

In the home task, it is written to identify 3 bugs and write their reports. I have found a bit more and decided to write all of them down. I am not sure if **Bug 1** is a bug, or the task was deliberately created this way that only one zip code is valid. Either way, I have included it in the report.

**Top 3 critical bugs :** Bug 1, Bug 4, Bug 5.

**Bug 1:** All zip codes, except from 10001, are invalid

**Severity:** Critical

**Description:** The zip code given for testing was 10001, which is near Manhattan area. I have tried multiple zip codes near that area (10002, 10003...) and others outside of the area ( 84531, 84532...), but none of them render any information.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltd.dev/> and put a valid zip code “10002” inside the “What is your zip code” field. Green check mark should appear inside the field.
2. Click on “Get estimate”.

**Expected Result:**

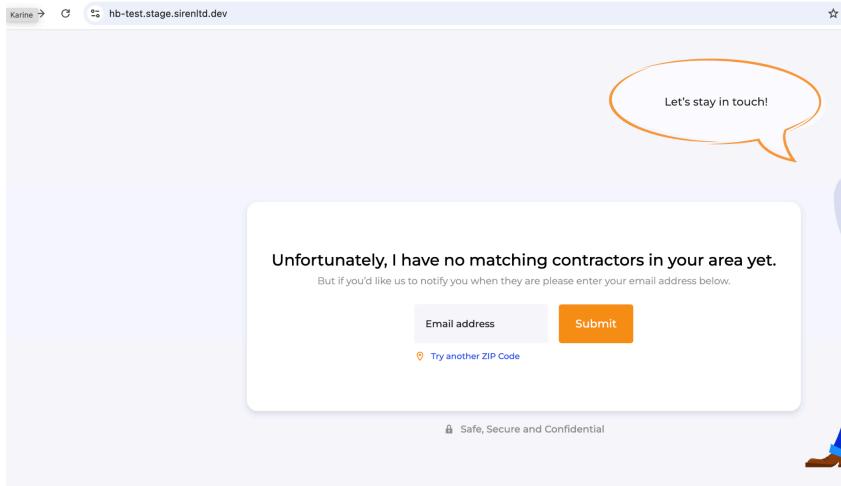
Multi-step wizard should open with the first prompt.

**Actual Result:**

All the valid zip codes, except “10001”, throw an error saying: “Unfortunately, I have no matching contractors in your area yet.”

**Notes:** I am not sure if this was intended or not, so I thought I will still record it, just in case.

**Additional Media:**



**Bug 2:** Going back button is disabled on the page

**Severity:** Medium

**Description:** As a user I want to go back to the previous page or exit the multi-step wizard by the going back button on the top left corner of the page. Current implementation is not allowing this behavior.

**Steps to reproduce:**

3. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green check mark should appear inside the field.
4. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
5. Exit the page via going back button on the top left corner.

**Expected Result:**

User can go back/exit the page

**Actual Result:**

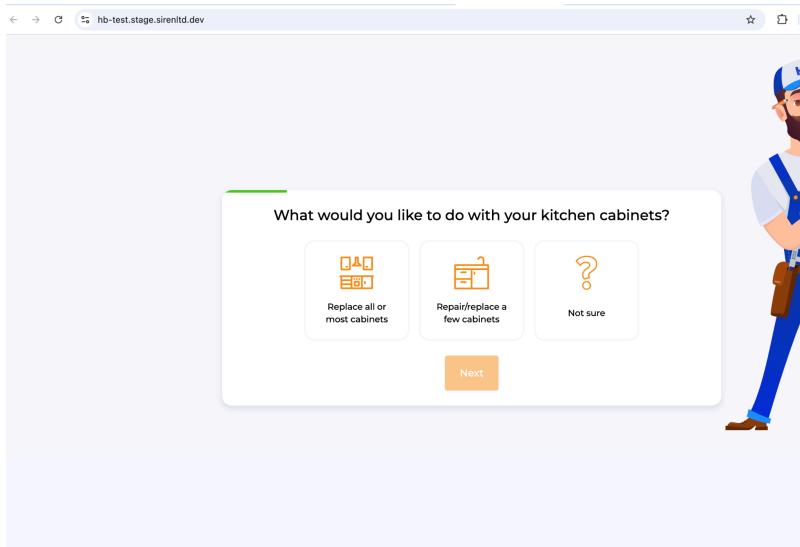
The going back button is disabled and user can't go back/exit the page with it.

