



Microsoft Viva

# Harness collective knowledge and expertise

Microsoft Viva: 101

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**<https://myteams.blog>**

# Agenda

- Viva from a Partner's Perspective
- Recent Learning and Connections GA
- Show and Tell

# Challenges

## People feel disconnected

Nearly **60%** of people say they feel less connected to their team after shifting to remote work.<sup>1</sup>

## Burnout is a global problem

**85%** say wellbeing has declined and **56%** say job demands have increased.<sup>2</sup>

## People spend about an hour per day searching for or recreating information

Using multiple tools drives context switching, drains productivity and creates frustration.<sup>3</sup>

## CEOs are concerned about talent and skills

**79%** of CEOs worldwide are concerned that a lack of essential skills in their workforce is a barrier to future growth.<sup>4</sup>



# The driving force for any business is **its people.**

## Profitability

Organizations with highly engaged employees have **21%** greater profitability.<sup>4</sup>



## Employee Satisfaction

**94%** of employees say they would stay at a company longer if it invested in their learning and development.<sup>3</sup>



## Retention

Highly engaged employees are **12x** less likely to leave their company than those who are not engaged.<sup>1</sup>



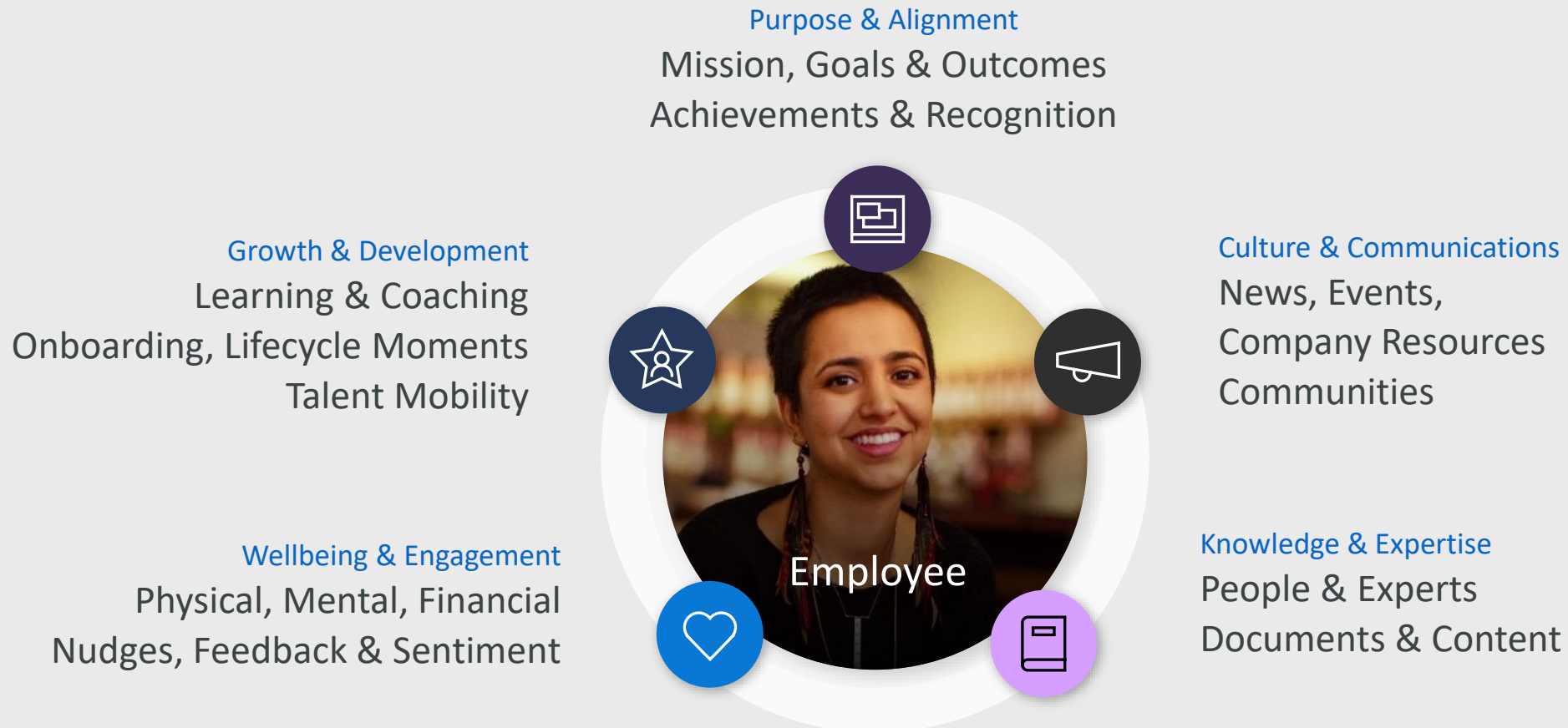
## Engagement

**86%** of top-performing companies reported that digital training programs boosted employee engagement and performance.<sup>2</sup>



