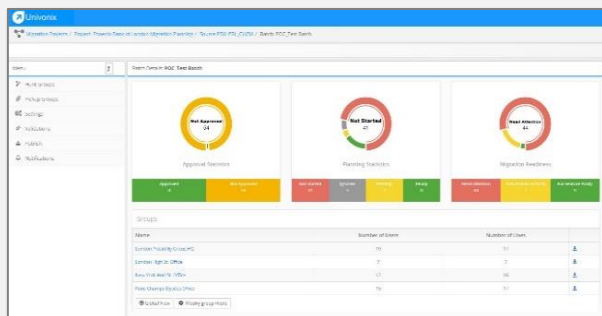## Advanced Process Automation for
PBX & Contact Center Migration Readiness Analysis
PBX & Contact Center Migration Planning & Provisioning to the Cloud

We Deliver:

- Smart **SaaS based** process automation, developed by a creative and experienced team of senior **migration experts**

Key Business Value:

- **Visibility**: make project resourcing & budget decisions based on **real data** from the source PBX…not assumptions!
- **Cost**: significant savings of **time, resources, error** re-work, **day 2** issues etc.
- **Speed**: reduced **time to consumption**
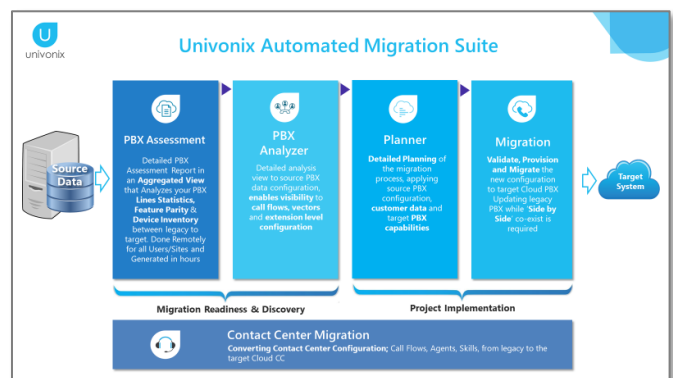- **Reduce Risk**: error free business continuity, **data integrity, security** and **compliance**

Project Monitoring Dashboard

Key Benefits:

- Detailed legacy to target **configuration mapping & feature parity analysis** down to extension level
- Supports a **phased migration** approach and **enables coexistence** of legacy PBX and cloud PBX
- **No interference** with customers production phone system, PBX or network
- Planning & Provisioning **validation** steps to avoid data errors and service interruptions
- **No** legacy **PBX expertise** required

The Univonix Migration Solution is a process automation platform enabling an accelerated seamless, migration from legacy PBX to Cloud Voice. The platform delivers full visibility and analysis of your legacy PBX system for a complete Migration Readiness review and provides a comprehensive set of planning & provisioning tools to enable a rapid and successful voice migration project

The Univonix Migration Suite is a partner centric **'self-service'** platform that gives System Integrators, Service Providers, Solution Vendors and customers access to 'best of bread' data migration technology!

The Univonix Automated Migration Suite

Univonix PBX Migration Readiness Assessment delivers an aggregated view of users, extensions & devices data from the legacy PBX and includes a feature parity gap analysis between source PBX vs. target PBX. The Migration Assessment includes analysis of users, extensions, devices, hunt/pick-up groups, call park etc. and a detailed 'end-point' inventory breakdown

Univonix PBX Migration Readiness Analyzer provides a detailed analysis of the source PBX data configuration for comprehensive migration readiness and planning purposes. Enabling full visibility of PBX data, such as extensions, features, devices/stations, hunt groups, pick-up groups etc. as well as IVR contact center call flow (vector) visualization
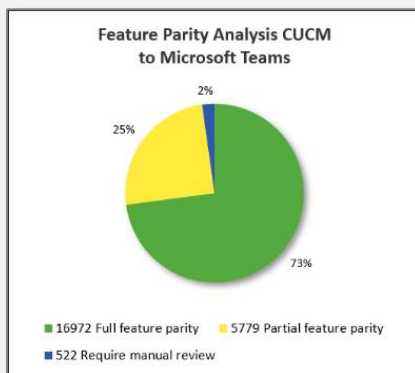
Benefits For Partners:

- A **Self-Service** intuitive SaaS platform
- **No** legacy **PBX expertise** required
- Step by step **migration methodology**
- The platform can easily manage very large 'complex' **enterprise migrations** with thousands of users across multiple PBX's
- **White Labeling** for partners, vendors, system integrators and service providers

Solution Coverage:
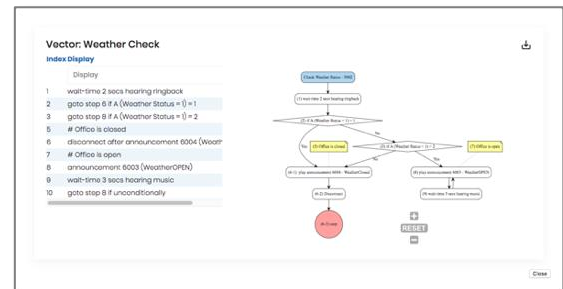
Migration Readiness Toolbox

- PBX Assessment
- PBX End Point Report
- PBX Analyzer Portal
- Contact Center Assessment Report
- Contact Center Analyzer Portal

PBX Feature Parity Analysis Dashboard

Migration Delivery Toolbox

- PBX Migration Planner
- PBX and CC Migration Provisioning
- MS Teams Auto Attendant Planner
- PBX Analyzer Portal
- Contact Center Analyzer Portal

PBX Analysis Dashboard

Call Flow/Vector Visualization

Univonix PBX Migration Planner

manage and plan for a phased migration of users, devices, hunt/pick-up groups, auto-attended and more. Planner It includes mapping legacy users and devices to AD, rule-based E.164 number conversion as well as the planning of user policies and licenses. The tool will surface issues, dependencies and conflicts and down to the extension level and will track issue resolution progress

Univonix PBX Data Provisioning

executes the migration plan by provisioning the target PBX following an extensive data validation process that checks the required licenses are available, the correct phone numbers were ported etc. In addition, Univonix Migrate can automatically generate a configuration file for the legacy PBX to support 'side by side' PBX coexistence

"...moving from legacy communications to modern UC technologies, is complex. We are excited to see Univonix offer Migration Automation to ensure our customers achieve fast benefits realization & ROI..."
Paul Cannon, Senior Product Manager at Microsoft

The Univonix Suite will save you significant time, resources, money and frustration when migrating to your new cloud voice system, helping you deliver a frictionless end user adoption experience

Univonix is most effective in the following scenarios:

- Large **Complex** telephony environments
- **Environments with Multiple PBX:** several PBX's of same or different types or models
- **PBX Coexist:** where it takes time to remove all of the legacy PBXs.
- **Mergers/Acquisitions:** consolidating users to one cloud platform

To Learn more visit www.univonix.com or contact us at sales@univonix.com