

U0CS6NSF5 : that's what we do
U0JPS3SHX : is that public? can I have a look?
U0CS6NSF5 : on the first sign in, we show a screen mentioning we'll be taking their email in case we need to get in touch with them, they accept our T&Cs and Privacy Policy and they can opt-out there from receiving news
U0CS6NSF5 : <<https://slackline.io>>
U0JPS3SHX : interesting, thanks for the input
U0CS6NSF5 : my pleasure
U0CS6NSF5 : basically, you should make sure the user accepts your legal terms and opts-in to give you any contact details for you to use
U0CS6NSF5 : once you get that, you'll have three ways to notify users about updates: a DM, a message to a channel, an email
U0CS6NSF5 : sorted from most to least intrusive :simple_smile:
U0CS6NSF5 : a fourth option would be to wait for the user to interact with your bot and then let them know about the new changes
U0CS6NSF5 : something like ``> cutebot say hello to <@U0JPS3SHX>
< hi <@U0JPS3SHX>!
< btw, did you notice I've been upgraded? [check out all the awesome new things I can do].
``

U0JPS3SHX : Your last option is going to be my approach for the current users and for the new ones I will implement a better flow email capture option or post as a bot in a channel
U0J27NX0X : hey, does anyone know how to get discounts on slack? I'm doing a workshop were everyone builds a bot. That means a lot of people + integrations, but only for two days or so. Thoughts?
U0K7Y2SK0 : Been a while since I was reading, but I'm pretty sure they have a clause in their contracts for nonprofits
U0CS6NSF5 : <<https://get.slack.help/hc/en-us/articles/206646877-Slack-for-Education>>
U0CS6NSF5 : <<https://get.slack.help/hc/en-us/articles/204368833>>
U0KKP72MT : How do I know what version Slack API is currently running?
Also - Where can I find a list of error messages from SlackAPI (*example:* `cannot_dm_bot`)

U0HNY2V47 : Does anyone know if <<https://slack.com/api/api.test>> returns false if the api is down?
U0KKP72MT : <@U0HNY2V47>: Logically... you'd get a timeout (or a lack of response) from your own end. - therefore it would be `false`

U0K7Y2SK0 : Pretty sure you'll also get a rtm_close event
U0K7Y2SK0 : Was having an argument with my own bot about how to make that work a few hours ago, will come back to it
U0HNY2V47 : denistsoi: fair enough. I'm trying to write some monitoring checks that alert us when there are issues on the slack platform. <<http://status.slack.com|status.slack.com>> is fine until you want a computer to read the status and report on it... :disappointed:
U0HNY2V47 : The RSS/Atom feeds that <<http://StatusPage.io|StatusPage.io>> tell you plenty about what's happening but don't appear to state when an incident is closed or what the current status is
U0K7Y2SK0 : I mean, not sure what you're going to do with a status. Not like you're gonna post a message to your slack team about it.
U0K7Y2SK0 : I'd just start a reconnect timer and hope for the best
U0KKP72MT : I think <@U0HNY2V47> might want to check if the api is down (say the bot is up but slack is down)...
U0KKP72MT : which is fine - but then again... you wouldn't be able to respond within `slack`
U0KKP72MT : :smile:
U0HNY2V47 : <@U0K7Y2SK0>: there is a world of notifications outside slack you know... :wink:
This has been prompted by the GitHub outage overnight - we now monitor github via <<http://dataloop.io|dataloop.io>> (monitoring as a service) and we are starting to pull together a dashboard that shows us the status of our external providers

U0K7Y2SK0 : <@U0HNY2V47>: Never.
U0HNY2V47 : I want to add the slack platform to that so we can understand via our monitoring where problems with connectivity might lie
U0KKP72MT : you could always use pingdom?
U0HNY2V47 : I could, but then I need to setup something to monitor Pingdom as well... :wink:
U0HNY2V47 : <<http://cdn.meme.am/instances/66511658.jpg>>
U0KKP72MT : lol - hahaha
U0HNY2V47 : I basically want a single dashboard that shows me the status of GitHub, PagerDuty/OpsGenie,

Pingdom/StatusCake, Slack etc. so we know whether our business will be affected by a third-party outage

U0HNY2V47 : GitHub seems to be easier than everyone else :disappointed:

U0HNY2V47 : forgive the repost, but <<http://doics.co/2016/01/28/when-github-goes-down/>> explains it in more detail :simple_smile:

U0KKP72MT : i probably wouldn't couple your monitoring into slack too tightly - (only use slack as a messaging end point) -

U0HNY2V47 : Slack is not the destination for these alerts, it's the source. "Is Slack Up? Yes/No" is all I'm after

U0HNY2V47 : but in a way that means I don't have to scrape <<http://status.slack.com|status.slack.com>> looking for a specific image (or worse, a specific CSS Class!)

U0HNY2V47 : As an example, the following works well for Github:``#### github.py

```
#
# Monitors the Github Status Api and
# reports back on platform availability.
#
# (c) DevopsGuys Ltd/Matthew Macdonald-Wallace 2016
#
# Made available under the MIT license

import json
import requests
import sys

status_uri = '<https://status.github.com/api/status.json>'
r = requests.get(status_uri)
gh_status = json.loads(r.text)
if gh_status['status'] == "major":
    exit_code = 2
elif gh_status['status'] == "minor":
    exit_code = 1
elif gh_status['status'] == "good":
    exit_code = 0
else:
    exit_code = 3

print "Current github status is %s" % gh_status['status']
sys.exit(exit_code)
``
```

U0KKP72MT : use twitter...

U0KKP72MT : <<https://twitter.com/slackstatus>>

U0HNY2V47 : hmmm, that might work, I'd need to work out how to check if it has recovered, but that's a possible start

U0HNY2V47 : thanks

U0KKP72MT : yeah i'm looking at `status.slack` - and you're correct that you have to `work` to check the status

U0HBN0L9M : <@U0HNY2V47>: if you could monitor separately slack as a service, and slack RTM api, would be great

U0HBN0L9M : some times the bots are down but Slack is up

U0HNY2V47 : yup, it's certainly a challenge...

U0HNY2V47 : I've emailed <<http://statuspage.io|statuspage.io>>, I'll see what happens... thanks for all your help :simple_smile: