

## **DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return**

Brand : DELL Product code: VN3M3\_1CR3CR

Product name: Upgrade from 1Y Collect & Return to 3Y

Collect & Return

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Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport for PCs - your customers need more than a basic warranty service to keep their employees happy and productive. ProSupport Suite for PCs combines 24x7 (including holidays) non-scripted direct access to in-region IT experts and Next Business Day onsite reapirs. Al-driven, intelligent support that allows businesses to stay ahead of IT issues and employee frustration.

\*Response times may vary by country and location. Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return. Number of years: 3 year(s), Service time (hours x days): 8x5



Features		Features	
Service type Service included Service time (hours x days) Number of years	Collect & Return Parts and Labour 8x5 3 year(s)	Phone support Web support Troubleshooting	* * *
		Parts replacement Compatibility	✓ Vostro 3520 Vostro 3525

## **Catalog Object Cloud**



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