login credentials (UserID & password). Enter these credentials in the relevant fields and login.





Step 11: Click the *User* button to create your user.

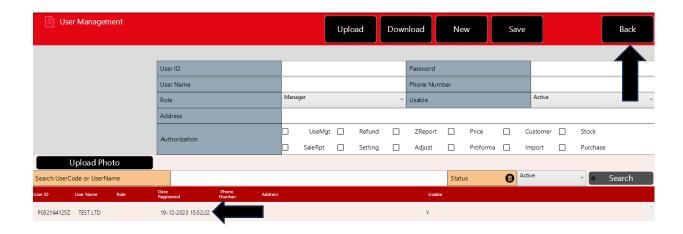


Step 12: Appropriately fill all the fields and check all the boxes to allow the user all rights. Click the *Save* button once done.





Step 13: The newly created user should appear at the bottom of the page. Click on the Back button to exit the User Management module.



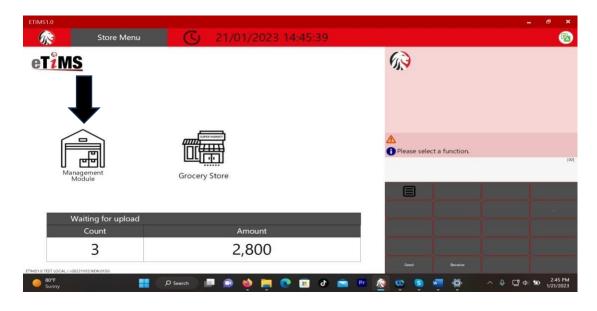
Step 14: Click the *Logout* button.



End of user creation.



Step 15: On the homepage click on the *Management Module*.



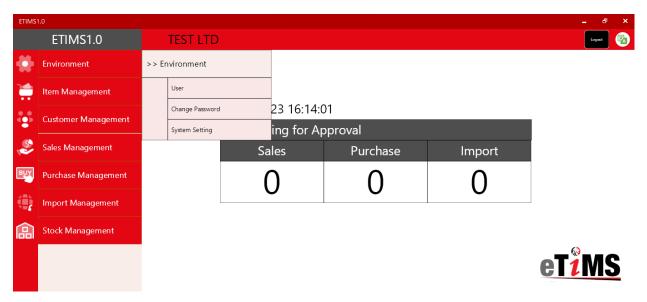
Step 16: Log in using the user credentials you created i.e. UserID and Password.





ENVIRONMENT MODULE

Step 17: You can modify your user details (password and system settings) by simply clicking the *Environment* module.



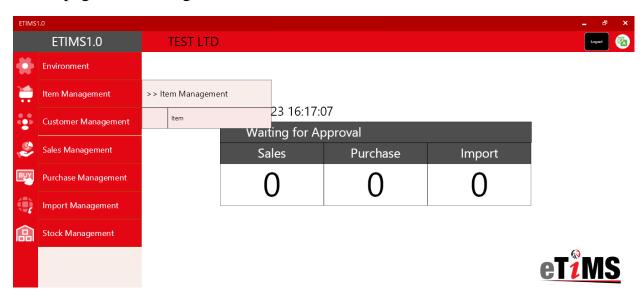
NB: Under *System Setting*, the taxpayer should configure the bluetooth printer they intend to use to print out the invoices generated by manually filling in the printer model number on the *Port Or Printer name* field and set paper size to read 58mm. Save once done.

