# Karim PKS

Toronto, Ontario, Canada



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#### **Summary**

Technical Writer/Editor **Communications Specialist** Trainer/eLearning Developer **RPA** Certified

#### **Experience**



#### Technical Writer (Cloud Services)

Confidential

Jan 2022 - Present (1 year 1 month)

# Technical Editor (Public Sector)

Confidential

Jul 2020 - Apr 2021 (10 months)

#### MA Senior Technical Writer, Assistant Director, Operations

Moody's Analytics

Mar 2016 - Nov 2019 (3 years 9 months)

### (axis Senior Technical Communications Specialist

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Mar 2008 - Mar 2016 (8 years 1 month)

## **Technical Writer**

Intelex Technologies ULC Feb 2007 - Nov 2007 (10 months)

### Technical Writer

**Carreg Solutions** Sep 2005 - Aug 2006 (1 year) Contract

### Proposal Writer

**Resolve Corporation** Apr 2005 - Jul 2005 (4 months)

#### Contract

# Technical Editor

BlueCat

May 2004 - Mar 2005 (11 months)

### Systems Information Developer

Marketrend Interactive

Aug 2003 - Dec 2003 (5 months)

Contract

#### Senior Technical Writer

DataMirror

Jul 2002 - Mar 2003 (9 months)

Contract

### 🙀 Technical Editor

Ontario Government | Gouvernement de l'Ontario

Feb 2002 - Jun 2002 (5 months)

Contract

#### **IBM** Information Developer

**IBM** 

May 2001 - Dec 2001 (8 months)

Contract

#### ■ Technical Writer

Delano Technology

Jul 2000 - Apr 2001 (10 months)

### Documentation Specialist

Oct 1998 - Jun 2000 (1 year 9 months)

#### **Education**

## W University of Windsor

B.Comm, Finance and Logistics

#### **■ T** Glendon Campus of York University | Campus Glendon de l'Université York

B.A. (Hons), Economics and Psychology

### University of Toronto

#### **Business Analysis Foundations**

- Schulich School of Business York University
  Instructional Design
- Schulich School of Business York University
  Facilitation Mastery for Teams and Training
- Schulich School of Business York University
  High Impact Presentations
- Schulich School of Business York University
  Needs Assessment and Evaluation
- Schulich School of Business York University
  Understanding the Adult Learner
- Ryerson University
  CISSP Exam Review
- Humber College
  Certificate, Microsoft SQL Server Administration and Development
- Yukon Learning
  Articulate Storyline Expert, Training
- ITI Information Technology Institute
  Applied Information Technologist, Diploma
- British Columbia Institute of Technology

  Mechanical Engineering Technology
- York Memorial Collegiate Institute (YMCI)
  High School
  Athlete, musician, pilot, playwright, chess clubber.

#### **Licenses & Certifications**

in Elearning Essentials: Instructional Design - LinkedIn

- HX Harvard University Data Science: Visualization HarvardX 8dc49707f4094df6aee4ade00b9c125e
- HX Harvard University Data Science: R Basics HarvardX f61a08d061c643fd921169ebba92459c
- Analyzing and Visualizing Data with Microsoft Power BI Davidson College 7ed3d874b0ba4afd977d32128f671b8a
- Customer Analytics The Wharton School DU9E4BZHHSNA
- Viral Marketing and How to Craft Contagious Content The Wharton School PQ754DBT52D2
- Data Visualization and Dashboards with Excel and Cognos IBM P3ND2RJ6AVLM
- N Content Strategy for Professionals: Engaging Audiences Northwestern
  University
  QXDXSE8B9RXA
- Homeland Security & Cybersecurity Connection University of Colorado Boulder ZC644Y78BYCU
- Cybersecurity Policy for Water and Electricity Infrastructures University of Colorado Boulder PRM93DUNXEAK
- N Content Strategy for Professionals: Managing Content Northwestern University EFE4CKL3PQSV
- Corruption The Wharton School 45S6CNX8GAKY
- API Technical Writing: JSON and XML for Writers Udemy UC-2c729be2-aa7d-4574-8536-e9ce432118c3
- **API Technical Writing 2: REST for Writers** Udemy UC-34800a0c-47cc-4b97-8cab-28aa1b0c3e46

