

## **DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite**

**Brand :** DELL **Product code:** VD3M3\_1CR3OS

Product name: Upgrade from 1Y Collect & Return to 3Y

**Basic Onsite** 

- Covers repair or replacement for hardware issues onlyOnsite support after scripted remote diagnosis

- Business Hours only phone support (not including support for Software related issues) Upgrade from 1Y Collect & Return to 3Y Basic Onsite

DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite. Number of years: 3 year(s), Service time (hours x days): 8x5



| Features  |   | Features          |                 |
|---|---|-------------------|-----------------|
| Service type Service included Service time (hours x days) Number of years | Basic Onsite Parts and Labour 8x5 3 year(s) | Phone support     | ✓               |
|   |   | Web support       | ✓               |
|   |   | Troubleshooting   | ✓               |
|   |   | Parts replacement | ✓               |
|   |   | Compatibility     | Vostro 3710 SFF |

## **Catalog Object Cloud**



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