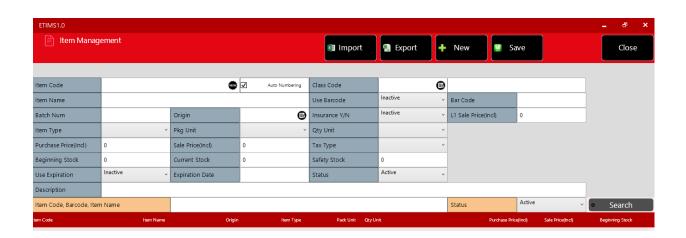




ITEM MANAGEMENT MODULE

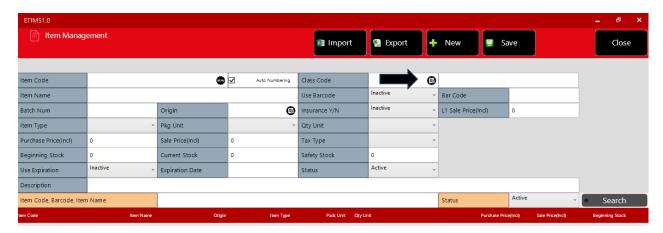
Step 18: Under *Item Management Module* click *item*, which should land the taxpayer on the page for item registration.







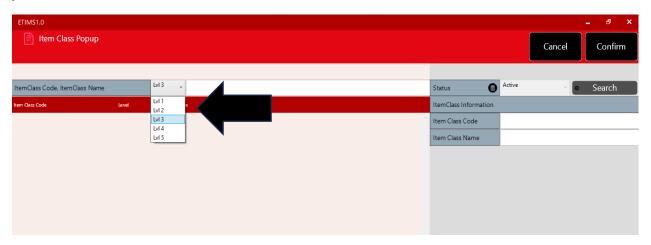
Step 19: To create the item/service, start by clicking the black search button next to the class code.



Step 20: You can search for items by name or code. Manually key in the name/code of the product or service in the space provided and click the *Search* button.

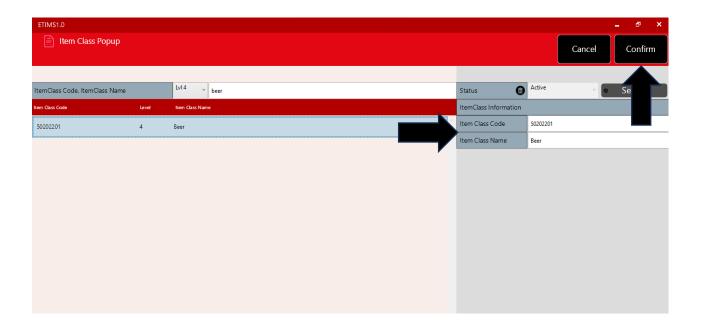


NB: There are 5 levels to the Item Class. If the item doesn't feature in one of the levels, you can search in the other levels.





Step 21: After finding the item, select it. Once the data populates on the fields on the right-hand side, click *Confirm*.



Step 22: Provide the required information in the various fields i.e. item name, origin, item type, packaging unit, quantity unit, purchase price, sale price, tax type, beginning stock and expiration date if applicable.



NB: For a taxpayer registered for VAT, both the purchase price and the sale price should be **VAT inclusive**.



For a Non-VAT taxpayer the Tax Type will display 'Non VAT'.



Step 23: Click on the black button labelled *NEW* to autogenerate the item code then click *Save*.

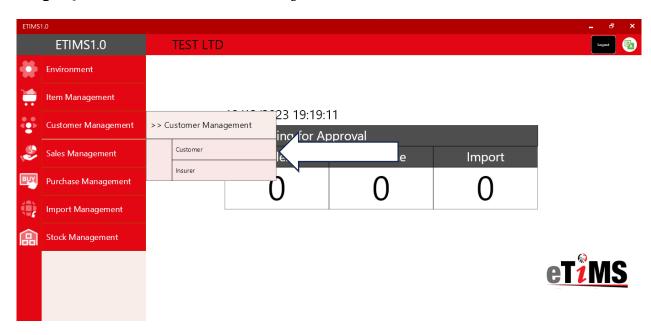


End of Item Registration Process

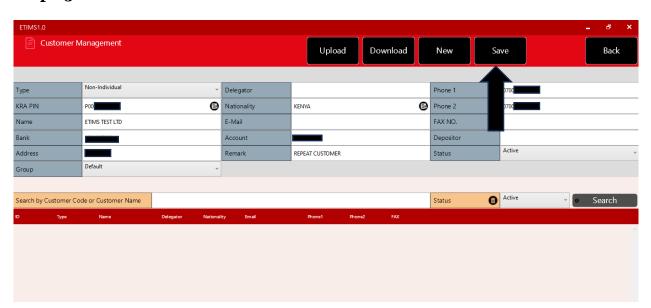


CUSTOMER MANAGEMENT MODULE

Step 24: Click on the *Customer Management* module and select *Customer*.



