

## **DELL Upgrade from 1Y ProSupport to 3Y ProSupport**

Brand: DELL Product code: MW5L5\_1PS3PS

**Product name :** Upgrade from 1Y ProSupport to 3Y ProSupport

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DELL Upgrade from 1Y ProSupport to 3Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize enduser device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y ProSupport to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type Service included Service time (hours x days) Number of years Phone support	ProSupport Parts and Labour 24x7x365 3 year(s)  ✓	Web support Troubleshooting Parts replacement	<i>4 4</i>
		Compatibility	Dell Mobile Precision 5680 Mobile Precision 5470 Mobile Precision 5480 Mobile Precision 5570 Mobile Precision 5770

## **Catalog Object Cloud**



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