Contract Agreement for BARAKA Loyalty System

Contract Meta	Value
Date	_____
Reference	_____

Parties

Role	Full Name	Address	City, Country	CF / Passport No.
Client	_____	_____	_____	_____
Contractor	_____	_____	_____	_____

Together, the **Parties**.

Project Summary

Item	Description
Title	BARAKA Loyalty & Marketing Web Platform
Summary	Multilingual web application with admin portal, customer dashboard, public pages, Supabase backend, and WhatsApp campaign integration. Provides loyalty points, vouchers, offers, reviews, analytics, and GDPR tooling.
Tech Stack	Next.js, React, next-intl, Supabase (PostgreSQL/Auth/Storage/RLS), Framer Motion, Tailwind/UI, WhatsApp Business API

Scope of Work

- **Admin Portal**: role-based access; customers, inventory and categories, offers, points, vouchers, reviews, gallery, logs, notifications, analytics dashboards.
- **Customer Portal**: dashboard overview, loyalty wallet, vouchers, exclusive offers, profile updates.
- **Public Site**: hero, about, dynamic gallery, live offers, approved reviews, contact/location, WhatsApp button.
- **APIs**: secured endpoints for admin and customer operations, cron tasks (expiration report), GDPR export/delete, login/register with magic link.
- **Database and Auth**: Supabase schema, migrations, RLS policies, models/services for entities (customers, offers, reviews, vouchers, settings).
- **Internationalization**: localized routes and messages (en, it, ar).
- **UI/UX**: responsive layouts, animations, glassmorphism components, accessibility-minded forms.
- **Deliverables** include configured source code, environment variable templates, deployment instructions, and seed/testing utilities.

Representative Features

- Admin portal with role-based navigation and management modules for Customers, Inventory, Offers, Points, Vouchers, Reviews, Gallery, Logs, and Analytics.

- Offers creation and management with multi-language fields, status toggles, image support, and secure API integration.
- Customer dashboard showing active offers, vouchers, and loyalty points in a responsive, user-friendly layout.
- Supabase-backed database schema with views, triggers, and row-level security; GDPR export/delete endpoints.
- Internationalization across English, Italian, and Arabic with localized routes and messages.

Timeline

Milestone	Target Week	Exact Date
Kickoff & environment setup	Week 1	_____
Admin portal core features	Weeks 2–3	_____
Customer portal & public site	Weeks 3–4	_____
Integrations & i18n	Weeks 4–5	_____
Testing, polish, handover	Week 6	_____

Exact dates may adjust upon written change requests.

Fees and Payments

Item	Amount	Due
Total Fee	€1,800 EUR	—
First Payment (40%)	€720 EUR	Upon contract signing
Final Payment (60%)	€1,080 EUR	Upon final delivery and acceptance

- Payments due within **7 calendar days** of invoice.
- Late payments accrue interest at **[X%] per month**.

Change Requests

- Changes beyond the **Scope of Work** require a written change order with revised timeline and fees.
- Material scope increases may impact schedules and cost.

Client Responsibilities

- Provide timely access to required accounts and credentials (e.g., Supabase, WhatsApp Business API).
- Supply branding assets, content, and copy.
- Review and feedback within **3 business days** for milestone deliverables.

Intellectual Property

- Upon **full payment**, Client receives ownership of the project's bespoke code and assets developed under this agreement, excluding:
    - Pre-existing libraries, frameworks, and third-party components retained by their original licenses.
    - Contractor's reusable tools and templates licensed to Client for project use.
- Contractor may reference the project in portfolio materials unless Client explicitly prohibits in writing.

Confidentiality

- Both Parties agree to keep proprietary information, credentials, customer data, and business plans **confidential** and use them solely for project execution.

Data Protection

- The platform includes **GDPR** features (export/delete); operational compliance depends on Client policies, data sources, and correct configuration.

- Client is the **data controller**; Contractor is a **processor** only for development and integration purposes.
- Client must configure and maintain lawful basis, consents, retention policies, and **DPA** agreements with third parties (e.g., WhatsApp, Supabase).

Warranties

- Contractor warrants the deliverables will perform materially as described for **30 days** post-acceptance, with bug fixes provided within a reasonable timeframe.
- No warranty is made for issues caused by third-party outages, misconfiguration, or changes beyond Contractor's control.

Acceptance

- Acceptance occurs when delivered features conform to the **Scope of Work** and pass agreed tests.
- If defects are reported within **10 business days**, Contractor will remedy and resubmit for acceptance.

Maintenance and Support

- Included: **30 days** post-acceptance bug-fix support via email or chat.
- Ongoing maintenance, feature development, and hosting/ops are available under a separate agreement.

Termination

- Either Party may terminate for cause upon **10 business days'** written notice if the other Party materially breaches and fails to cure.
- Upon termination, Client pays for work completed to date. IP ownership transfers **pro rata** upon payment.

Liability

- Neither Party shall be liable for **indirect or consequential damages**.
- Aggregate liability under this agreement is limited to the **total fees paid**.

Governing Law

- This agreement is governed by the **laws of Italy**. Courts of _____ **(City, Italy)** have exclusive jurisdiction, unless otherwise agreed.

Entire Agreement

- This agreement constitutes the **entire understanding** between the Parties and supersedes prior proposals or communications. Amendments must be **in writing** and signed by both Parties.

Signatures

Party	Signature	Date
Client	_____	_____
Contractor	_____	_____

Printed Name	Identifier
Client: _____	CF/Passport: _____
Contractor: _____	CF/Passport: _____