Step 25: Fill in the details of the customer in the various fields and *Save*.



End of Customer Registration

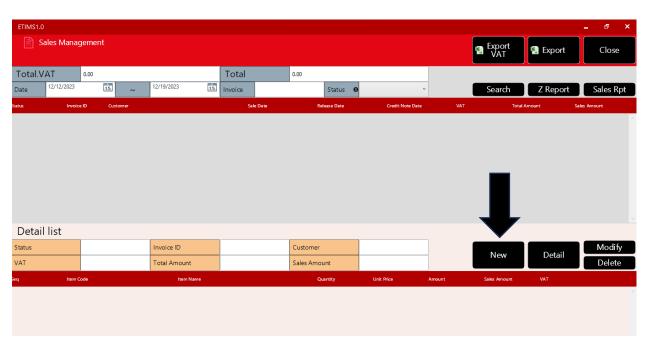


SALES MANAGEMENT MODULE

Step 26: Click on the *Sales Management* button.

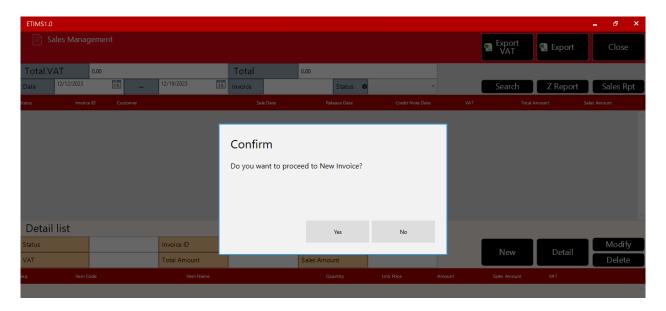


Step 27: Select *New* to create a new invoice.

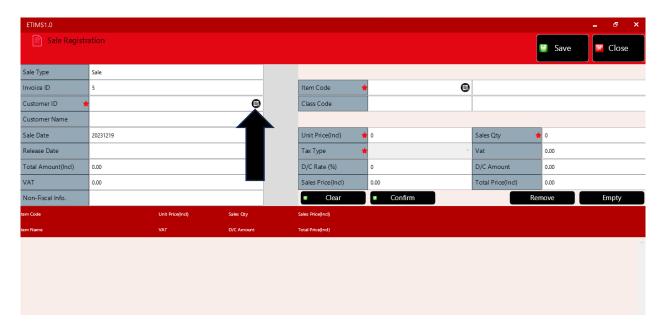




Step 28: Click *Yes* on the dialogue box that appears.

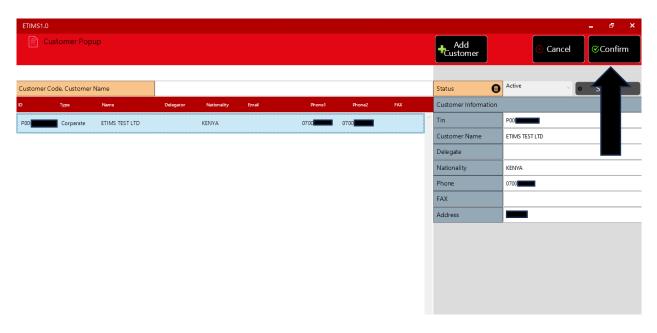


Step 29: On the *Sale Registration* form click on the search button on the *Customer ID* field.



