



DELL Upgrade from 2Y Collect & Return to 3Y ProSupport

Brand : DELL

Product code: VN5M5_2CR3PS

Product name : Upgrade from 2Y Collect & Return to 3Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
 - Proactive automated issue detection and alerts with SupportAssist technology
 - Next business day onsite support after remote diagnosis
- Upgrade from 2Y Collect & Return to 3Y ProSupport

DELL Upgrade from 2Y Collect & Return to 3Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 2Y Collect & Return to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features | | Features | |
|-----------------------------|------------------|-------------------|--|
| Service type | ProSupport | Web support | ✓ |
| Service included | Parts and Labour | Troubleshooting | ✓ |
| Service time (hours x days) | 24x7x365 | Parts replacement | ✓ |
| Number of years | 3 year(s) | Compatibility | Vostro 14 5490, 15 5590, 5300, 5390, 5391, 5401, 5402 , 5490, 5501, 5502, 5590, 5301 |
| Phone support | ✓ | | |



Catalog Object Cloud



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