

Karl Nippoldt

Portfolio nippoldt.com

Contact nippoldt.com/contact / Irvine, CA 92604

Education

University of California, Irvine

Bachelor of Science, Informatics / June 2020

Specialization in Human-Computer Interaction

3.69 GPA

Projects

Real Estate Market Analysis Product Redesign

UX Designer / nippoldt.com/projects/realestate / September 2019–March 2020

- Created a modern, usable design for real estate market analysis software using Figma
- Conducted user research, including surveys, as part of a user-centered design process

Airport Pick-Up Assistant Concept

Personal project / nippoldt.com/projects/airport / January 2020

- Streamlined process of picking up friends and family at the airport with added features to Southwest Airlines mobile website, integrating with existing brand
- Created an interactive prototype using Figma

Piazza User Research and Design Improvements

UX Researcher / nippoldt.com/projects/piazza / April–June 2019

- Conducted interviews, a survey using Qualtrics, and observational experiments
- Resolved interface frustrations discovered through user research

Work Experience

Urban Plates, Irvine, CA

Cashier / September 2019–Present

- Ensure satisfaction by accommodating guests' requests, serving desserts and beverages, and accurately entering orders into the POS system

Dreams for Schools, Irvine, CA

Summer STEM Mentor / June 2019–July 2019

- Taught programming and STEM concepts to elementary school children from 3rd through 6th grade with a team of five

Panera Bread, Irvine, CA

Associate Trainer / March 2017–June 2019

- Established clear communication with guests, working on a team to ensure cleanliness, order accuracy, and a positive guest experience

University of California, Irvine, Irvine, CA

Summer Conference Assistant / June 2018–September 2018

- Ensured client satisfaction for residential conferences and camps by providing consistent communication and customer service alongside a team of 12

Skills

Processes

- User-centered design
- Wireframing
- Prototyping
- Usability testing
- Agile development
- Requirements and design documentation

Tools

- Figma
- Balsamiq
- Photoshop
- NPM
- Git

Languages

- HTML
- CSS
- Sass
- JavaScript
- TypeScript
- Angular
- Python