



## DELL Upgrade from 2Y Collect & Return to 4Y Premium Support



**Brand :** DELL

**Product code:** PN5L5\_2CR4PR

**Product name :** Upgrade from 2Y Collect & Return to 4Y Premium Support

- 24x7 Priority access to hardware and software support
  - Onsite support after remote diagnosis
  - International support – help that travels with you
  - Automatic alerts for hardware and software issues with SupportAssist
- Upgrade from 2Y Collect & Return to 4Y Premium Support

**DELL Upgrade from 2Y Collect & Return to 4Y Premium Support:**

Count on real-fast, real-time, real-person support 24x7. With Dell Premium Support, you will be notified if an issue is detected.. SupportAssist technology allows our dedicated team of experts to identify and resolve issues quickly to get you on your way. And, if we are unable to solve your issue with remote diagnosis, we'll send a Dell technician or part to your location.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 2Y Collect & Return to 4Y Premium Support. Number of years: 4 year(s), Service time (hours x days): 24x7x365

| Features                    |                  | Features          |   |
|-----------------------------|------------------|-------------------|---|
| Service type                | Premium Support  | Phone support     | ✓ |
| Service included            | Parts and Labour | Web support       | ✓ |
| Service time (hours x days) | 24x7x365         | Troubleshooting   | ✓ |
| Number of years             | 4 year(s)        | Parts replacement | ✓ |

## Catalog Object Cloud



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