

## **DELL Effectuez une mise à niveau de 1 an Basic Onsite vers 3 ans ProSupport**

Marque: DELL Code produit: MW3L3\_10S3PS

Nom du produit : Effectuez une mise à niveau de 1 an

Basic Onsite vers 3 ans ProSupport

- Accès direct 24x7 non scripté à des ingénieurs ProSupport locaux
- Support matériel et logiciel, résolution proactive des problèmes à l'aide d'informations basées sur la télémétrie
- Support sur site le jour ouvré suivant après diagnostic à distance
- Activation de SupportAssist pour une détection automatisée des problèmes liés au parc informatique, leur résolution proactive et l'envoi d'alertes
- Profitez de l'autoréparation avant que les problèmes ne surviennent
- Améliorez la productivité
- Bénéficiez d'une résolution hyperefficace des problèmes

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Caractéristiques		Caractéristiques	
Type de service	ProSupport	Support téléphone	<b>✓</b>
	Pièces et main-d'œuvre 24x7x365 3 année(s)	Support sur le Web	✓
		Dépannage	✓
		Pièces de rechange	✓
		Compatibilité	Mobile Precision 3470

## **Catalog Object Cloud**



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