PLUS10
Instantaneous Ingenuity

ALEXON
ENTERPRISE INNOVATIONS

PLUS10

Business Requirements Document (BRD)
Service Feature

Document information

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Mahmoud Ganash	PLUS10	1.1	October 16, 2024

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1.1		

Contents

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Service Feature

1- Project Summary

The services aims to connect clients with consultants offering services. Clients can browse, customize, and purchase services by selecting add-ons and extra add-ons. Consultants can manage their service offerings, including prices, descriptions, and extra add-ons.

2- Project Objectives

- Provide a platform for consultants to offer services.
- Enable clients to purchase services.
- Ensure detailed service, add-on, description and pricing information.
- Allowing clients to view and select extra add-ons for services.

3- Scope

- Service browsing page with features, buttons, details, add-ons and extra add-ons
- Consultant management page for adding services, add-ons, and extra add-ons.
- Client service selection page, including chosen services, add-ons, and extra add-ons.
- Terms and conditions page before payment.

4- Project Requirements

- Functional Requirements

- Clients can view available services details, add-ons and extra add-ons.
- Add-ons and extra add-ons are displayed as options.
- Consultants can add new services including prices and descriptions.
- After selecting services and add-ons the client is directed to the payment page.

- Show terms and conditions, before payment.
- After payment the client receives a confirmation of the services purchased.

- After payment the consultant gets a notification.

- Non-Functional Requirements

- Performance: The app must load the page Quickly.

- Security: The payment process must be secure.

5- Stakeholders

- Clients: End-users who browse, select, and purchase services.
- Consultants: Service providers who manage their offers and services.
- Development Team: Responsible for development, maintenance, and feature updates.

6- Constraints

- The app must meet secure for payment processing.

7-TimeLine

- Phase 1: Service Browsing and Add-On Selection – [Estimated Date]
- Phase 2: Consultant Management System – [Estimated Date]
- Phase 3: Payment– [Estimated Date]
- Phase 4: Final Testing – [Estimated Date]

Use Cases

Use Case 1: Browsing and Selecting a Service (Client)

- **Actors**: (client, System)

- **Description**: The client browses available services, selects one, customizes it by choosing add-ons and extra add-ons, and proceeds to the payment page.
- **Preconditions**: The client is logged into the app.
- **Postconditions**: The client has selected a service with any desired add-ons.

Use Case 2: Managing Service Listings (Consultant)

- **Actors**: (Consultant, System)
- **Description**: The consultant adds new services or updates existing services, including prices, descriptions.
- **Preconditions**: The consultant is logged into the app.
- **Postconditions**: The consultant’s new or updated service is available for clients to view and purchase.

Use Case 3: Service Purchase and Payment (Client)

- **Actors**: (Client, System)
- **Description**: The client Complete the service, Payment.
- **Preconditions**: The client has selected a service and agreed to the terms and conditions.
- **Postconditions**: The payment is Complete.

Use Case 4: Receiving a Service Request (Consultant)

- **Actors**: (Consultant, System)
- **Description**: The consultant receives a notification of a service.
- **Preconditions**: The client has completed a purchase.
- **Postconditions**: The service is marked as completed, and the client is notified.

Engagement

Client Engagement

1. **Service Browsing**

    1- Client Open Services.
    2- Client Explore Available Services, Add-ons, and Extra Add-ons.

2. **Selecting Service and Add-ons**

   1- Client Choose and Add Service.
   2- Client Choose and Add Add-ons.
   3- Client Choose Extra and Add Add-ons.

3. **Reviewing Service Summary**

   1- Client Review Selected Services.
   2- Client Confirmed his Choices.
   3- Client Agreed on Terms and Conditions.

4. **Payment**

   1- Client Choose his Payment Method.
   2- Client Choose Payment By his balance (Wallet).
   3- Client Choose Payment By (Visa, Mada, Apple pay, …).
   4- Client Complete the transaction.

5. **Order Confirmation**

   1- Client Receive payment Confirmation.
   2- Client Review the Confirmation.

6. **Order Details**

   1- Client Will See Details of What He pay.

   2- Client Review Details of the Service.

7. **Chat**

   1- Client Open Chat with The Consultant.

   2- Client Can Send Files or Media.

   2- Client Can Add Changes with Extra Add-Ons.

8. **Deliverables**

   1- Client See What Consultant Did.

   2- Client Review Deliverables.

9. Extra Add-on

1- Client Add Extra Add-Ons

2-Client Add (Details, Price and comment) OF Extra Add-Ons.

3- Client Sees Extra Add-Ons (Accepted, Pending or Declined)

10. Extra Add-Ons Acceptance

1- Client Sees the Offer.

2- Client Sees the Comment.

3- Client Accept or refuse the offer.

Consultant Engagement

1. **Managing Service**

1- Consultant Open his profile.
2- Consultant Choose (Add, Edit, or Delete) The Service.
3- Consultant (Add, Edit or Delete) Add-ons, description, and price.
4- Consultant (Add, Edit, or Delete) Extra Add-ons, description, and price.

2. **Monitoring Orders**

1- Consultant get Services notifications.
2- Consultant Manage Services (Accept or Decline).

3. **Payment Confirmation**

1- Consultant Get Payment confirmation.
2- Consultant Starts To work.

4. **Order Details**

1- Consultant Will See Details.

2- Consultant Review Details of the Service.

5. **Chat**

1- Consultant Open Chat with The Client.

2- Consultant Can Send Files or Media.

3- Consultant t Can (Accept or Decline) Extra Add-Ons.

6. **Deliverables**

1- Consultant Add (Deliverable Title, Description and Upload Media).

2- Consultant See What he Delivered.

7. **Extra Add-ons**

1- Consultant Get Notification with new Extra Add-Ons.

2- Consultant Read the Details.

3- Consultant Put Price.

4- Consultant Add Comment.

8. **Extra Add-ons Accept or refuse**

1- Consultant Get Notification.

2- Consultant Get Accept or refuse from client.