

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport

Brand: DELL Product code: MW3L3_3OS5PS

Product name : Upgrade from 3Y Basic Onsite to 5Y

ProSupport

Phone support

Upgrade from 3Y Basic Onsite to 5Y ProSupport

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize enduser device strategy, maximizing productivity and employee satisfaction.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details

DELL Upgrade from 3Y Basic Ons days): 24x7x365	ite to 5Y ProSupport. Number of	years: 5 year(s), Service time (hours x	(
Features		Features	
Service type	ProSupport	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	24x7x365	Parts replacement	1
Number of years	5 year(s)	. a op.a.comenc	Makila Baratata a 2501 Makila

Compatibility

ProSupport

24x7 Support

Predictive & Proactive

NBD Onsite

Mobile Precision 3591 Mobile

3590

Precision 3490 Mobile Precision

Catalog Object Cloud



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