

## **DELL Upgrade from 1Y Collect & Return to 4Y ProSupport**

Brand : DELL Product code: CC3M3\_1CR4PS

Product name: Upgrade from 1Y Collect & Return to 4Y

ProSupport

- 24x7 direct access to in-region ProSupport engineers
- Proactive automated issue detection and alerts with SupportAssist technology
- Next business day onsite support after remote diagnosis Upgrade from 1Y Collect & Return to 4Y ProSupport

## DELL Upgrade from 1Y Collect & Return to 4Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 4Y ProSupport. Number of years: 4 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type Service included Service time (hours x days) Number of years	ProSupport Parts and Labour 24x7x365 4 year(s)	Phone support	✓
		Web support	✓
		Troubleshooting	✓
		Parts replacement	✓
		Compatibility	Chromebook 3100



## **Catalog Object Cloud**



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