

# Karl Nippoldt

**Portfolio** [nippoldt.com](http://nippoldt.com) / [linkedin.com/in/karlnippoldt](https://linkedin.com/in/karlnippoldt)

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## Projects

### Real Estate Market Analysis Product Redesign

UX Designer / [nippoldt.com/projects/realestate](http://nippoldt.com/projects/realestate) / September 2019–March 2020

- *Created a modern, usable design for real estate market analysis software using Figma*
- *Conducted user research, including surveys, as part of a user-centered design process*

### Airport Pick-Up Assistant Concept

Personal project / [nippoldt.com/projects/airport](http://nippoldt.com/projects/airport) / January 2020

- *Streamlined process of picking up friends and family at the airport with added features to Southwest Airlines mobile website, integrating with existing brand*
- *Created an interactive prototype using Figma*

### Piazza User Research and Design Improvements

UX Researcher / [nippoldt.com/projects/piazza](http://nippoldt.com/projects/piazza) / April–June 2019

- *Conducted interviews, a survey using Qualtrics, and observational experiments*
- *Resolved interface frustrations discovered through user research*

## Education

### University of California, Irvine

Bachelor of Science, Informatics / June 2020

Specialization in Human-Computer Interaction

## Skills

### Processes

- User-centered design
- Wireframing
- Prototyping
- Ideation
- User interviews
- Usability testing

### Tools

- Figma
- Balsamiq
- Marvel
- Photoshop
- NPM
- Git

### Languages

- HTML
- CSS
- Sass
- JavaScript
- TypeScript
- Angular
- Python

## Work Experience

### Urban Plates, Irvine, CA

Cashier / September 2019–Present

- *Ensure satisfaction by accommodating guests' requests, serving desserts and beverages, and accurately entering orders into the POS system*

### Dreams for Schools, Irvine, CA

Summer STEM Mentor / June 2019–July 2019

- *Taught programming and STEM concepts to elementary school children from 3<sup>rd</sup> through 6<sup>th</sup> grade with a team of five*

### Panera Bread, Irvine, CA

Associate Trainer / March 2017–June 2019

- *Established clear communication with guests, working on a team to ensure cleanliness, order accuracy, and a positive guest experience*

### University of California, Irvine, Irvine, CA

Summer Conference Assistant / June 2018–September 2018

- *Ensured client satisfaction for residential conferences and camps by providing consistent communication and customer service alongside a team of 12*