

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport

Brand: DELL Product code: L9SM9C_3OS3PS

Product name: Upgrade from 3Y Basic Onsite to 3Y

ProSupport

Number of years

Upgrade from 3Y Basic Onsite to 3Y ProSupport

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize enduser device strategy, maximizing productivity and employee satisfaction.

3 year(s)

details.	, , , , , , , , , , , , , , , , , , , ,	years: 3 year(s), Service time (hours		
Features		Features		
Service type	ProSupport	Phone support	✓	
Service included	Parts and Labour	Web support	✓	
Service time (hours x days)	24x7x365	Troubleshooting		

Troubleshooting

Parts replacement Compatibility

D¢LLTechnologies **ProSupport** 24x7 Support Predictive & Proactive **NBD** Onsite

Dell Latitude 9450 2-in-1

Catalog Object Cloud



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