

## **DELL Upgrade from 1Y Collect & Return to 4Y ProSupport Plus**

Brand : DELL Product code: VN3M3\_1CR4PSP

**Product name :** Upgrade from 1Y Collect & Return to 4Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y Collect & Return to 4Y ProSupport Plus

DELL Upgrade from 1Y Collect & Return to 4Y ProSupport Plus. Number of years: 4 year(s), Service time (hours x days): 24x7x365

ProSupport
Plus

MOST COMPREHENSIVE
Self-healing
Priority Access
Damage coverage

Features		Features	
Service type	ProSupport Plus	Phone support Web support Troubleshooting Parts replacement Compatibility	✓
Service included	Parts and Labour		✓
Service time (hours x days)	24x7x365		✓
Number of years	4 year(s)		Vostro 3520 Vostro 3525

## **Catalog Object Cloud**



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