**Notes:**

Even though there is an exit button on the right corner, it's not quite visible and for better

user experience the going back button should be enabled.

## Additional Media:



**Bug 3:** Warning message about contractors working only on “Kitchen cabinets” is not visible when multiple tiles, including the “Kitchen cabinets” tile, are selected.

**Severity:** Medium

**Description:** Contractors in the company only do projects including kitchen cabinets. To ensure that users know this, if they choose any other tile but “kitchen cabinets” on the “Which elements of the kitchen would you like to update?” step of the multi-step window, they get a message: **“Our contractors only do projects including kitchen cabinets.”**

**Would you still like to continue?** However, if they choose multiple tiles and include the “kitchen cabinets” tile, the message is not visible anymore.

### Steps to reproduce:

1. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green check mark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose a couple of elements like “*Sink(s) and faucet(s)*”, “*Backsplash*”, “*Flooring*”. The tiles should show orange border when they are picked.

4. Click on *Next*. Verify that this text is visible “**Our contractors only do projects including kitchen cabinets. Would you still like to continue?**”
5. Choose another tile, specifically “Kitchen cabinets”. The text “**Our contractors...**” should disappear and the tile should get an orange border.
6. Click on *Next*

#### **Expected Result:**

The text “**Our contractors only do projects including kitchen cabinets. Would you still like to continue?**” should show again.

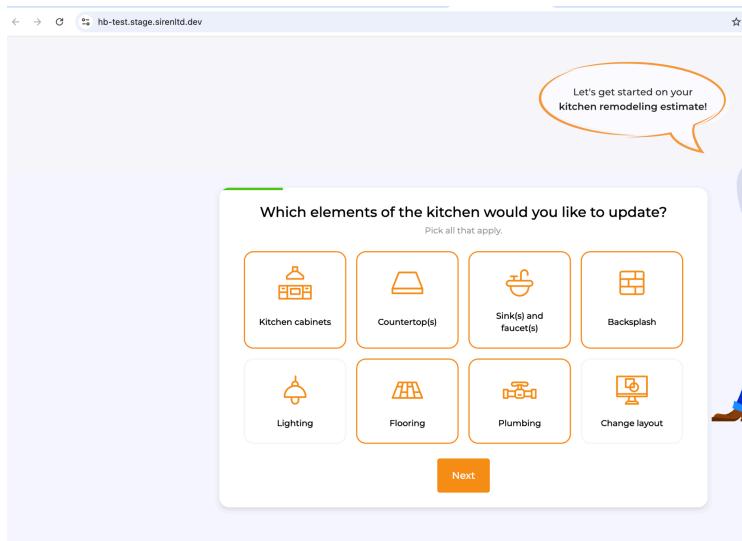
#### **Actual Result:**

Next multi-step window opens with “What would you like to do with your kitchen cabinets?”

#### **Notes:**

User should still see the text as they have selected multiple remodeling options, which are not supported by the company.

#### **Additional Media:**



**Bug 4:** Choosing not to continue with the “No” button inside the multi-step wizard process still proceeds to the next step

**Severity:** Critical

**Description:** Contractors that work for Homebuddy don’t facilitate services for mobile, modular, or manufactured homes. User receives a warning message about this on the

“.. mobile, modular or manufactured home” step inside the multi-step wizard process. However, the user cannot exit the process by clicking the “No” button. It just continues to go to the next step.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green checkmark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose “Kitchen cabinets” tile and click on Next.
4. Next multi-step window opens with “What would you like to do with your kitchen cabinets?” title. Choose any tile like “Replace all or most cabinets”. Click on Next.
5. Next multi-step window opens with “What type of property is this?” title. Choose any tile like “Multi-family home”. Click on Next.
6. Next multi-step window opens with “Is it a mobile, modular or manufactured home?” title. Click on “Yes”.
7. A warning message pops up saying “Unfortunately, our contractors do not work with mobile, modular or manufactured homes. Would you still like to continue?”
8. Click on “No”.

**Expected Result:**

A new window pops up with “Sorry to see you go! Check out the other services that we offer” message.

