10/7/12 3:24 PM

| ■ Comp | | Assigned | | | | Dependencies | Jul 2012 | Aug 2012 | Sep 2012 | Oct 2012 | Nov 20 |
|------------|---------|---|---|--|-----------------------|--------------|--|--|---|--|--------------------|
| | | | | | | | | | | | |
| | | | > 8w 1 | | | | | | | | |
| | | Jive | | | | | | | | Jive | |
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| | | Jive | | | | | | | | | |
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| | | | | | | 65 | | | _ | | |
| - | | | 6w | | | | | | | | |
| | | | | | | | | | | • | |
| | | | | | | 18 | | | | M- | |
| | | | | | | | | | | Jive PS | |
| | | | | | | | | | | S | Jive Hosting |
| _ | | Client, Jive PS | | | | | | | • | Client, Jive PS | |
| | 0% | | | 11/1/12 5:00 | 11/1/12 5:00 | 36 | | | | | ¥ |
| | 100% | | 3.d | 9/13/12 8:00 | 9/17/12 5:00 | | | | | | |
| | | live PM. Client PM | | | | | | Pre_Kick O | off call | | |
| | | | | | | | | | | | |
| ■ s | | , im, cheme i m | | | | | | KICK=UI | ccig | | |
| ■ ' | 20.0470 | | \ 2u 2ll | 5,20,12 0.00 | J, 20/12 J.JJ | | | | | 4 | |
| | 100% | | 1d 6h | 9/26/12 8:00 | 9/27/12 3:00 | | | | | P | |
| | 100% | Jive Hosting | | | 9/26/12 5:00 | | | Deploy node and configure | DNS, network, etc | h l | |
| | 100% | Jive Hosting | 2h | 9/27/12 8:00 | 9/27/12 10:00 | 20 | | | Provision storage | | |
| | 100% | Jive Hosting | 2h | 9/27/12 10:00 | 9/27/12 12:00 | 21 | | Configure Jive infrastructure mar | nagement (Puppet) | 1 | |
| | 100% | Jive Hosting | 2h | 9/27/12 1:00 | 9/27/12 3:00 | 22 | | Install and cor | nfigure PostgreSQL | 1 | |
| | 100% | | < 2h | 9/27/12 3:00 | 9/27/12 4:55 | | | | | | |
| | 100% | Jive Hosting | > 0h | 9/27/12 3:00 | 9/27/12 3:05 | 19 | | Put VM Prod instance | into maintenance | 1 | |
| | 100% | Jive Hosting | > 0h | 9/27/12 3:05 | 9/27/12 3:10 | 25 | | Stop web applica | ations on all nodes | 1 | |
| | 100% | Jive Hosting | 0.5h | 9/27/12 3:10 | 9/27/12 3:40 | 26 | Backup applicati | on database and transfer backup | file to Bare Metal | 1 | |
| | 100% | Jive Hosting | 0.5h | 9/27/12 3:40 | 9/27/12 4:10 | 27 | | Restore backup to r | new database node | 1 | |
| | 100% | Jive Hosting | > 0h | 9/27/12 4:10 | 9/27/12 4:15 | 28 | | Start all web | app nodes on BM | | |
| | | | 0.5h | 9/27/12 4:15 | 9/27/12 4:45 | 29 | | | | 1 | |
| | 100% | Jive Hosting | > 0h | 9/27/12 4:45 | 9/27/12 4:50 | 30 | | Disable | maintenance page | 1 | |
| | 100% | Jive Hosting | > 0h | 9/27/12 4:50 | 9/27/12 4:55 | 31 | | Actively mo | onitor performance | † | |
| | 0% | | 2h | 9/27/12 4:55 | 9/28/12 9:55 | | | | | | |
| | 0% | Jive Hosting | 2h | 9/27/12 4:55 | 9/28/12 9:55 | 24 | | Revert ba | ack to VM instance | Ť | |
| | 0% | | 3w 1d | 10/26/12 8:00 | | | | | | | |
| | 0% | Jive Hosting | 1w | 10/26/12 8:00 | 11/1/12 5:00 | 12 | | | Build Phoenix in | nstance (UAT and PROD) | |
| | 0% | Jive Hosting, Client | 1w | 11/2/12 8:00 | 11/8/12 5:00 | 36 | | | | Setup site to site V | PN D |
| | | | | | | | | | | | |
| | | | | | | | | | Configure : | | |
| | | Jive Hosting, Client | | | | | | | | | |
| | -,- | | | | | 36 | | | | Implement SAML S | so |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | , . , | 11/9/12 5:00 | 43, 37 | | S | ynchronise data fror | | 1 1 1 |
| | | | | | | | | | | | 1 1 |
| | | | | | | | | | | | n Smoke test |
| | | | | | | | | | Volume/Load Te | | T. |
| | | Jive Hosting | | | | | | | | Handover Site fo | T. I |
| | 0% | | | | | | | | | | ition Testing 👅 |
| | | | | | | 49 | | | | Client approves fir | al synchronization |
| | 0% | | | | 11/21/12 | | | | | | |
| | | | | | 11/2/12 8:12 | 36 | | | | | ш |
| | | | | | 11/9/12 5:00 | 37, 52 | | | Synchronise data fr | | |
| | | | | | | | | | | Bring Phoenix UA | 1 |
| | | | | | | | | | | | n Smoke test 👖 |
| | | | 0.351 | 11/12/12 10:15 | | | | | | | 37 11 1 41 |
| | | Jive Hosting Client | | 11/13/12 10:15 | 11/13/12 10:30 | | | | | Handover Site fo | or validation |
| | | 6.6% 0% 0% 0% 0% 0% 0% 0% 58.33% 50% 100% 100% 100% 100% 100% 100% 100% | 6.6% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% | 6.6% 10w 3 0% Jive 0% 10w 0 0% Jive 0% 0% 0% 0% 0% 0% 0% 0 | 10 3 9/13/12 8:00 | 10 | 6.6% 10w 3 9/13/12 8:00 11/27/12 4:15 0% Jive 9/27/12 4:55 9/27/12 4:55 24 11/16/12 5:00 11/16/12 5:00 35 0% Jive 11/26/12 4:15 11/26/12 4:15 0% 11/26/12 4:15 11/26/12 4:15 0% 11/26/12 4:15 11/26/12 4:15 0% 11/26/12 4:15 11/26/12 4:15 0% 9/28/12 8:00 9/28/12 8:00 100% Jive Hosting 9/28/12 8:00 9/28/12 8:00 100% Jive Hosting 9/28/12 8:00 9/28/12 8:00 100% Jive Hosting 10/26/12 8:00 10/5/12 8:00 100% Jive Hosting 10/26/12 8:00 10/5/12 8:00 100% Jive Hosting 10/26/12 8:00 10/26/12 8:00 100% Jive PS 10/5/12 8:00 11/1/12 5:00 100% Jive PM, Client PM 1d 9/13/12 8:00 9/13/12 8:00 100% Jive PM, Client PM 1d 9/13/12 8:00 9/13/12 8:00 100% Jive Hosting 1d 9/26/12 8:00 9/27/12 5:00 100% Jive Hosting 2h 9/26/12 8:00 9/28/12 5:5 100% Jive Hosting 2h 9/26/12 8:00 9/28/12 5:5 100% Jive Hosting 2h 9/27/12 8:00 9/28/12 5:5 100% Jive Hosting 2h 9/27/12 8:00 9/28/12 5:5 100% Jive Hosting 2h 9/27/12 8:00 9/27/12 3:00 100% Jive Hosting 2h 9/27/12 8:00 9/27/12 3:00 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:00 22 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:00 22 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:50 19 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:50 19 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:50 19 100% Jive Hosting 2h 9/27/12 3:00 9/27/12 3:50 19 100% Jive Hosting 2h 9/27/12 4:10 9/27/12 3:50 19 100% Jive Hosting 2h 9/27/12 4:10 9/27/12 3:50 10 100% Jive Hosting 2h 9/27/12 4:15 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 4:55 9/27/12 | 10w 3. 9/13/12 800 11/27/12 415 12/612 415 | 6.6% 100 s. 9 11/11/12 800. 11/27 12 15 1 1 1 1 1 1 1 1 1 | No. Sept. 100 3. 9/13/12 800. 10/12 815. 10/12 | 6.0% 10 |

