Karie Moorman

Curriculum Vitae kmoorman@ucmerced.edu

EMPLOYMENT

Data Scientist, Amazon

May 2021 - Jan 2023

- Teams: Alexa Skills Store, Proactive Experience, Monetization
- Decreased NLU model development-to-release time by 50+% (8-12 weeks → 1-4 weeks) through collaborative multi-org initiative to design, implement & optimize automated E2E feature development workflows for both Alexa & AWS.
- Spearheaded org-level NLU quality assessment & improvement program, discovering persistent & robust data quality issues producing 30% (+/-5%) fraudulent data, directly impacting high-value business-critical work streams across multiple organizations, over a 10-month time period.
- Designed, deployed, & managed GDPR-compliant data pipelines & BI dashboards, streamlined data & metrics validation, monitored & reported service-internal performance, latency, customer product analytics & feedback metrics across 4 orgs & 20 NLU domains in Alexa, using AWS Solutions, for ~ \$50/month.
- Authored conceptual documentation & runbooks, detailed analysis documents & presentations for engineering, product & executive team review, collaborated with cross-functional teams to target gaps & strategically improve service performance & customer engagement.
- Alexa Lab Bar Raiser (NLP, Privacy & Trust), New-Hire Mentor (Science track).

NLU Engineer, Amazon

Aug 2019 - May 2021

- Teams: Alexa Skills Store, Proactive Experience
- Reduced onboarding time by 90% (1 month → 1-3 days), restructuring documentation & implementation workflows to maximize accessibility across technical & non-technical job roles.
- Trained NLU developers, program managers, & software engineers across 12 teams in feature development.
- Designed, validated via A/B experimentation, launched & maintained more than 20 features for Skills, News, Tutorials, Privacy, Payments, Notifications, Health & Fitness, Alexa for Everyone, & Routines.
- Trained statistical & DNN language models to improve Alexa performance across 13 NLU domains, using MXNet & Pytorch.
- New-Hire Mentor (Ontology track).

Computational Linguist, MachineVantage

Nov 2018 - May 2019

- Optimized NLP systems used to automatically generate context-relevant marketing & branding content for more than 20 multinational consumer goods companies including Nike, Starbucks, Johnson & Johnson, & Unilever.
- Built & maintained datasets used to train & fine-tune NLP conceptual discovery & content generation systems.
- Developed over 80 pitch decks for use by marketing & advertising teams.

Analytical Linguist, International Computer Science Institute (ICSI)

Jan 2013 - May 2015

- IARPA-funded multi-campus program to develop a multilingual metaphor database and automated metaphor identification system (link).
- Created & managed semantics-based taxonomies & ontologies of over 500 verified cognitive semantic domains & 650 conceptual metaphors across 20+ socially relevant domains, for US English & Mexican Spanish (link).
- Executed data analysis in collaboration with engineering teams to improve automatic metaphor detection success rate by 130% for Mexican Spanish, from 15% to 35%.
- Partnered with researchers across 3 UC Campuses (Berkeley, San Diego, Merced) to develop annotation protocols used to generate large-scale multilingual train/test sets for various understanding & reasoning tasks (link).
- Monitored & optimized NLP pipeline performance to improve automated metaphor detection.
- Mentored new research assistants as part of program onboarding.

ACADEMIC RESEARCH EXPERIENCE

2012-2015 MetaNet - Metaphor Database and Extraction System

Automated Frame-Semantic and Metaphor Analysis at Scale

International Computer Science Institute, Berkeley Supervisors: G. Lakoff, C. Baker, S. Narayanan

2012-2015 Karuk Research Unit (KRU)

Corpus Analysis, Transcription, Annotation, Language Documentation

University of California at Berkeley Supervisors: A. Garrett, L. Mikkelsen

ACADEMIC TALKS AND PUBLICATIONS

Lopez, L. D., Moorman, K., Schneider, S., Baker, M. N., & Holbrook, C. (2021). Morality is relative: Anger, disgust, and aggression as contingent responses to sibling versus acquaintance harm. *Emotion*, 21(2), 376–390. https://doi.org/10.1037/emo0000707

2018 Magnitude of metaphor: its effect on reasoning about immigration

Talk given at the Cultural Evolution Society Conference.

Tempe, Arizona, 22-24 October 2018.

2017 Cultural frames of immigration in the United States

Guest lecture, Language of Advertising, UC Berkeley

Berkeley, CA, 24 October, 2017.

2017 Magnitude of Metaphor: its effect on reasoning about immigration

Guest lecture, Introduction to Cognitive Science, UC Merced.

Merced, CA, 1 August, 2017.

2017 Tsunamis, Aliens, and Butterflies: Force-dynamics and metaphor in US immigration discourse

Talk given at the 14th Meeting of the International Cognitive Linguistics Conference.

Tartu, Estonia, 10-14 July, 2017.

