

Karl Nippoldt

Portfolio nippoldt.com / [linkedin.com/in/karlnippoldt](https://www.linkedin.com/in/karlnippoldt)

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Education	University of California, Irvine			June 2020	
	Bachelor of Science, Informatics (GPA: 3.7)				
Specialization in Human-Computer Interaction					
Projects	Real Estate Market Analysis Product Redesign		September 2019–March 2020		
	UX Designer / nippoldt.com/projects/realestate				
	<ul style="list-style-type: none">• Created a modern, usable design for real estate market analysis software using Figma• Conducted user research, including surveys, as part of a user-centered design process				
	Airport Pick-Up Assistant Concept		January 2020		
	Personal project / nippoldt.com/projects/airport				
	<ul style="list-style-type: none">• Streamlined process of picking up friends and family at the airport with added features to the Southwest Airlines mobile website, integrating with existing brand• Created sketches, then mockups and an interactive prototype using Figma				
	Piazza User Research and Design Improvements		April 2019–June 2019		
	UX Researcher / nippoldt.com/projects/piazza				
	<ul style="list-style-type: none">• Conducted interviews, a survey using Qualtrics, a heuristic evaluation, and observational experiments• Used sketches and mockups to resolve the interface frustrations found				
	Skills	Processes	Tools	Languages	
<ul style="list-style-type: none">• User-centered design• Wireframing• Prototyping• User interviews• Usability testing• Agile development		<ul style="list-style-type: none">• Figma• Balsamiq• Marvel• Photoshop• NPM• Git	<ul style="list-style-type: none">• HTML• CSS• Sass• JavaScript• Angular• Python		
Work Experience		Urban Plates, Irvine, CA		September 2019–Present	
		Cashier			
	<ul style="list-style-type: none">• Established clear communication with guests, working on a team to accommodate guests' requests, serve desserts and beverages, and accurately enter orders into the POS system				
	Dreams for Schools, Irvine, CA		June 2019–July 2019		
	Summer STEM Mentor				
	<ul style="list-style-type: none">• Taught programming and STEM concepts to elementary school children from 3rd through 6th grade with a team of five				
	Panera Bread, Irvine, CA		March 2017–June 2019		
	Associate Trainer				
	<ul style="list-style-type: none">• Trained new employees on policies and procedures and worked with a team to ensure cleanliness, order accuracy, and a positive guest experience				
	University of California, Irvine, Irvine, CA		June 2018–September 2018		
	Summer Conference Assistant				
	<ul style="list-style-type: none">• Ensured client satisfaction for residential conferences and camps by providing consistent communication and customer service alongside a team of 12				