



DELL Upgrade from 3Y Basic Onsite to 4Y ProSupport

Brand : DELL

Product code: XNBNMN_30S4PS

Product name : Upgrade from 3Y Basic Onsite to 4Y ProSupport

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DELL Upgrade from 3Y Basic Onsite to 4Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 4Y ProSupport. Number of years: 4 year(s), Service time (hours x days): 24x7x365



| Features | | Features | |
|-----------------------------|------------------|-------------------|-------------------------|
| Product type | Upgrade | Phone support | ✓ |
| Service type | ProSupport | Web support | ✓ |
| Service included | Parts and Labour | Troubleshooting | ✓ |
| Service time (hours x days) | 24x7x365 | Parts replacement | ✓ |
| Number of years | 4 year(s) | Compatibility | XPS 14 9440 XPS 16 9640 |

Catalog Object Cloud



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