



## DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

**Brand :** DELL

**Product code:** VN5M5\_1CR3PSP

**Product name :** Upgrade from 1Y Collect & Return to 3Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

### Features

|                             |                  |
|-----------------------------|------------------|
| Service type                | ProSupport Plus  |
| Service included            | Parts and Labour |
| Service time (hours x days) | 24x7x365         |
| Number of years             | 3 year(s)        |

### Features

|                   |                       |
|-------------------|-----------------------|
| Phone support     | ✓                     |
| Web support       | ✓                     |
| Troubleshooting   | ✓                     |
| Parts replacement | ✓                     |
| Compatibility     | Vostro 5320 Vostro 16 |

## Catalog Object Cloud



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