

KARLA GOO

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Full-Stack Web Developer and graduate from Northwestern University with certificate earned in Full Stack Web Stack with vast knowledge in the health-care industry. An innovative, team-player who is passionate about learning new technologies and developing scalable web applications with the user in mind.

TECHNICAL SKILLS

Languages: JavaScript, HTML, CSS, SQL, NoSQL

Applications: GitHub, MongoDB, MySQL

Tools: Express, React, Node, JQuery, Bootstrap, Materialize, Sequelize, Git

PROJECTS

Enlace | Code: <https://bit.ly/3rqzgNe> | Deployed: <https://bit.ly/3IYZOek>

Enlace is an app that allows users to schedule events with other users and chat live.

- Implemented backend infrastructure with routing using Express, JavaScript and GraphQL. Also, implemented an instant messaging feature using Socket.io.
- Technologies used: Express, React, JavaScript, Bootstrap, Git, GraphQL, Socket.io

Weather Dashboard | <https://bit.ly/3gDQ8Kh> | <https://bit.ly/3J4wsen>

Weather Dashboard is a weather app that allows users to see weather data in any city around the world.

- Implemented server-side API using JavaScript to retrieve data. Utilized local storage to store previous searches and other data.
- Technologies used: Fetch API, Bootstrap, JavaScript, Local Storage

Workout Tracker | <https://bit.ly/3ume5O8> | <https://bit.ly/3HvgWbo>

This is an app that allows users to keep track of their completed workouts and view their progress over time.

- Implemented back-end infrastructure using Express and JavaScript. Created a database using MongoDB and utilized Mongoose schema.
- Technologies used: MongoDB, Express, JavaScript, Mongoose

EXPERIENCE

Financial Clearance Specialist

2019 – Present

Northwestern Memorial Hospital

Chicago, Illinois

Reviews patient demographic/financial data to submit for pre-certification. Troubleshoots failing medical necessity criteria for insurance institutions. Analyses clinical data procured by physicians to expedite payment on patients' accounts.

Accomplishments:

- Exceeded daily patient quota by 33% for two years in a row.
- Successfully implemented a peer-to-peer process to overturn previously denied pre-authorization requests for four internal departments.

Stylist

2017 – 2019

Trunk Club

Chicago, Illinois

Maintained book of clients through various growth-enabled performance metrics and sales quotas. Managed inbound customer communication via chat, email, and phone. Implemented knowledge of brand information to clients.

EDUCATION

- **Certificate in Full-Stack Web Development:** Northwestern University Coding Bootcamp; Chicago, Illinois
- **Bachelors of Science in Marketing:** University of Illinois at Chicago; Chicago, Illinois