The System Usability Scale

The System Usability Scale is a 10 item questionnaire with 5 response options.

1. I think that I would like to use this system frequently.

Strongly Disagree 1	2	3	4	Strongly Agree 5
0	0	0	0	0

2. I found the system unnecessarily complex.

Strongly Disagree 1	2	3	4	Strongly Agree 5
0	0 0	Ø	0	0

3. I thought the system was easy to use.

Strongly Disagree 1	2	3	4	Strongly Agree 5
0	0	V	0	0

4. I think that I would need the support of a technical person to be able to use this system.

Strongly Disagree 1	2	3	4	Strongly Agree 5
0	0/	0	0	0

5. I found the various functions in this system were well integrated.

Strongly Disagree 1	2	• 3	4	Strongly Agree 5
0	0	C	0	0