# Google Search

One of my favorite and probably one of my top 5 most used websites is Google Search – the engine that I use for searching for information on the web.

I truly believe Google Search is brilliant – it has consistent design, the information is easy to discover, the hints to the users and autocomplete are very accurate and the most important information when served is displayed in a minimalistic manner. For example, if I search the name of the movie it will also show me the cast, which year the movies were released and maybe even the user rating.

Another thing that leaves a lasting positive impression on me is the fact that when searching the engine gives suggestions that are very helpful and corrects your spelling mistakes. This makes it very easy for the user to get to the information he wants and not focus on how to spell something while also preventing errors of searching with unknown keywords.
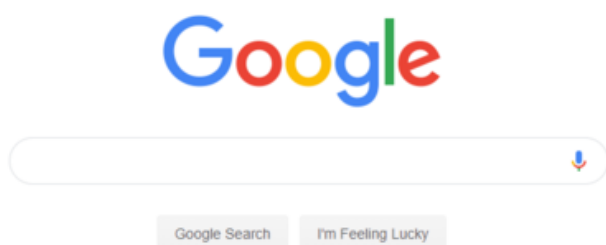
Netflix

Netflix is a paid video streaming platform for watching movies and series.

What I really enjoy about them is the recommendations system – based on AI, the recommended movies and shows are usually very accurate, so information is very easy to be discovered.

Another thing that I've notice is that when there is an error they make it very clear how to fix it - for example when you have problem with the internet speed, they don't leave the video to lag but they tell you to either fix your internet problem or play the content in lower resolution.

Also, they provide you with all the relevant information you need in a minimalistic manner thus you can easily navigate the platform and find the right content.

Fontys Portal

The Fontys Portal is a site I have to use everyday to get the latest information about my studies at Fontys UAS.

The most frustrating part of this site for me is the Rooster page. Not only is the user interface awful (white logo picture over yellow background colour) but it's not even responsive. In my opinion, the fixing of this is not even a very difficult task, the website could easily be improved with some basic CSS.

Another thing I've noticed that contributes to my bad user experience is that the rooster is only in Dutch even though a lot of people who can't speak this language have to browse this page. The most frustrating thing is that the whole portal is not consistent when it comes to the choice of language – some pages are in Dutch and some are in English. I believe that this too can easily be fixed – the content is not so much, and translation is possible.

Of course, the portal does some things good. For example, it's not very hard to get the right information from the rooster, it makes the information easy to discover and the mapping is good – the elements like the navbar are exactly where you would expect them to be.
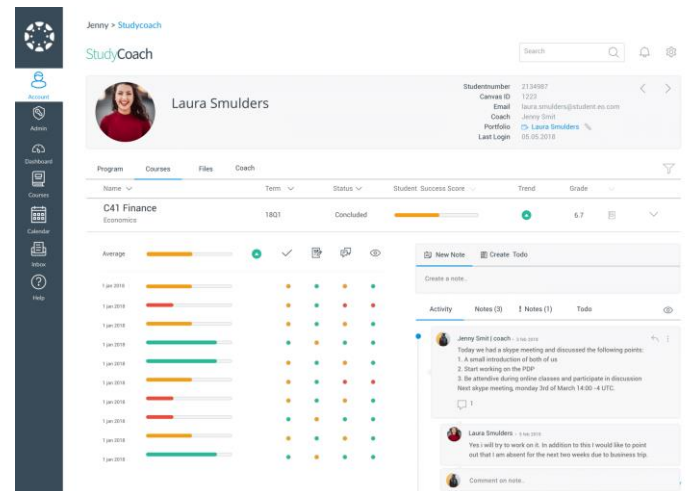
Canvas

Another site that I frequently use that makes me frustrated very often is Canvas – it's the site where I submit my university assignments.

My biggest problem with Canvas is that it has some functionalities that aren't really clever – for example, there is a mailbox but it only shows you the mails you have received, you can't neither send any email nor can you reply directly from the canvas site. Also, if you open the message on the site it doesn't mark it as open on the mail account. I think that such features should either be fully implemented or not on the site at all because there is no actual point in using them.

However, the interface is very clean and the design is consistent but in contrast to that it's not easy to navigate – some features are not easily explorable. With a design refactoring I believe that this can be fixed.