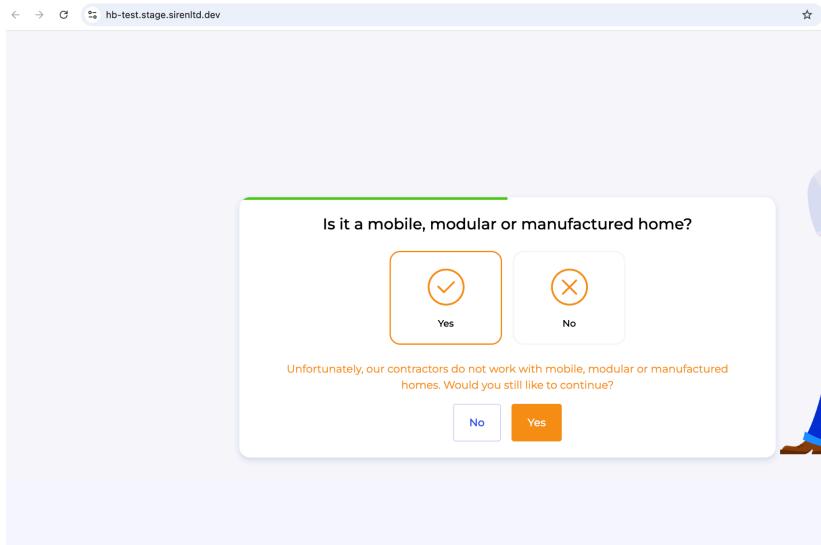
**Actual Result:**

Next multi-step window opens even though the user wanted to stop the process.

**Notes:**

All the other Yes/No button options, which the user can choose and quit the process, work as expected except from this one.

**Additional Media:**



**Bug 5:** The same window opens continuously, if the user chooses “Not sure” field inside the “...kitchen size” step of the multi-step process

**Severity:** Critical

**Description:** User is put into an infinite cycle of the same flow step, when they choose “Not sure” instead of putting a kitchen size inside the “What is the approximate size of your kitchen in square feet?” window.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green checkmark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose “Kitchen cabinets” tile and click on Next.
4. Next multi-step window opens with “What would you like to do with your kitchen cabinets?” title. Choose any tile like “Replace all or most cabinets”. Click on Next.
5. Next multi-step window opens with “What type of property is this?” title. Choose any tile like “Multi-family home”. Click on Next.
6. Next multi-step window opens with “Is it a mobile, modular or manufactured home?” title. Choose “No” and Click on Next.
7. Next multi-step window opens with “Are you the homeowner or authorized to

make property changes?” title. Choose “Yes” and click on Next.

8. Next multi-step window opens with “What is the approximate size of your kitchen in square feet?” title.
9. Leave the “Kitchen size..” field empty and select “Not sure” field
10. Click on the next button

#### **Expected Result:**

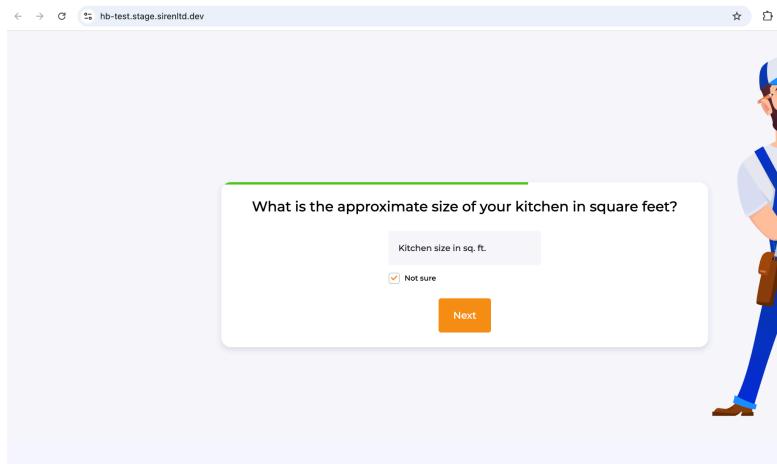
The multi-step window continues with its subsequent step.

#### **Actual Result:**

The same window continuously opens, and the cycle stops only when the kitchen size is entered.

