

Karl Nippoldt

Portfolio nippoldt.com / [linkedin.com/in/karlnippoldt](https://www.linkedin.com/in/karlnippoldt)

Contact nippoldt.com/contact / Irvine, CA 92604

Projects

Real Estate Market Analysis Product Redesign

September 2019–March 2020

UX Designer / nippoldt.com/projects/realestate

- Created a modern, usable design for real estate market analysis software using Figma
- Conducted user research, including surveys, as part of a user-centered design process

Airport Pick-Up Assistant Concept

January 2020

Personal project / nippoldt.com/projects/airport

- Streamlined process of picking up friends and family at the airport with added features to the Southwest Airlines mobile website, integrating with existing brand
- Created sketches, then mockups and an interactive prototype using Figma

Piazza User Research and Design Improvements

April 2019–June 2019

UX Researcher / nippoldt.com/projects/piazza

- Conducted interviews, a survey using Qualtrics, a heuristic evaluation, and observational experiments
- Used sketches and mockups to resolve the interface frustrations found

Education

University of California, Irvine

June 2020

Bachelor of Science, Informatics

Specialization in Human-Computer Interaction

Skills

Processes

- User-centered design
- Wireframing
- Prototyping
- User interviews
- Usability testing
- Agile development

Tools

- Figma
- Balsamiq
- Marvel
- Photoshop
- NPM
- Git

Languages

- HTML
- CSS
- Sass
- JavaScript
- Angular
- Python

Work Experience

Urban Plates, Irvine, CA

September 2019–Present

Cashier

- Established clear communication with guests, working on a team to accommodate guests' requests, serve desserts and beverages, and accurately enter orders into the POS system

Dreams for Schools, Irvine, CA

June 2019–July 2019

Summer STEM Mentor

- Taught programming and STEM concepts to elementary school children from 3rd through 6th grade with a team of five

Panera Bread, Irvine, CA

March 2017–June 2019

Associate Trainer

- Trained new employees on policies and procedures and worked with a team to ensure cleanliness, order accuracy, and a positive guest experience

University of California, Irvine, Irvine, CA

June 2018–September 2018

Summer Conference Assistant

- Ensured client satisfaction for residential conferences and camps by providing consistent communication and customer service alongside a team of 12