

## **DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite**

Brand : DELL Product code: XNBNMN\_1CR4OS

**Product name :** Upgrade from 1Y Collect & Return to 4Y Basic Onsite

- Covers repair or replacement for manufacturing defects
- Onsite support after remote diagnosis
- Online and phone support Monday Friday during local business hours Upgrade from 1Y Collect & Return to 4Y Basic Onsite

## DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite:

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

 $\label{lem:polynomial} \mbox{ ProSupport - If you need more than business hours support, consider upgrading to ProSupport.}$ 

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite. Number of years: 4 year(s), Service time (hours x days): 8x5

| Features   |                                      | Features          |   |
|--|--------------------------------------|-------------------|---|
| Service type   | Basic Onsite                         | Phone support     | ✓ |
| Service included Service time (hours x days) Number of years | Parts and Labour<br>8x5<br>4 year(s) | Web support       | ✓ |
|  |                                      | Troubleshooting   | ✓ |
|  |                                      | Parts replacement | ✓ |



## **Catalog Object Cloud**



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