

## **DELL Upgrade from 2Y Collect & Return to 3Y Basic Onsite**

Brand : DELL Product code: VN3M3\_2CR3OS

Product name: Upgrade from 2Y Collect & Return to 3Y

**Basic Onsite** 

- Covers repair or replacement for manufacturing defects
- Onsite support after remote diagnosis
- Online and phone support Monday Friday during local business hours Upgrade from 2Y Collect & Return to 3Y Basic Onsite

## DELL Upgrade from 2Y Collect & Return to 3Y Basic Onsite:

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

 $\label{lem:polynomial} \mbox{ ProSupport - If you need more than business hours support, consider upgrading to ProSupport.}$ 

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 2Y Collect & Return to 3Y Basic Onsite. Number of years: 3 year(s), Service time (hours x days): 8x5

<b>D&amp;LL</b> Technologies	
Base Warranty	

Features		Features	
Service type	Basic Onsite	Troubleshooting	<b>✓</b>
Service included	Parts and Labour	Parts replacement	✓
Service time (hours x days)	8x5	Compatibility	Vostro 3400, 3500; Vostro 3401, 3480, 3481, 3490, 3491, 3501,
Number of years	3 year(s)		
Phone support	✓		3580, 3581, 3583, 3584, 3590,
Web support	✓		3591; Vostro 3568, 3578, 5370, 5481, 5568, 5581, 7580

## **Catalog Object Cloud**



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