KARLA GOO

Phone: (773) 225-9870 | Email: kargoo | Email: karlagoo | Chicago, IL 60632 | LinkedIn: karlagoo | Portfolio: www.karlagoo.com

Full-Stack Web Developer and graduate from Northwestern University with certificate earned in Full Stack Web Stack with vast knowledge in the health-care industry. An innovative, team-player who is passionate about learning new technologies and developing scalable web applications with the user in mind.

TECHNICAL SKILLS

Languages: JavaScript, HTML, CSS, SQL, NoSQL, Python **Applications:** GitHub, MongoDB, MySQL, PostgreSQL

Tools: Express, React, Node, JOuery, Bootstrap, Materialize, Sequelize, Git, Diango

EXPERIENCE

Metropolis Tech Junior Software Engineer

Athens, Georgia

2022

Created a relational database utilizing PostgreSQL applications while adapting previous data to a new UI. Generated new data tables that better suited the information and usage of the app. Constructed rest APIs and utilized AWS to maintain and monitor them. Identified areas for optimization, refactored code, and implemented bug fixes based on changed requirements and customer feedback.

- Customer feedback scores went up by 20% in 3 months
- Bug ticket numbers decreased, increasing productivity. Time spent on tickets decreased to 2 hours/day
- Cooperated with a team of 5 engineers to complete projects

Technical Associate Product Manager

2022 - Present

Collaborates with the leadership team, engineers, designers, and marketers to gather requirements for the development of new products and features. Coordinate and execute product development projects. Created a product testing and quality assurance methodology to ensure that our product met and went above standard.

- Coordinate with a team of 7 engineers to organize tasks and complete projects
- Implemented QA system that sped up product release by a week

Northwestern Memorial Hospital Financial Clearance Specialist

Chicago, Illinois

2019 - 2022

Reviewed patient demographic/financial data to submit for pre-certification. Corrected failing medical necessity criteria for insurance institutions. Analyzed clinical data procured by physicians to expedite payment on patients' accounts.

PROJECTS

Tastyyy | Code: https://bitly.ws/39cUH | Deployed: https://bitly.ws/39cV4

Recipe app that allows users to search any type of recipe they'd like to cook.

- Implemented server-side API using JavaScript to retrieve data. Utilized local storage to store previous searches and other data.
- Technologies used: Fetch API, React, JavaScript, Local Storage, Node

Enlace | Code: https://bit.ly/3rqzgNe | Deployed: https://bit.ly/3IYZOek

Enlace is an app that allows users to schedule events with other users and chat live.

- Implemented backend infrastructure with routing using Express, JavaScript and Graph QL. Also, implemented an instant messaging feature using Socket.io.
- Technologies used: Express, React, JavaScript, Bootstrap, Git, GraphOL, Socket.io

EDUCATION

- Certificate in Full-Stack Web Development: Northwestern University Coding Bootcamp; Chicago, Illinois
- Bachelors of Science in Marketing: University of Illinois at Chicago; Chicago, Illinois