

## **DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite**

Brand : DELL Product code: VN5M5\_1CR4OS

Product name: Upgrade from 1Y Collect & Return to 4Y

**Basic Onsite** 

- Covers repair or replacement for hardware issues onlyOnsite support after scripted remote diagnosis

- Business Hours only phone support (not including support for Software related issues) Upgrade from 1Y Collect & Return to 4Y Basic Onsite

DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite. Number of years: 4 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days) Number of years	8x5 4 year(s)	Troubleshooting	✓
		Parts replacement	✓
		Compatibility	Vostro 5320 Vostro 16

## **Catalog Object Cloud**



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