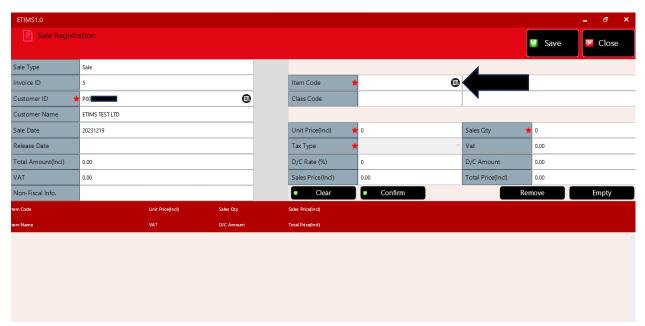


Step 30: Select the customer you intend to invoice then click the *Confirm* button.



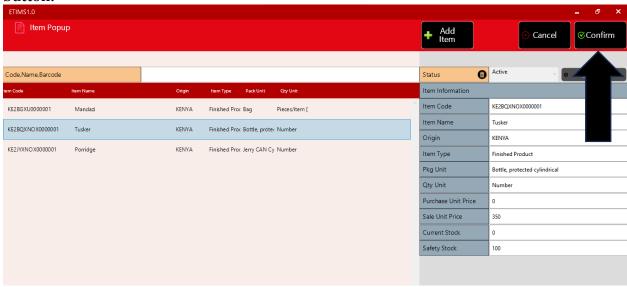
NB: You need to have created the customer(s) in the *Customer Management* module prior in order to access them in the *Sales Management* module.

Step 31: Click on the search button on the *Item Code* field.

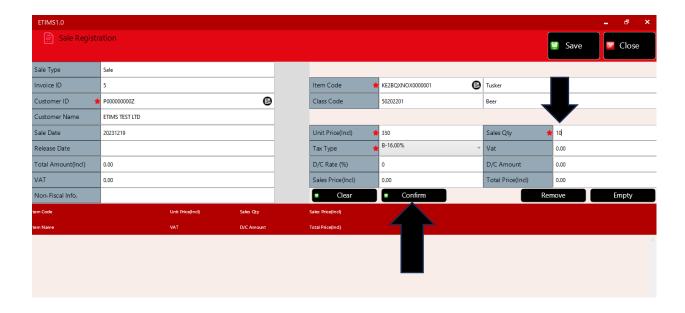




Step 32: Select the item you intend to include in your invoice then click the *Confirm* button.

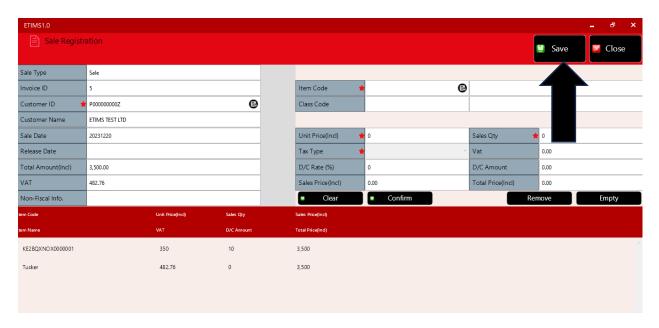


Step 33: Provide the quantity being supplied then click the *Confirm* button.

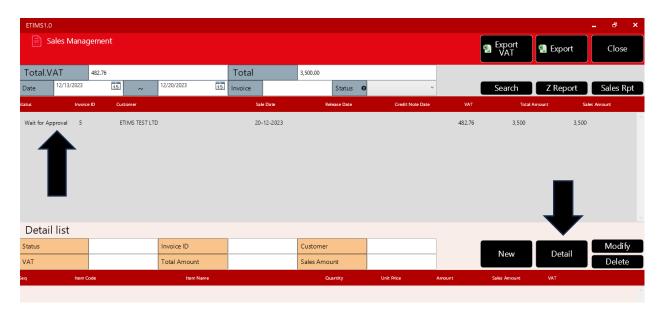




Step 34: Click save.

