

Instructions

Piazza Usability Tasks

As you are carrying out each of the tasks, please say whatever comes into your mind as you complete the task. For example, this might include what you are looking at, thinking, doing, and feeling.

Task 1

From the Piazza homepage (<https://piazza.com/>), join an existing class on Piazza as a student with your existing account.

- School name: University of California, Irvine
- Term: Spring 2019
- Class name: INF 132-G7: Usability Testing [INF 132-Group 7]

Task 2

Go to piazza.com and ask a question about [bunny.jpg](#). Include the picture of the bunny as reference then post the question. You can choose your own title and text for the question. After the question is posted, favorite the question that you just posted.

Note: the researcher will select the relevant image file at the correct time.

Task 3

Find an existing question with both a student and instructor/TA answer and start a follow-up discussion. You can choose your own text for the follow-up discussion.

Task 4

Post a poll asking about which food is the best from the list below. Make the poll anonymous and available for 2 hours. Set it to show the results only after the poll is closed.

- Poll options
 - ◆ Pizza
 - ◆ Steak
 - ◆ Burger
 - ◆ Fries
 - ◆ Sandwich
 - ◆ Tacos
 - ◆ Chicken nuggets

Task 5

Search for an existing post relating to a keyword. Once you have found a relevant result, follow the post.

→ Keyword: “midterm”

Task 6

View instructor’s posts only and filter out other posts. Once you are done, clear the filter.

Task 7

View only updated posts and filter out other posts. Once you are done, clear the filter.

Task 8

View only posts that pertain to a specific folder and filter out other posts. Once you are done, clear the filter.

→ Folder: HW1

Task 9

Find a post that has a number of existing questions and answers. View the history of that post by looking at previous versions of the same question, to try to understand how it has changed over time.

→ Suggested post: “Green vs red”

Task 10

Change the email notification settings for the class to a different setting of your choosing.