# What is an Employee Experience Platform (EXP)

A digital platform that helps organizations create a thriving culture with engaged employees and inspiring leaders



# Employee experience opportunity

\$300B

Total spend



Employee expectations



Experience gap

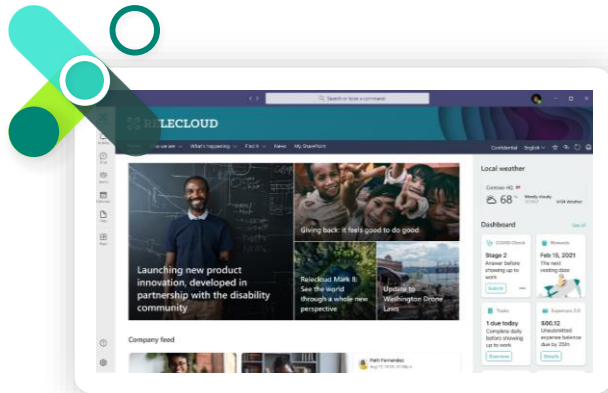


Industry and  
customer validation

Source: Microsoft News Center

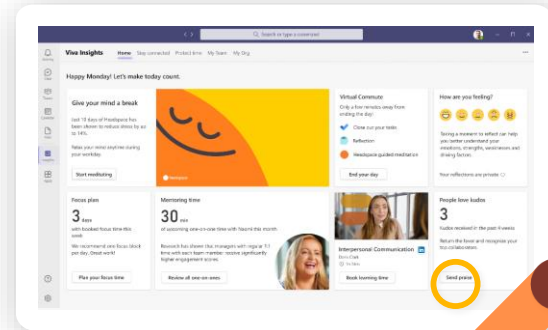
# Microsoft Viva

## Empower people and teams to be their best



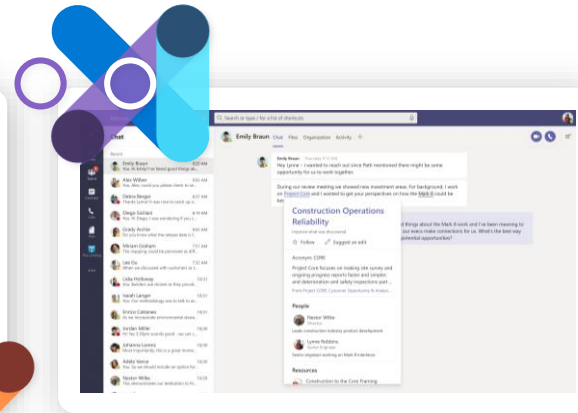
### Connections

Culture and communications



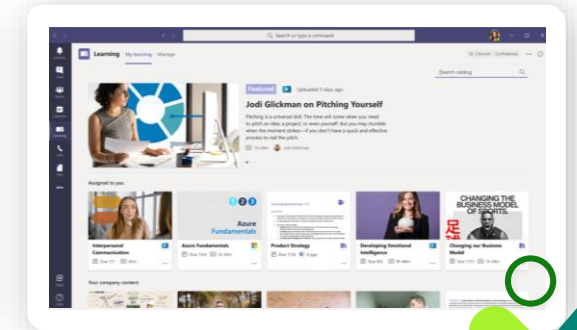
### Insights

Productivity and wellbeing



### Topics

Knowledge and expertise



### Learning

Skilling and growth



# Microsoft Teams



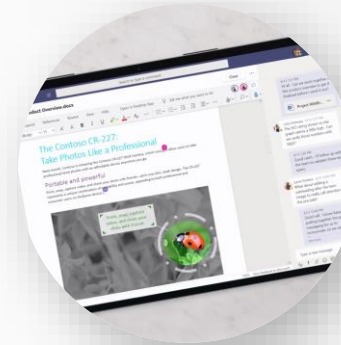
Meet



Chat



Call



Collaborate



Apps



Partner opportunity

# Begin with Deployment and Adoption



## Connections

Help formulate corporate communications strategy

Migrate to modern SharePoint sites and deploy Viva Connections app

Drive adoption of Yammer for employee engagement and communities



## Insights

Help users adopt better work habits with personal insights in Teams

Improve organizational wellbeing with manager and leader insights



## Learning

Create a learning hub by connecting learning platforms and content

Partner opportunity

## Address advanced scenarios with specialized consulting expertise



### Insights

Business strategy and transformation services

Diagnose and remedy business performance challenges



### Topics + Syntax

Enterprise Content and Knowledge Management strategy

Rationalize, migrate, manage, and protect content



### Learning

Human Resource strategy consulting

Skills development plan consulting service

Partner opportunity

# Extend and Customize - Build apps, integrations, and custom solutions



## Connections

Reusable  
adaptive cards

Connectors to  
expose line of  
business system  
data



## Insights

Industry strategy  
frameworks,  
templates, and  
dashboards



## Topics + Syntex

Connectors to  
expose line of  
business system data

Custom Topics pages  
and experiences







## Learning

LMS and learning  
content connectors

Industry learning  
packages

Microsoft Viva

# Empower people and teams to be their best

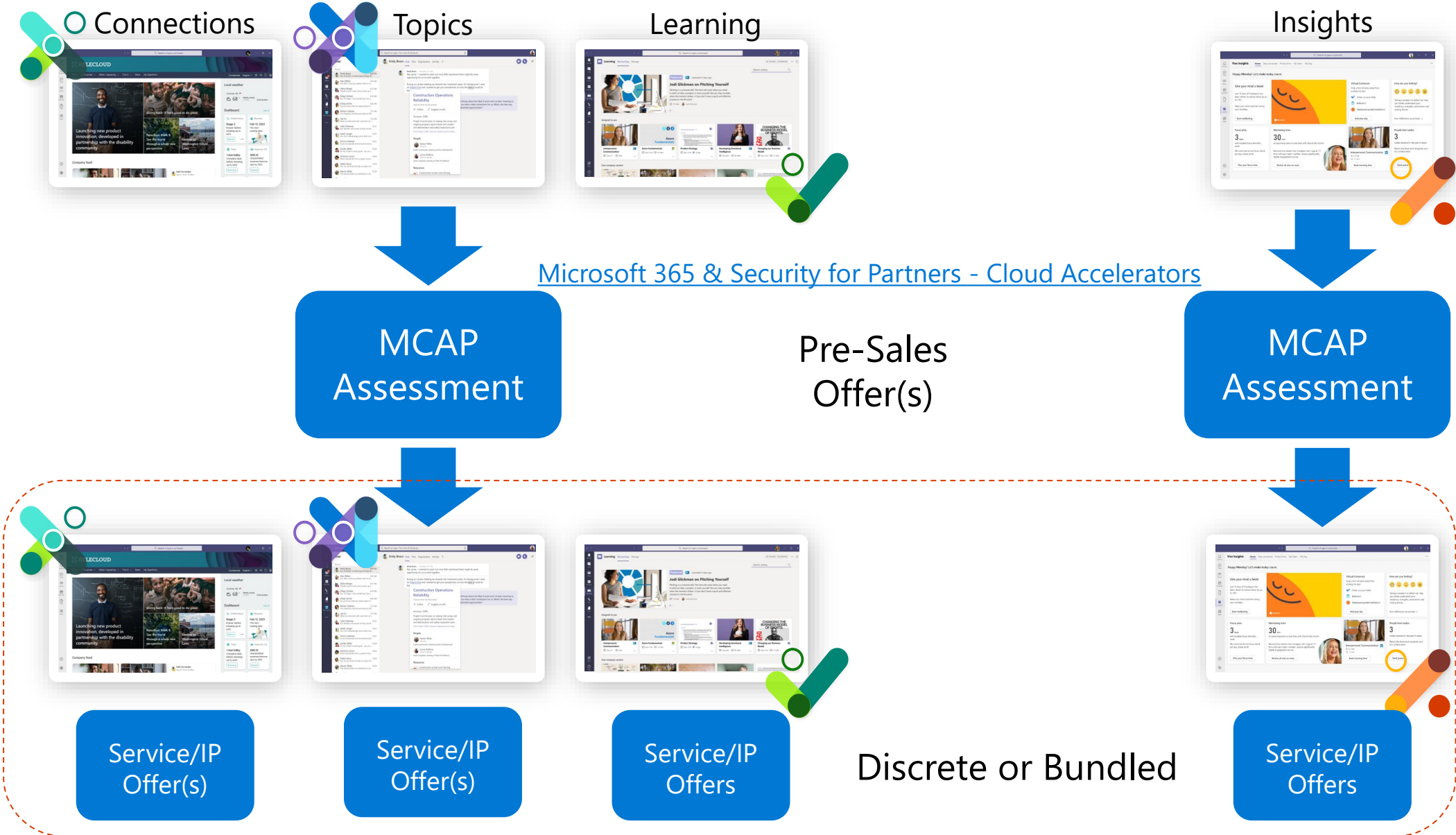
 Connections	 Insights	 Topics	 Learning	Viva Suite*	Suite + Glint**
£0	£3 user/month	£3 user/month	£3 user/month	£6.80 user/month	£9 user/month*
Requires employees in the organization to be licensed for SharePoint Online.	Requires Microsoft 365 or Office 365 E1/A1/G1/E3/A3/G3/E5/A5/G5, Microsoft 365 Business Basic, Business Standard, Business Premium, or Exchange Online Plan 1 or Plan 2 license to be eligible for Microsoft Viva Insights.	Requires Microsoft 365 F1, F3, E3, A3, E5, A5, Office 365 F3, E1, A1, E3, A3, E5, A5, Microsoft 365 Business Basic, Business Standard, Business Premium, or SharePoint K, Plan 1, or Plan 2 license to be eligible for Microsoft Viva Topics.	Requires Microsoft 365 F1, F3, E3, A3, E5, A5, Office 365 F3, E1, A1, E3, A3, E5, A5, Microsoft 365 Business Basic, Business Standard, Business Premium, or SharePoint K, Plan 1, or Plan 2 license to be eligible for Microsoft Viva Learning.	Requires Microsoft 365 or Office 365 E1/A1/G1/E3/A3/G3/E5/A5/G5, Microsoft 365 Business Basic, Business Standard, Business Premium, or Exchange Online Plan 1 or Plan 2 license to be eligible for Microsoft Viva.	Requires Microsoft 365 or Office 365 E1/A1/G1/E3/A3/G3/E5/A5/G5, Microsoft 365 Business Basic, Business Standard, Business Premium, or Exchange Online Plan 1, or Plan 2 license to be eligible for Microsoft Viva and Glint.
N/A	Enterprise Agreement (EA)/Enterprise Subscription (EAS), Enrollment for Education Solutions (EES), CSP, or Web Direct.	Enterprise Agreement (EA)/Enterprise Subscription (EAS), Enrollment for Education Solutions (EES), CSP, or Web Direct.	Enterprise Agreement (EA)/Enterprise Subscription (EAS), Enrollment for Education Solutions (EES), CSP, or Web Direct.	Enterprise Agreement (EA)/Enterprise Subscription (EAS), Enrollment for Education Solutions (EES), CSP, or Web Direct.	Enterprise Agreement (EA), Enterprise Agreement Subscription (EAS), and Enrollment for Education Solutions (EES) at launch. CSP and Web Direct availability will come at a later date.

