# **Karl Nippoldt**

Portfolio nippoldt.com

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## **Education**

### **University of California, Irvine**

Bachelor of Science, Informatics / June 2020 Specialization in Human-Computer Interaction 3.69 GPA

# **Projects**

# **Piazza User Research and Design Improvements** UX Researcher / April–June 2019

See more about these projects in my portfolio Resolved interface frustrations discovered through interviews, a survey, and observational experiments

### **UC Irvine Legal Agreements Software User Research**

Project Manager, UX Designer / September-December 2019 Created a requirements document and mockups for a new version of UC Irvine's legal agreements management software

### **Airport Pick-Up Assistant Concept**

Personal project / January 2020

Streamlined process of picking up friends and family at the airport with added features to the Southwest Airlines website

# Work Experience

#### Urban Plates, Irvine, CA

Cashier / September 2019-Present

Ensure guest satisfaction through attentive customer service and accurate order entry into the POS system

#### Dreams for Schools, Irvine, CA

Summer STEM Mentor / June 2019–July 2019

Taught elementary school children from 3<sup>rd</sup> through 6<sup>th</sup> grade STEM concepts, including block-based programming

#### Panera Bread, Irvine, CA

Associate Trainer / March 2017-June 2019

Assisted customers in placing orders, verified order accuracy, maintained cleanliness, and trained new associates in job duties

## University of California, Irvine, Irvine, CA

Summer Conference Assistant / June 2018–September 2018
Worked with Summer Conference staff to host and provide customer service to conferences and camps residing at UCI

## Skills

#### **Processes**

- User-centered design
- Wireframing
- Prototyping
- Agile development
- Requirements and design documentation

#### Tools

- Figma
- Balsamiq
- Photoshop
- NPM
- Git

#### Languages

- HTML
- CSS
- JavaScript
  - Sass
  - Angular
  - Python