- Swagger and the Open API Specification Udemy UC-50674b3c-d61a-495b-b2dc-4642ba7f9c6c
- The Art of API Documentation Udemy UC-35af1ea8-3915-4dfc-bf29-46fffebd08c1
- Forensic Accounting and Fraud Examination West Virginia University EJ9SPBHNJXTZ
- in How to Use LinkedIn Learning LinkedIn
- in Learning Jira Software LinkedIn AWbF-409xaKEA9tExZh2UjZyvg0-
- Agile with Atlassian Jira Atlassian CE849KXJTNPT
- in Learning Cloud Computing: Cloud Security LinkedIn AQVGXsIG7IWoks3FNUzRoKN3ue90
- DevOps Foundations: Incident Management LinkedIn AdSstLpfAmmuyQltY53KkeUp8uo2
- Exam Prep MB-910: Microsoft Dynamics 365 Fundamentals (CRM) LinkedIn
- Identifying, Attracting, and Growing Your Digital Audience University of California, Irvine Division of Continuing Education I Coursera
  64Q6WBGWC27G
- Strategies for Converting and Retaining Customers Online University of California, Irvine Division of Continuing Education I Coursera
  77CAHFQZA7CZ
- Introduction to Digital Transformation with Google Cloud Google F3ZPWTVW3MH7
- in What's the So What: Writing Clearly for a Business Audience LinkedIn
- Introduction to Microsoft Azure Cloud Services Microsoft

- **G** Innovating with Data and Google Cloud Google TT922YBM6UU2
- Infrastructure and Application Modernization with Google Cloud Google 8K3U4Y3V5Z9H
- G Understanding Google Cloud Security and Operations Google K4Q6F5M3BM8W
- Google Cloud Digital Leader Training Google EPMTXNYLM3S9
- Learning Cloud Computing: The Cloud and DevOps LinkedIn AeA1IEjKBNx34arW0Ra\_JuiuBQc2
- Introduction to Risk Management New York Institute of Finance 887QHKN6BYCV
- Credit Risk Management: Frameworks and Strategies New York Institute of Finance 4F363UB3CZ4S
- ITIL 4 Exam Preparation LearnQuest AW33MQYWNFYF
- Portfolio and Risk Management University of Geneva 3W8VHLVMEDRU
- in How to Keep High Performers Engaged LinkedIn
- in UX Foundations: Content Strategy LinkedIn
- Programming Foundations: APIs and Web Services LinkedIn
- RPA Basics and Introduction to UiPath UiPath 9M6C6YSCB2EN
- Data Manipulation in RPA UiPath

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- UI Automation and Selectors UiPath
  QLXJ3CP6LEHH
- Confluence Fundamentals Badge Atlassian 234528881
- in Introduction to Identity and Access Management LinkedIn
- Artificial Intelligence on Microsoft Azure Microsoft NRV7CFWVQBVA
- Robotic Process Automation (RPA) UiPath
  YJ3USCT2QELU
- Automation Techniques in RPA UiPath ZRVD4EJSWFS8
- UiPath Orchestrator and Capstone Projects UiPath YPJ3RL3Z6KL6
- WordPress Essential Training LinkedIn
- in WordPress: Staging a Site LinkedIn
- in WordPress: Understanding the New Paradigm LinkedIn
- First Look: WordPress Full-Site Editing LinkedIn
- in Learning Elementor for WordPress Design LinkedIn
- n Drupal 9 Essential Training: 1 Introduction and Administration LinkedIn
- n Drupal 9 Essential Training: 2 Content and Fields LinkedIn
- Data Warehousing and Business Intelligence University of California, Irvine
  Division of Continuing Education I Coursera
  3U7JDYWMKPBT

- The Nature of Data and Relational Database Design University of California, Irvine Division of Continuing Education I Coursera

  HY5NCG3FUPW7
- in WordPress: Using a Content Delivery Network LinkedIn
- SharePoint Online: Working in the Modern Experience LinkedIn
- Data Privacy Fundamentals Northeastern University School of Law B4XNZRHNRJJ7

#### **Skills**

Technical Documentation • Technical Writing • Software Documentation • FrameMaker • Content Management • HTML • Online Help • Proposal Writing • Web Development • VBA