

ToolX Troubleshooting Pack (Training)

This training pack is part of the KTS test corpus.

It includes common errors, symptoms, and validation steps.

Module 1: ERR-AUTH-401 Token expired after SSO redirect

- Symptoms: error modal after redirect
- Fix: hard refresh, re-auth, allow cookies (test), capture Traceld

Module 2: HTTP 504 Gateway Timeout

- Symptoms: dashboard banner, partial widget load
- Fix: connection test, clear cache, verify VPN/proxy

Appendix: Sample screenshots (for indexing)