\* Introductory Pricing until 1<sup>st</sup> September 2022, Saving of 25% (Annual Subscription)

\*\* Introductory Pricing until 1<sup>st</sup> September 2022, Saving of 20% (Annual Subscription)

# Partner Viva App Source Offers

[Microsoft AppSource – destination for business apps](#)  
[Microsoft Cloud Enablement Desk](#)



# Recent Learning and Connections GA



# Viva Learning Features & Integrations

## Features



### Included features

#### All paid Teams users have access\*

- Viva Learning app in Teams (desktop & mobile)
- Access to 125 LinkedIn Learning courses, as well as full library of Microsoft Learn and Microsoft 365 Trainings
- Integration of the full LinkedIn Learning library (separate subscription required)
- Interests based personalization
- SharePoint integration
- Search, share, and chat about learning content
- Create learning tabs to organize learning content
- Views/bookmarks (core social features)
- View featured content

\*Included in the following plans: Microsoft 365 F1/F3/E3/A3/E5/A5 and Office 365 F3/E1/A1/E3/A3/E5/A5

### Viva Learning features

#### Gain access with purchase of add-on\*\*

- Admin featured learning content/campaigns
- Integration with LMS (separate subscription required)
- Integration with 3<sup>rd</sup> party content providers (separate subscription required)
- Recommendations and manage

**+More advanced features coming soon!**

\*\*Gain access with purchase of any of these offers: Microsoft Viva Learning, Microsoft Viva, Microsoft Viva with Glint add-on

