

## **DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus**

Brand : DELL Product code: L9SM9C\_3OS3PSP

**Product name :** Upgrade from 3Y Basic Onsite to 3Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus. Number of years: 3 year(s), Service time

(hours x days): 24x7x365



Features		Features	
Service type	ProSupport Plus	Phone support	✓
Service included Parts and Labour	Parts and Labour	Web support	✓
Service time (hours x days)	• •	Troubleshooting	✓
Number of years		Parts replacement	<b>✓</b>
		Compatibility	Dell Latitude 9450 2-in-1

## **Catalog Object Cloud**



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