2017 Moorman, K. A Construction Grammar Analysis of -ara in Karuk. Proceedings of 41st Annual

Meeting of the Berkeley Linguistics Society (BLS 41), February 7-9, 2015.

2015 Uses of Karuk –ara in Event Construal

Talk given at the 13th Meeting of the International Cognitive Linguistics Conference.

Newcastle, UK, 20-25 July, 2015.

A Construction Grammar Analysis of -ara in Karuk

Talk given at the 41st Annual Meeting of the Berkeley Linguistics Society (BLS).

Berkeley, CA, 7-9 February, 2015.

2014 Nominal and Verbal Uses of *-ara* in Karuk

Talk given at the 12th Conceptual Structure, Discourse and Language (CSDL) Conference.

Santa Barbara, CA, 4-6 November, 2014.

The Polyfunctionality of –ara: Analyzing metonymy and metaphor in Karuk

Talk given at CogNetwork. Berkeley, CA, 29 October, 2014.

The Polyfunctionality of -ara in Karuk: Its form, meaning, and function

Talk given at CogNetwork, Berkeley, CA, 14 April, 2014.

TEACHING EXPERIENCE

Fall 2018 Graduate Student Instructor COGS001: Introduction to Cognitive Science,

UC Merced Cognitive and Information Sciences Department

Spring 2016 Lecturer, L105/C101: The Mind and Language,

UC Berkeley Cognitive Science Department

Summer 2015 Grader, L105/C101: Language and Mind,

UC Berkeley Linguistics Department

Grader, C147: Language Disorders, UC Berkeley Linguistics Department

Summer 2014 Grader, C146: Language Acquisition,

UC Berkeley Linguistics Department

Summer 2013 Grader, C146: Language Acquisition,

UC Berkeley Linguistics Department

Spring 2013 Co-facilitator, Construction Grammar DeCal

UC Berkeley Linguistics Department

FELLOWSHIPS, HONORS AND AWARDS

Spring 2017 Cognitive and Information Sciences Travel Fellowship, UC Merced

2016-2018 Eugene Cota Robles graduate fellowship, UC Merced

Spring 2015 Departmental Honors, Department of Linguistics, UC Berkeley

VOLUNTEER ACTIVITIES AND ACADEMIC SERVICE

Oct 2015 Volunteer Assistant

Presented Karuk online dictionary to conference goers. California Indian Conference (CIC) 30, Berkeley, CA

Feb 2015 Volunteer Assistant

Helped with registration of presenters and guests. Berkeley Linguistics Society (BLS) 41, Berkeley, CA

Spring 2013 Volunteer Co-Facilitator

Taught a Construction Grammar DeCal course in Spring 2013 semester.

UC Berkeley Linguistics Department, Berkeley, CA

April 2013 Volunteer Assistant

Helped with registration of presenters and guests as well as cleanup of event.

Workshop on Structure and Constituency in the Languages of the Americas (WSCLA) 18,

Berkeley, CA

EDUCATION

Fall 2016 - Fall 2019 Ph.D., Cognitive and Information Sciences

University of California, Merced

Graduate Research: Bias, Language, Social Group Dynamics

(Did Not Finish)

Fall 2011- Spring 2015 B.A. Linguistics (with distinction)

Department of Linguistics

University of California, Berkeley

Honors Thesis: The Polyfunctionality of -ara in Karuk: its form, meaning, and function

Undergraduate Research: MetaNet, Karuk Language Project

LANGUAGES & SOFTWARE

Spoken: English (native), Spanish (beginner), Karuk (fieldwork)

Programming: Python, R, SQL, HTML5, CSS, JS, Bash, Spark

Cloud: AWS Solutions (IAM, KMS, VPC, S3, RS, RDS, Athena, Glue, QuickSight, CloudWatch, CloudTrail,

SNS, Budget); Google BigQuery

SPSS, Praat, ELAN, Audacity

SKILLS

Natural Language Understanding: Web Scraping, Multilingual Text Generation, Extraction, Annotation, Parsing & Classification, NER, Semantic Similarity & Disambiguation, Sentiment & Emotion Analysis, Multimodal Conversation Analysis

Database Management: Git, ETL/ELT, API Integration, CI/CD

Data Analysis: Correlation, Classification (KNN; SVM), Clustering (K-Means; Agglomerative), Topic Modeling (LDA; TF-IDF), Non-Linear Regression (GLMM; HLM; SEM), Time-Series Analysis, Causal Inference

Data Visualization: R (Markdown; Shiny), Python (Jupyter; Dash), BI (QuickSight; Tableau; Kibana)

Human Cognition & Behavior Research: Replicable A/B Experiment Design, Rigorous Hypothesis Testing (MTurk, Qualtrics, MatLab, R, SPSS)

Testing Strategies: Development, Validation & Optimization of QA/QC Procedures, Model, Service, & Customer Performance Metrics; Reliable Root-Cause Analysis, Interpretable & Scalable Solutions