

## **DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite**

**Brand :** DELL **Product code:** VN3M3\_1CR3OS

Product name: Upgrade from 1Y Collect & Return to 3Y

**Basic Onsite** 

- Covers repair or replacement for hardware issues onlyOnsite support after scripted remote diagnosis
- Business Hours only phone support (not including support for Software related issues) Upgrade from 1Y Collect & Return to 3Y Basic Onsite

DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite. Number of years: 3 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Phone support	✓
Service included Service time (hours x days) Number of years	Parts and Labour 8x5 3 year(s)	Web support	✓
		Troubleshooting	✓
		Parts replacement	✓
		Compatibility	Vostro 3520 Vostro 3525

## **Catalog Object Cloud**



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