

## **DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport**

Brand: DELL Product code: L7SL7\_3OS3PS

Product name: Upgrade from 3Y Basic Onsite to 3Y

ProSupport

Upgrade from 3Y Basic Onsite to 3Y ProSupport

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize enduser device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features  |  | Features          |               |
|---|--|-------------------|---------------|
| Service type Service included Service time (hours x days) Number of years | ProSupport Parts and Labour 24x7x365 3 year(s) | Phone support     | 1             |
|   |  | Web support       | ✓             |
|   |  | Troubleshooting   | ✓             |
|   |  | Parts replacement | ✓             |
|   |  | Compatibility     | LATITUDE 7455 |



## **Catalog Object Cloud**



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