

## **DELL Upgrade from 3Y Basic Onsite to 4Y ProSupport Plus**

Brand : DELL Product code: XNBNMN\_3OS4PSP

**Product name :** Upgrade from 3Y Basic Onsite to 4Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 4Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 4Y ProSupport Plus. License quantity: 1 license(s), Number of

years: 4 year(s), Service time (hours x days): 24x7x365



Features		Features	
License quantity Service type Service included Service time (hours x days) Number of years	1 license(s) ProSupport Plus Parts and Labour 24x7x365 4 year(s)	Phone support Web support Troubleshooting Parts replacement Compatibility	✓ ✓ ✓ XPS 14 9440 XPS 16 9640

## **Catalog Object Cloud**



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