**Notes:** For the user it's a frustrating experience to see the same window if they don't have the Kitchen size information. As I understand it is important for the contractor to have that information, but this solution doesn't feel user-friendly. Either the “Next” button shouldn't be clickable unless the kitchen size is entered, or the “Not sure” button shouldn't be there.

#### **Additional Media:**



**Bug 6:** “Not sure” checkbox field is not interactive at the “...approximate buget” window

**Description:** When user is prompted with “Do you know what your approximate budget is?”, the “Not sure” checkbox field is not interactive at all.

**Severity:** High

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green checkmark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose “Kitchen cabinets” tile and click on Next.
4. Next multi-step window opens with “What would you like to do with your kitchen cabinets?” title. Choose any tile like “Replace all or most cabinets”. Click on Next.
5. Next multi-step window opens with “What type of property is this?” title. Choose any tile like “Multi-family home”. Click on Next.
6. Next multi-step window opens with “Is it a mobile, modular or manufactured home?” title. Choose “No” and Click on Next.
7. Next multi-step window opens with “Are you the homeowner or authorized to make property changes?” title. Choose “Yes” and click on Next.
8. Next multi-step window opens with “What is the approximate size of your kitchen in square feet?” title. Input any number, like 15, and click on Next.
9. Next multi-step window opens with “Do you know what your approximate budget is?” title.
10. Click on “Not sure”.

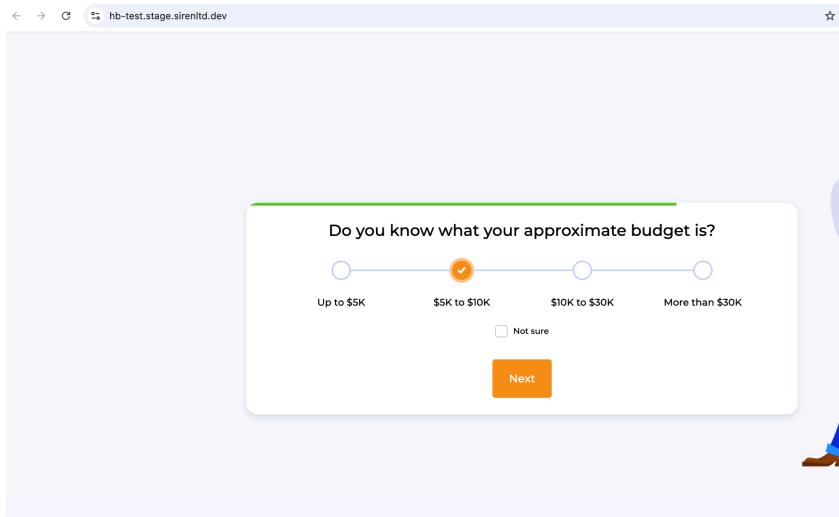
**Expected Result:**

The “Not sure” checkbox is clickable.

**Actual Result:**

The “Not sure” checkbox is not clickable or interactive at all.

**Notes:** As I understand it is important for the contractor to have the budget information, but this solution doesn't feel user-friendly. Either “Not sure” button shouldn't be there or it should be interactive.



## Bug 7: Full name validation not working

**Severity:** High

**Description:** “Full name” field requires 10 characters, however, user can put any two letters with a space, and next window will open without any errors.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltdev> and put a valid zip code “10001” inside the “What is your zip code” field. Green checkmark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose “Kitchen cabinets” tile and click on Next.
4. Next multi-step window opens with “What would you like to do with your kitchen cabinets?” title. Choose any tile like “Replace all or most cabinets”. Click on Next.
5. Next multi-step window opens with “What type of property is this?” title. Choose any tile like “Multi-family home”. Click on Next.
6. Next multi-step window opens with “Is it a mobile, modular or manufactured home?” title. Choose “No” and Click on Next.
7. Next multi-step window opens with “Are you the homeowner or authorized to make property changes?” title. Choose “Yes” and click on Next.

8. Next multi-step window opens with “What is the approximate size of your kitchen in square feet?” title. Input any number, like 15, and click on Next.
9. Next multi-step window opens with “Do you know what your approximate budget is?” title. Choose one of the boxes, like “5k to 10k”, and click on Next.
10. Next multi-step window opens with “Who should I prepare this estimate for?” title. Click on “Next”. Verify that error pops up under the “Full name” box: “**Full name must be at least 10 characters.**”
11. Write “a b” as the Full name, and any gmail, like “[test@gmail.com](mailto:test@gmail.com)”. Click on the Next button.

