



EMPODERA
Training Academy

2026

Insurance Agent / Underwriter

NQF Level 5 | SAQA ID 91784 | 156 Credits



EMPODERA
Training Academy

Empowering Skills, Driving Growth

Empodera Training Academy is a forward-thinking skills development and training provider specializing in accredited learnerships, customised corporate solutions, and workforce development. We partner with leading South African organisations to deliver training that drives transformation, enhances workforce readiness, and ensures a measurable ROI.

Accreditations and Alignment



Duration
12 Months



Course Overview

This qualification prepares learners for advisory, underwriting, and customer-facing roles in the insurance industry. It develops knowledge of risk assessment, financial needs analysis, insurance products, legislation, compliance (FAIS, FICA), and client servicing.



Learning Outcomes

Learners will be able to:

- Analyse risk and apply underwriting principles
- Provide financial needs analysis
- Market and explain insurance products
- Apply regulatory and legislative requirements
- Administer policies and client records

A Qualified Learner Will Be Able To:

- Underwrite policies
- Conduct risk classification
- Manage client portfolios
- Ensure FAIS and FICA compliance
- Handle policy and claims documentation



Entry Requirements

Republic of South Africa

- NQF Level 4
- RPL available

International Comparability

- UK: CII Insurance Certificate
- Australia: Diploma of Insurance Services
- New Zealand: Financial Services Certificates

Duration
12 Months



Certification

Occupational Certificate: Insurance Agent/Underwriter (NQF 5)



Career Opportunities

- Insurance Consultant
- Underwriter
- Risk Assessor
- Client Care Advisor



Learning Options

Classroom • Blended • Workplace learning • EISA



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**Let's build the
future together**

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