

Karla Cuevas

Full-Stack Developer

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PROFILE

Passionate and detail-oriented full-stack developer with strong interpersonal skills who is currently seeking more experience in the field. My background in graphic design has given me the opportunity to build inspiring projects while excelling in technologies such as Javascript, Python, HTML/CSS, React and, REST API, and Figma.

PROFESSIONAL EXPERIENCE

Jul 2019 – present

Client Success representative

RedCap Technologies

- Troubleshooting and Escalating Technology Support Tickets/Feature Request in Jira.
- Support luxury automotive dealership partners and Driver Network Service Partners with all aspect of the RedCap Automotive Dashboard and mobile phone application DriverQ.
- Responsible for managing the CRM, maintaining all customer information in Salesforce and answering inbound inquiries - Receive, manage and resolve escalated tickets in a timely manner.

Feb 2019 – Jun 2019

Graphic Designer/Social Media Intern

Camillus House

- Create daily social media content and campaigns including posts, testimonials, short video and stories using technologies such as Adobe Photoshop, Adobe Illustrator and Adobe InDesign.
- Facilitate with all social media efforts including updating the calendar, creating content, scheduling posts and conducting research.

PROJECTS

2021

Drinkology

Python, Javascript, React, React Bootstrap and SQLAlchemy

- <https://github.com/Kcuevas95/Drinkology>
- A full-stack interactive website that allows users to search and add their favorite cocktail recipes to their profiles for quick access.

2021

Currency Converter

Javascript, React, React Bootstrap and Axios

- <https://github.com/Kcuevas95/Currency-Converter>
- Simple currency converter I built to help you calculate the exchange rates just in case you are traveling.

EDUCATION

2021

Full-Stack Development Bootcamp

4 Geeks Academy

2019

Bachelor of Arts in Graphic Design

Florida International University

- Cumulative GPA: 3.67
- Graduated Cum Laude, Dean's List all semesters

SKILLS

- | | | | |
|------------------|--------------|-------------------|---------------------|
| • HTML/CSS | • Javascript | • Python | • Bootstrap |
| • React | • Flask | • Adobe Photoshop | • Adobe Illustrator |
| • Adobe InDesign | • Adobe XD | | |

LANGUAGES

- English (Native)
- Spanish (Native)