



DELL Upgrade from 2Y Collect & Return to 4Y ProSupport

Brand : DELL

Product code: VD3M3\_2CR4PS

Product name : Upgrade from 2Y Collect & Return to 4Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
  - Proactive automated issue detection and alerts with SupportAssist technology
  - Next business day onsite support after remote diagnosis
- Upgrade from 2Y Collect & Return to 4Y ProSupport

DELL Upgrade from 2Y Collect & Return to 4Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.  
DELL Upgrade from 2Y Collect & Return to 4Y ProSupport. Number of years: 4 year(s), Service time (hours x days): 24x7x365



| Features                    |                  | Features          |   |
|-----------------------------|------------------|-------------------|---|
| Service type                | ProSupport       | Web support       | ✓   |
| Service included            | Parts and Labour | Troubleshooting   | ✓   |
| Service time (hours x days) | 24x7x365         | Parts replacement | ✓   |
| Number of years             | 4 year(s)        | Compatibility     | Vostro 3888, 3681 SFF; Vostro 3470 SFF, 3670 MT |
| Phone support               | ✓                |                   |   |

## Catalog Object Cloud



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