



## DELL Upgrade from 1Y Basic Onsite to 5Y ProSupport

**Brand :** DELL

**Product code:** O3M3\_10S5PS

**Product name :** Upgrade from 1Y Basic Onsite to 5Y ProSupport

Upgrade from 1Y Basic Onsite to 5Y ProSupport

**DELL Upgrade from 1Y Basic Onsite to 5Y ProSupport:**

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 5Y ProSupport. Number of years: 5 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type	ProSupport	Troubleshooting	✓
Service included	Parts and Labour	Parts replacement	✓
Service time (hours x days)	24x7x365	Compatibility	OptiPlex 3000 MFF OptiPlex 3090 SFF OptiPlex 3090 MFF OptiPlex 3000 SFF OptiPlex 3000 MT OptiPlex 3080 MT OptiPlex 3080 MFF
Number of years	5 year(s)		OptiPlex 3090 MT OptiPlex 3280 AIO
Phone support	✓		OptiPlex 3080 SFF
Web support	✓		

## Catalog Object Cloud



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