Project Plan

| • 59) Final Cutover (SG-UAT to PHX-UAT) | 0% | | 3d 4.75h | 11/21/12 | 11/26/12 4:15 | |
|---|----|--------------|----------|----------------|----------------|----|
| 60) Disable existing site | 0% | Jive Hosting | 0.25h | 11/21/12 10:30 | 11/21/12 10:45 | 51 |
| 61) Synchronise data from existing UAT site to Phoeni | 0% | Jive Hosting | 2d 0.25h | 11/21/12 10:45 | 11/23/12 11:00 | 60 |
| 62) Transfer DNS settings | 0% | | 1d | 11/23/12 11:00 | 11/26/12 11:00 | 61 |
| 63) Client Validation | 0% | | 4h | 11/26/12 11:00 | 11/26/12 4:00 | 62 |
| 64) Enable Phoenix site for launch | 0% | Jive Hosting | 0.25h | 11/26/12 4:00 | 11/26/12 4:15 | 63 |
| ♦ 65) Go-Live | 0% | | | 11/26/12 4:15 | 11/26/12 4:15 | 64 |
| 66) Final Cutover (SG-PROD to PHX-PROD) | 0% | | 3d 4.75h | 11/21/12 | 11/26/12 4:15 | |
| 67) Disable existing site | 0% | Jive Hosting | 0.25h | 11/21/12 10:30 | 11/21/12 10:45 | 42 |
| 68) Synchronise data from existing PROD site to | 0% | Jive Hosting | 2d 0.25h | 11/21/12 10:45 | 11/23/12 11:00 | 67 |
| 69) Transfer DNS settings | 0% | | 1d | 11/23/12 11:00 | 11/26/12 11:00 | 68 |
| 70) Client Validation | 0% | | 4h | 11/26/12 11:00 | 11/26/12 4:00 | 69 |
| 71) Enable Phoenix site for launch | 0% | Jive Hosting | 0.25h | 11/26/12 4:00 | 11/26/12 4:15 | 70 |
| ♦ 72) Go-Live | 0% | | | 11/26/12 4:15 | 11/26/12 4:15 | 71 |
| • 73) Rollback Plan | 0% | | 1d | 11/26/12 4:15 | 11/27/12 4:15 | |
| 74) Point DNS back to SG Bare Metal PROD instance | 0% | | 1d | 11/26/12 4:15 | 11/27/12 4:15 | 59 |

