

## **DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport**

Brand : DELL Product code: VD3M3\_3OS3PS

**Product name :** Upgrade from 3Y Basic Onsite to 3Y

ProSupport

- 24x7 direct access to in-region ProSupport engineers
- Proactive automated issue detection and alerts with SupportAssist technology
- Next business day onsite support after remote diagnosis Upgrade from 3Y Basic Onsite to 3Y ProSupport

## DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type Service included Service time (hours x days) Number of years	ProSupport Parts and Labour 24x7x365 3 year(s)	Phone support	✓
		Web support	✓
		Troubleshooting	✓
		Parts replacement	✓
		Compatibility	Vostro 3888, 3471 SFF, 3671 MT



## **Catalog Object Cloud**



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