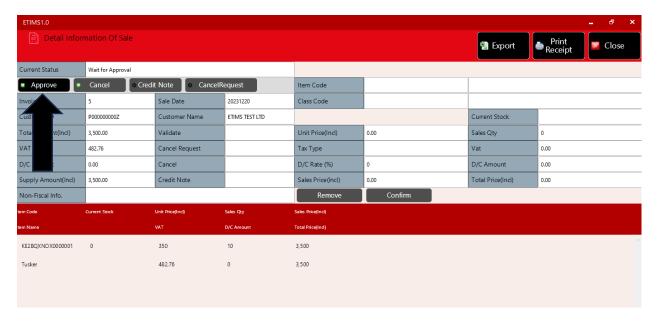


Step 35: The saved transaction should appear under the *Sales Management* tab with the status *'Wait for Approval'*. Select the saved transaction then click on the *Details* button.

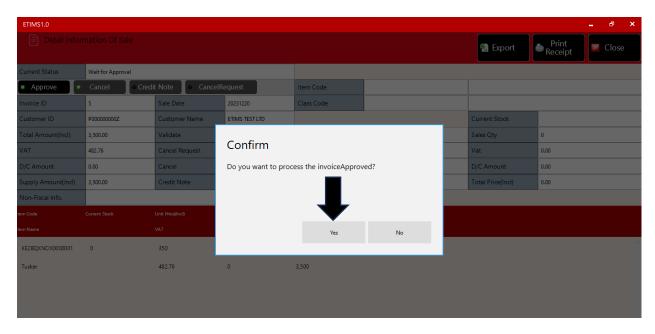




Step 36: Click on the *Approve* button.

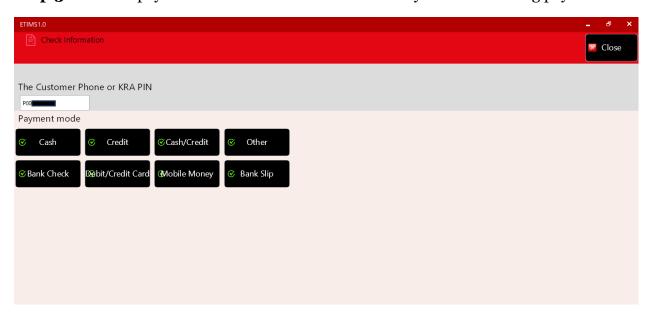


Step 37: Confirm by clicking *Yes*.

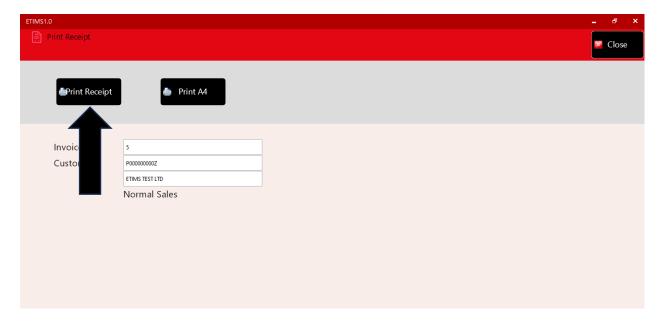




Step 38: The taxpayer is to select the mode in which they will be receiving payment.



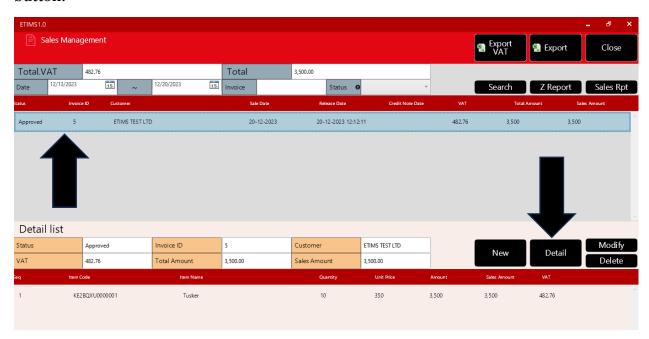
Step 39: If connected to a thermal printer click on the *Print Receipt* button.



