



## DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport

**Brand :** DELL

**Product code:** O3M3\_1OS3PS

**Product name :** Upgrade from 1Y Basic Onsite to 3Y ProSupport

Upgrade from 1Y Basic Onsite to 3Y ProSupport

**DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport:**

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type	ProSupport	Troubleshooting	✓
Service included	Parts and Labour	Parts replacement	✓
Service time (hours x days)	24x7x365		
Number of years	3 year(s)		
Phone support	✓	Compatibility	OptiPlex 3000 MFF OptiPlex 3090 SFF OptiPlex 3090 MFF OptiPlex 3000 SFF OptiPlex 3000 MT OptiPlex 3080 MT OptiPlex 3080 MFF OptiPlex 3090 MT OptiPlex 3280 AIO OptiPlex 3080 SFF
Web support	✓		

## Catalog Object Cloud



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