### **Karoline Merino**

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# Professional profile

Transitioning into tech with bootcamp training and hands-on projects in JavaScript, Python, and SQL. Skilled in developing user-friendly apps and debugging complex code. Passionate about tackling challenges and making a global impact. Strong communicator and proactive team player

#### Certificates

Software Engineering Bootcamp – Skills City: June 2024 – September 2024

Gain an understanding of software fundamentals.

Building Responsive Web Applications (HTML, CSS, JavaScript, ReactJs, APIs).

Advanced Python and Automation.

Microsoft Azure fundamentals.

Working in a team with established industry clients to work on a specified project brief to solve a real issue.

Using SQL to manipulate databases in real-time

- JavaScript 8 Week Training Course Just Eat Takeaway: June 2024 July 2024
- Cybersecurity Course Coursera INCO Academy: May 2024 July 2024
- Web Development 8 Week Training Course: Feb 2022– April 2022
- Responsive Web Design Certification FreeCodeCamp: July 2024
- Software Engineering Virtual Experience Program on Forage Goldman Sachs: August 2024

# **Work Experience**

#### June 2024

#### **IEUK Technology Intern at Bright Network - Remote**

Participated in an immersive internship program focused on various aspects of technology and software development.

Key responsibilities

- Attended a keynote on technology trends and career paths by representatives from PwC, BT Group, and MIS
- They outlined strategies for introducing oneself to technology and navigating diverse career trajectories within the field.
- Submit a work sample focused on project management within the context of increasing revenues.
   This involved proposing various strategies to enhance revenue generation and suggesting modifications for the mobile app 'Runrizz'. The objective was to showcase expertise in strategic planning, revenue optimization, and the practical application of project management principles within a tech-focused context, detailing all responsibilities and highlighting a comprehensive range of skills and knowledge.

#### November 2022- March 2024

#### **Financial Costumer Service - Remote**

 Assessing the financial risk associated with customers and making recommendations based on their financial situations, while maintaining 80% satisfactory rate of succession.

- Assisting customers with the application process, explaining terms and conditions, and ensuring all required documentation is submitted.
- Recommend and explain various financial products and services, such as savings accounts, investment options, loans, and credit cards, based on the customer's needs.
- Helped costumers manage their accounts, including addressing inquiries, explaining statements, and providing information on accountrelated services.
- Provide financial education to clients, helping them understand basic financial concepts, provide information on fraudsters and how to make informed decisions

# Key skills

- Communication
- Python, JavaScript (entry level)
- HTML, CSS (entry level)
- Confident PC skills
- Resilience
- Adaptability
- SQL (entry level)

# Additional Information/Hobbies

- Languages: English (Native), Spanish (Native)
- Interest: Hiking, Volunteering, Travelling, Web development, Football, Reading romance/selfdevelopment book
- **Recent**: Consistently raising money for charity through variety of means, spend my free time volunteering with individuals who are neurodiverse

## Education

- Psychology & Criminology, 2:1, City, University of London, 2023
- Forensic Science, D\*D\*D\* (A\*A\*A\*), City & Islington College, 2020

## References available upon request