

## **DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus**

Brand : DELL Product code: L9SM9\_3OS5PSP

**Product name :** Upgrade from 3Y Basic Onsite to 5Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time

(hours x days): 24x7x365



Features		Features	
Service type	ProSupport Plus	Phone support	✓
Service included Parts and Labour Service time (hours x days) 24x7x365  Number of years 5 year(s)		Web support	✓
		Troubleshooting	✓
	5 year(s)	Parts replacement	✓
		Compatibility	Latitude 9520 Latitude 9420 Latitude 9430

## **Catalog Object Cloud**



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