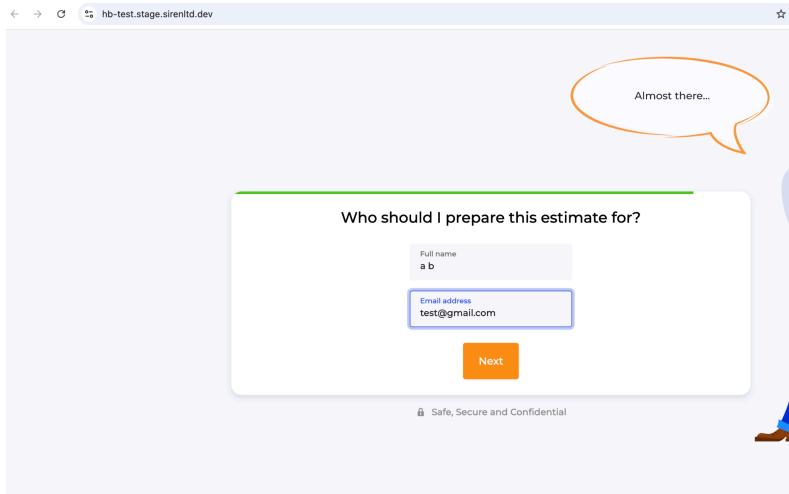
#### **Expected Result:**

The same error should pop up under the “Full name” box, which says “*Full name must be at least 10 characters.*”

#### **Actual Result:**

The next multi-step window opens without any issues, but I have inputted only 2 characters.

#### **Additional Media:**



**Bug 8:** “Thank you” message on the last page includes an incorrect username

**Severity:** High

**Description:** “Thank you” message on the last page includes an incorrect username, specifically “Thank you Andrew”.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltl.dev/> and put a valid zip code “10001” inside the “What is your zip code” field. Green checkmark should appear inside the field.
2. Click on “Get estimate”. Multi-step wizard should open with the first prompt: “Which elements of the kitchen would you like to update?”
3. Choose “Kitchen cabinets” tile and click on Next.
4. Next multi-step window opens with “What would you like to do with your kitchen cabinets?” title. Choose any tile like “Replace all or most cabinets”. Click on Next.
5. Next multi-step window opens with “What type of property is this?” title. Choose any tile like “Multi-family home”. Click on Next.
6. Next multi-step window opens with “Is it a mobile, modular or manufactured home?” title. Choose “No” and Click on Next.
7. Next multi-step window opens with “Are you the homeowner or authorized to make property changes?” title. Choose “Yes” and click on Next.
8. Next multi-step window opens with “What is the approximate size of your kitchen in square feet?” title. Input any number, like 15, and click on Next.
9. Next multi-step window opens with “Do you know what your approximate budget is?” title. Choose one of the boxes, like “5k to 10k”, and click on Next.
10. Next multi-step window opens with “Who should I prepare this estimate for?” title. Write any name, like “test test” as the Full name, and any gmail, like [“test@gmail.com”](mailto:test@gmail.com). Click on the Next button.
11. Input any number, like “333-333-3333”, inside the number field in the “What is your phone number?” window. Click on “Submit my request” button.
12. Click on “Phone number is correct” inside the “Please confirm your phone number” window.

