



## DELL Effectuez une mise à niveau de 1 an Collect & Return vers 4 ans Basic Onsite



**Marque :** DELL

**Code produit:** VN5M5\_1CR4OS

**Nom du produit :** Effectuez une mise à niveau de 1 an Collect & Return vers 4 ans Basic Onsite

- Couvre la réparation ou le remplacement pour les problèmes matériels uniquement
- Support sur site après un diagnostic à distance scripté
- Support par téléphone pendant les heures de bureau uniquement (support pour les problèmes logiciels non inclus)

Effectuez une mise à niveau de 1 an Collect & Return vers 4 ans Basic Onsite

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Caractéristiques		Caractéristiques	
Type de service	Basic Onsite	Support téléphone	✓
Service inclus	Pièces et main-d'œuvre	Support sur le Web	✓
Horaire du service (heures et jours)	8x5	Dépannage	✓
Nombre d'années	4 année(s)	Pièces de rechange	✓
		Compatibilité	Vostro 16

## Catalog Object Cloud



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