



DELL Upgrade from 2Y Collect & Return to 3Y ProSupport



Brand : DELL

Product code: VN3M3_2CR3PS

Product name : Upgrade from 2Y Collect & Return to 3Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
 - Proactive automated issue detection and alerts with SupportAssist technology
 - Next business day onsite support after remote diagnosis
- Upgrade from 2Y Collect & Return to 3Y ProSupport

DELL Upgrade from 2Y Collect & Return to 3Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 2Y Collect & Return to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features | | Features | |
|-----------------------------|------------------|-------------------|---|
| Service type | ProSupport | Troubleshooting | ✓ |
| Service included | Parts and Labour | Parts replacement | ✓ |
| Service time (hours x days) | 24x7x365 | | Vostro 3400, 3500; Vostro 3401, 3480, 3481, 3490, 3491, 3501, 3580, 3581, 3583, 3584, 3590, 3591; Vostro 3568, 3578, 5370, 5481, 5568, 5581, 7580 |
| Number of years | 3 year(s) | Compatibility | |
| Phone support | ✓ | | |
| Web support | ✓ | | |

Catalog Object Cloud



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