# **Karl Nippoldt**

Portfolio nippoldt.com

Contact nippoldt.com/contact / Irvine, CA 92604

# **Education**

# **University of California, Irvine**

Bachelor of Science, Informatics / June 2020 Specialization in Human-Computer Interaction 3.69 GPA

# **Projects**

# Piazza User Research and Design Improvements

See more about these projects in my portfolio UX Researcher / April-June 2019
Resolved interface frustrations discovered through interviews, a survey, and observational experiments

# **UC Irvine Legal Agreements Software User Research**

Project Manager, UX Designer / September-December 2019 Created a requirements document and mockups for a new version of UC Irvine's legal agreements management software

# **Airport Pick-Up Assistant Concept**

Personal project / January 2020

Streamlined process of picking up friends and family at the airport with added features to the Southwest Airlines website

**Tools** 

# Skills

#### **Processes**

- Eiam
  - Figma
  - BalsamiqPhotoshop

# Languages

- HTML
- CSS
- JavaScriptAngular
- Python

# Work Experience

#### Urban Plates, Irvine, CA

design documentation

User-centered design

Agile development

Requirements and

Cashier / September 2019–Present

Ensure guest satisfaction through attentive customer service and accurate order entry into the POS system

#### Dreams for Schools, Irvine, CA

Summer STEM Mentor / June 2019-July 2019

Taught elementary school children from 3<sup>rd</sup> through 6<sup>th</sup> grade STEM concepts, including block-based programming

#### Panera Bread, Irvine, CA

Associate Trainer / March 2017-June 2019

Assisted customers in placing orders, verified order accuracy, maintained cleanliness, and trained new associates in job duties

#### University of California, Irvine, Irvine, CA

Summer Conference Assistant / June 2018–September 2018 Worked with Summer Conference staff to host and provide customer service to conferences and camps residing at UCI