



DELL Effectuez une mise à niveau de 1 an Collect & Return vers 3 ans Basic Onsite



Marque : DELL

Code produit: VN5M5_1CR30S

Nom du produit : Effectuez une mise à niveau de 1 an Collect & Return vers 3 ans Basic Onsite

- Couvre la réparation ou le remplacement pour les problèmes matériels uniquement
- Support sur site après un diagnostic à distance scripté
- Support par téléphone pendant les heures de bureau uniquement (support pour les problèmes logiciels non inclus)

Effectuez une mise à niveau de 1 an Collect & Return vers 3 ans Basic Onsite

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| Caractéristiques | | Caractéristiques | |
|--------------------------------------|------------------------|--------------------|-----------|
| Type de service | Basic Onsite | Support téléphone | ✓ |
| Service inclus | Pièces et main-d'œuvre | Support sur le Web | ✓ |
| Horaire du service (heures et jours) | 8x5 | Dépannage | ✓ |
| Nombre d'années | 3 année(s) | Pièces de rechange | ✓ |
| | | Compatibilité | Vostro 16 |

Catalog Object Cloud



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