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CIS 143

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# Requirements

# Requirement 1

* What: Email reminder and request for feedback
* Where: First, it will prompt the user for an email when signing up. Then it will store email addresses in a database. Then it will use those emails to send out reminders and request for feedback.
* When: When signing up it asks for the email. Before the tour it sends out a reminder, and after the tour it sends out a feedback request.
* Why: It makes it easier for the consumer to remember when the tour is, and the tour gets more reviews if the consumers are reminded to provide feedback.
* Assumptions
  + The date of the tour is in the future.
  + Mandatory or optional email compliance.
  + That the company will receive positive feedback.
* Exclusions
  + People who don’t want to provide their information.
  + People who buy tickets in person or at the door for last minute reservations.

# Requirement 2

* What: Request for feedback
* Where: The attendee’s email
* When: After the tour we will send a survey for feedback to the post attendee’s email account. Asking how they felt about the tour, if they would recommend it, and rate the tour.
* Why: Gathering feedback can be used to create a better tour, ultimately leading to better income.
* Assumptions
  + Mandatory or optional email compliance.
  + That the company will receive feedback.
  + That the company will receive positive feedback.
* Exclusions
  + People who don’t want to provide their information.
  + People who buy tickets in person or at the door for last minute reservations.