

## **DELL Upgrade from 3Y ProSupport to 5Y ProSupport**

Brand: DELL Product code: L7SL7\_3PS5PS

**Product name :** Upgrade from 3Y ProSupport to 5Y

ProSupport

Upgrade from 3Y ProSupport to 5Y ProSupport

## DELL Upgrade from 3Y ProSupport to 5Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize enduser device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y ProSupport to 5Y ProSupport. Number of years: 5 year(s), Service time (hours x days): 24x7x365

<b>D&amp;LL</b> Technologies	
ProSupport	
24x7 Support Predictive & Proactive NBD Onsite	

Features		Features		
Service type	ProSupport	Web support	✓	
Service included	Parts and Labour	Troubleshooting	✓	
Service time (hours x days)	24x7x365	Parts replacement	✓	
Number of years	5 year(s)		LATITUDE 7650 LATITUDE 7455 LATITUDE 7350 LATITUDE 7450	
Phone support	✓	Compatibility		

## **Catalog Object Cloud**



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