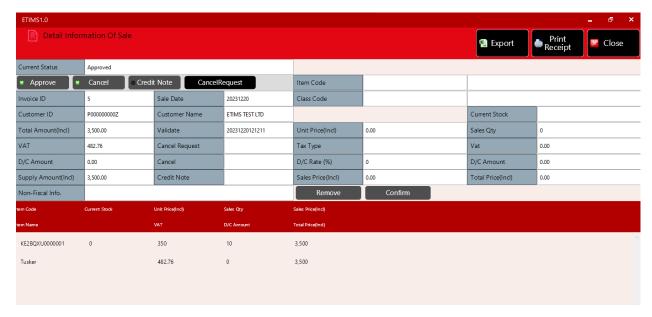


HOW TO GENERATE A CREDIT NOTE

Step 40: Select the transaction you wish to issue a credit note for then click on the *Detail* button.

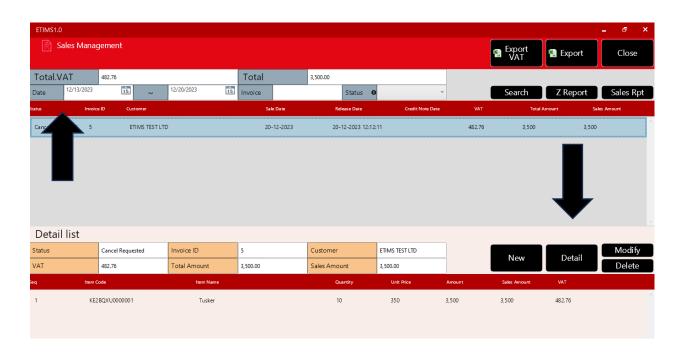


Step 41: Click the *CancelRequest* button and confirm by selecting *Yes*.

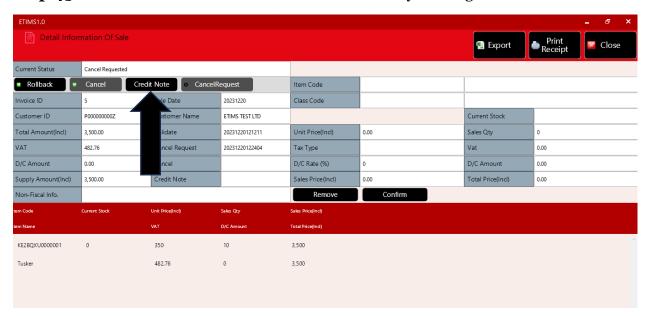




Step 42: Note that the status of the transaction reads *CancelRequested*. Select the transaction again then click the *Detail* button.

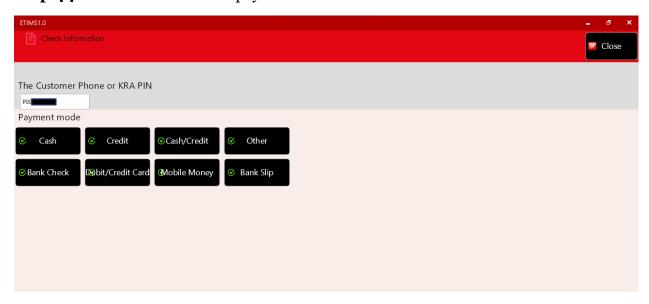


Step 43: Click on the *Credit Note* button and confirm by clicking *Yes*.

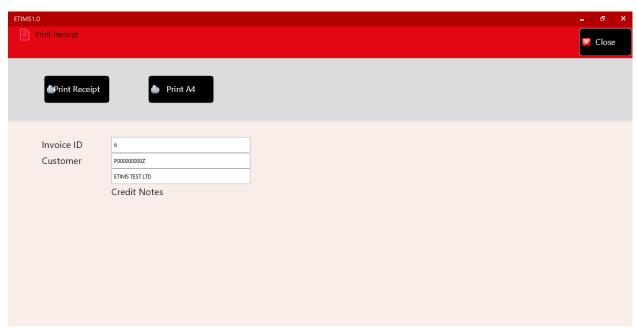




Step 44: Confirm the mode of payment for the reversal.



