



#### Customer Contacts

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#### VPN Configuration:

1. VPN tunnel established from Jive Firewall (Peer Address: 65.168.255.157) -> Customer Firewall.
2. To prevent RFC1918 Address overlap all traffic on the tunnel is addressed with provided Transit Networks.
3. Customer is responsible for NATs needed to transform customer internal network addressing into provided addressing.
4. Network traffic is assumed to be restricted on ingress unless called out here.
5. Network Monitoring details must be provided to maintain hosted instance SLA

P1: Pre-Shared DH-Group2-3DES-SHA1 86400 seconds  
P2: NOPFS-ESP-3DES-SHA1 28800 seconds



Name: Hosting Operations

Sungard – Customer VPN Diagram

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