#### **Expected Result:**

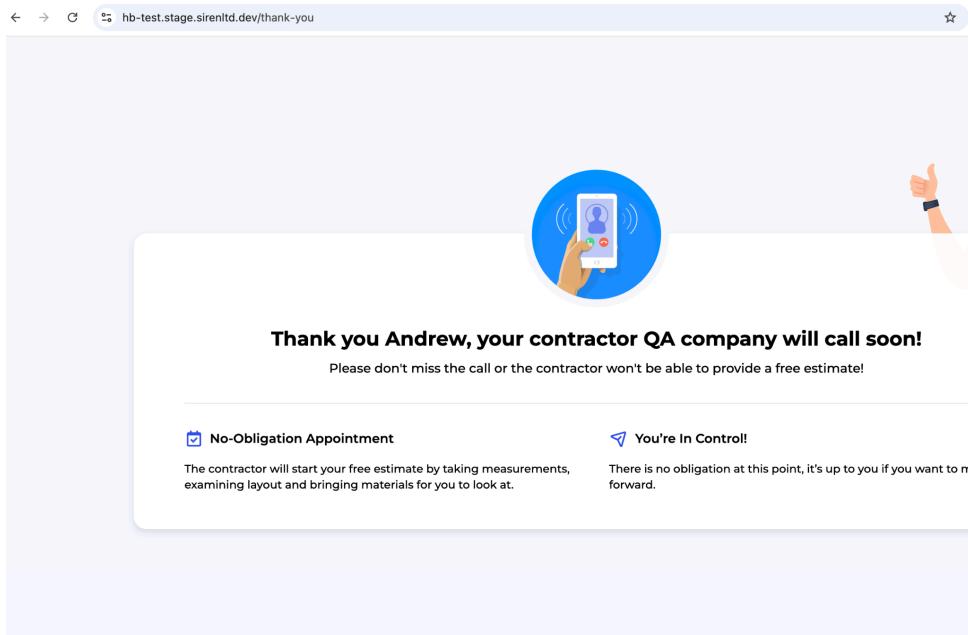
The last page opens, and it shows a “thank you” message with the user’s correct name.

#### **Actual Result:**

The last page opens, and it shows a “thank you” message, which says “Thank you Andrew...” instead of the username.

**Notes:** The experience is not user-friendly. Either the name should be correct, or it should be emitted from the thank you message.

#### **Additional Media:**



**Bug 9:** “*What People Are Saying*” section of the page contains invalid links

**Severity:** Low

**Description:** “*What People Are Saying*” section of the page contains links that redirect to “Not Found” pages.

#### **Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltdev/> and scroll down towards the “What People Are Saying” section of the page. Verify that you see different reviews.
2. Click on either “Remodel USA” or “Remodel USA Kitchen Cabinets” links inside the reviews.

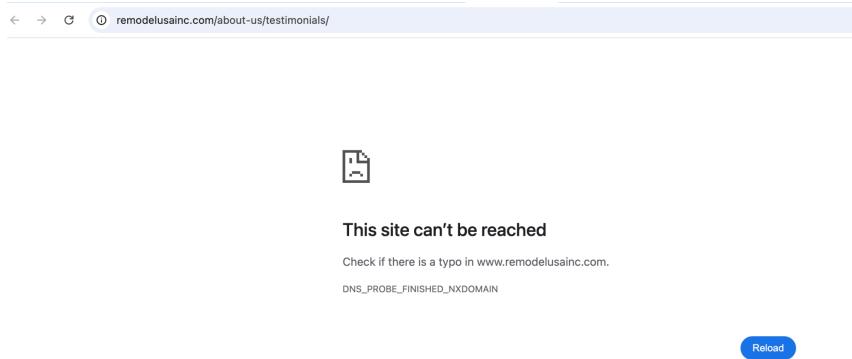
#### **Expected Result:**

The links redirect to a valid page.

#### **Actual Result:**

The links redirect to ‘Not Found’ pages.

#### **Additional Media:**



**Bug 10:** “*Terms Of Use*” link at the end of the page redirects to “*Privacy Policy*”

**Severity:** Medium

**Description:** “*Terms Of Use*” link at the end of the page redirects to “*Privacy Policy*”, even though “*Privacy Policy*” has its separate link next to it.

**Steps to reproduce:**

1. Open <https://hb-test.stage.sirenltl.dev/> and scroll down towards the end of the page. Verify that you see 2 link “*Terms Of Use*” and “*Privacy Policy*”
2. Click on “*Terms Of Use*”.

**Expected Result:**

User is redirected to “*Terms Of Use*” page.

**Actual Result:**

User is redirected to “*Privacy Policy*” page.

**Additional Media:**

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We reserve the right to change or update this Privacy Policy by posting such changes or updates to the Website or emailing you notice of the changes. Amendments to this Privacy Policy will be posted at this URL and will be effective when posted. You can tell if this Privacy Policy has changed by checking the last modified date that appears at the end of this Privacy Policy. Your continued use of the Website following the posting of any amendment, modification or change shall constitute your acceptance thereof.

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