Step 45: Click the *Print Receipt* button.



End of Sale Management Module.

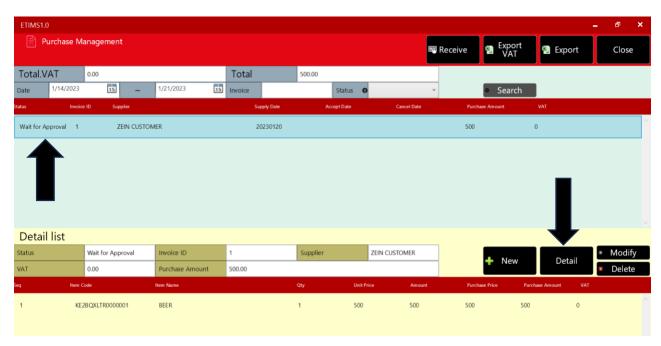


PURCHASE MANAGEMENT MODULE.

Step 46: At the home page, select the *Purchase Management* module as shown.



Step 47: Select the purchase the taxpayer made that is awaiting approval and click the *Detail* button.





Step 48: Click the *Accept* button and confirm by clicking *Yes*.



End of Purchase Management Module.

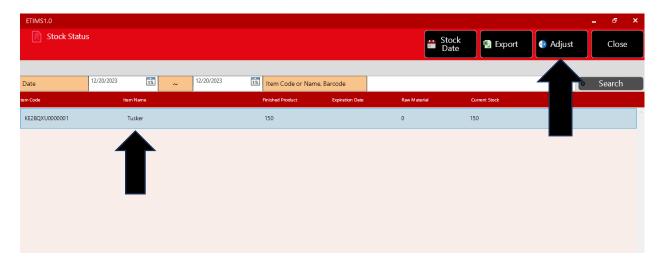


STOCK MANAGEMENT MODULE

Step 49: In the case the taxpayer has exhausted the stock they had inputted in the system the taxpayer can adjust the stock by simply clicking *Stock status*.

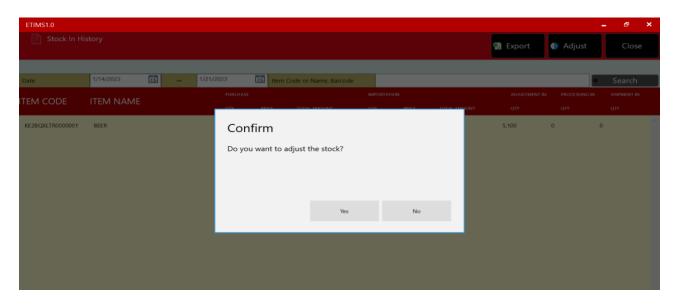


Step 50: Select the specific line item you want to adjust and click the *Adjust* button.

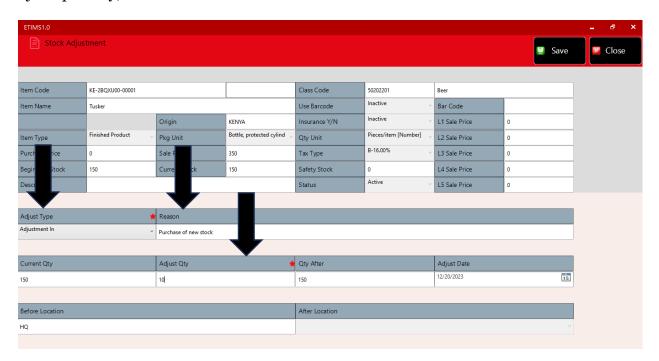




Step 51: Click *Yes* to grant permission to adjust the stock.



Step 52: Fill in the required details to adjust the stock i.e. the adjust type, reason and adjust quantity, and click the *Save* button.



END OF USER GUIDE