## Integrations



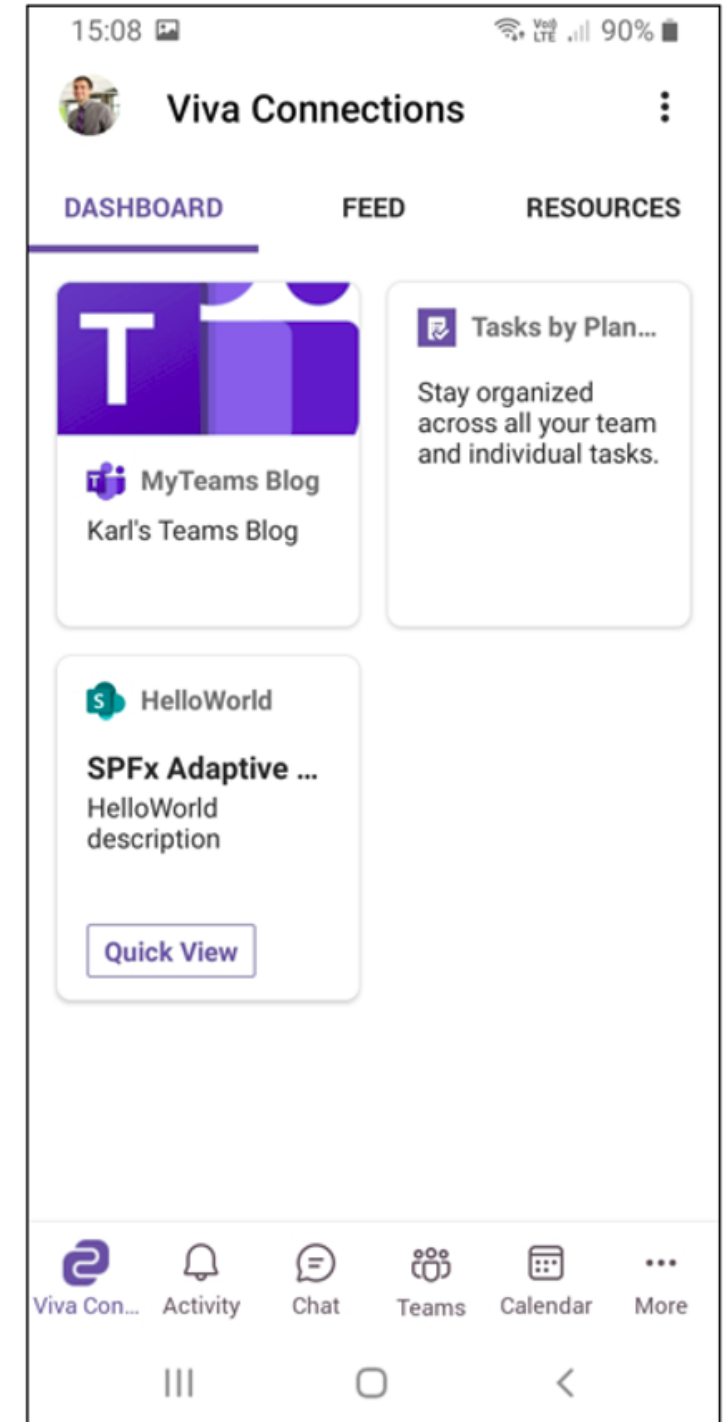
	Microsoft	LMS	3 <sup>rd</sup> Party
Live now	 Microsoft 365 Trainings 	  SAP SuccessFactors	  joshbersin academy INFOSEC edX go1 skillsoft udemy business
Available soon	Microsoft 365 Learning Pathways	+ others coming soon!	 edcast UDACITY OpenSesame

<http://myteams.blog/2021/11/17/viva-learning-included-version/>

# Connections

Dashboard and Mobile GA

[Viva Connections mobile and new partner integrations are now generally available - Microsoft Tech Community](#)





# Where is Feed content sourced?

What each user sees is unique based on the content they have permissions to.

## SharePoint

News posts on the home site

News posts on org news sites

News posts to sites you frequent or follow

## Yammer

Posts to the All Company community

Featured Posts to public communities

Communities you follow

## Stream

Video news links on org news sites

Videos embedded in news posts

# How is the Feed Ranked?

... today.

We're experimenting and rapidly iterating on the logic used.

## Chronology

Content is sorted into 3 buckets

0-4 Days

## Promotion

Boost & Featured is surfaced highly in each bucket.

5-8 Days

## Source Priority

"Top Down" messaging is ranked slightly higher than organic content from people around you.

9-30 Days

## Engagement

Ensure dynamic mix of content types within each bucket.





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# Show and Tell