

Heuristics Recommendations

1. Implement System Delay Feedback:

- Add visible loading indicators or progress bars for actions that take time, such as form submissions or navigating to donation pages. This ensures users are aware that their action is being processed and reduces uncertainty.

Consistent Error Placement:

- Ensure all error messages are displayed consistently near the relevant fields or actions. For example, if a form has an error, the message should appear directly below the field with the issue, making it easier for users to locate and resolve problems.

Provide Drag-and-Drop Functionality:

- Introduce drag-and-drop features where applicable (e.g., arranging donation amounts or selecting multiple items in a list). This could improve interactivity and provide a more modern user experience.

Enhance Accessibility for Keyboard Navigation:

- Implement keyboard shortcuts and tab navigation for users who prefer or require non-mouse input. For example, allow users to navigate menus and interact with buttons like "Donate" using the keyboard, ensuring accessibility for all users.