



## DELL Upgrade from 3Y Next Business Day to 3Y ProSupport for ISG



**Brand :** DELL

**Product code:** PR6515\_3OS3PS

**Product name :** Upgrade from 3Y Next Business Day to 3Y ProSupport for ISG

- 24/7 Immediate Technical Support Availability and Response Objective
  - Predictive hardware anomaly detection
  - CloudIQ health and cybersecurity monitoring & analytics and more
- Upgrade from 3Y Next Business Day to 3Y ProSupport for ISG

### DELL Upgrade from 3Y Next Business Day to 3Y ProSupport for ISG:

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport for ISG. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport for ISG	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	PowerEdge R6515

## Catalog Object Cloud



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