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MediQR: A mobile application approach to prescription and drug tracking using QR codes.

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Informatics. **Date of Submission:** 29th February 2016

Declaration

I declare that this project has not been submitted to any other university for the award of Bachelor of Science in Informatics Degree.

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Abstract

Medicinal drugs are important to human life as they serve many purposes. Some of these include curing of diseases, containment of infections and provision of relief to those in pain. In some cases, medication may be a lifelong requirement for some people especially after surgery and during the containment of certain diseases such as HIV. It is therefore important to track the various medications that the patient has been taking for future reference and to assist doctors in decision making. It is also important to collect data on the movement of this medication so as to streamline and provide better more efficient delivery of these commodities to their consumers.

There exists a gap in the provision of patient information between dispensing points such as hospitals and pharmacies about patients. Information about the patient's past prescriptions can assist in the diagnosis of possible prescription related allergies and in the decision making of drugs to prescribe for them in the present and future.

The more medications a patient is on, the more difficult it is to remember to take them. Low numbers of patients in developed countries adhere to treatment regimens. This project will assist in changing that by providing electronic prescription.

The proposed project will attempt to use QR code technology to provide information to about the lifetime of drugs that have been issued to consumers from the source of the commodity to its dispensing point. The expected outcomes of the project will include an Android application for reading the QR Codes, an API to allow for processing of the data and a web based interface for managing them and displaying the information on computers.

The application will provide a simple means for to retrieve information about commodities such as expiry and manufacturing dates, the source of the commodities and the dispensing point. It will also provide information on patient prescriptions of these drugs i.e. an e-card for medicine prescriptions.

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CHAPTER 1: INTRODUCTION

1.1 Background of Study

Emergencies stretch any health institutions organization's capacity to deliver the most appropriate supplies (health commodities) where and when needed. (Adzimah, Awuah-Gyawu, Aikins, & Duah, 2014)

Hospitals in Kenya are lacking in medical equipment and drugs with the most heavily hit hospitals being those in rural areas and villages. This makes it difficult for the hospitals to treat ailments such as Malaria and Tuberculosis that are serious pandemics in the region. Malaria accounts for 30-50% of all outpatient attendance and 20% of all admissions to health facilities (Kenya malaria fact sheet, 2016) while about 120,000 people a year develop TB (48,000 of them being HIV-positive) and 18,600 people die from it. (Kenya Perspective: Tuberculosis, 2016)

The government has made efforts to curb this situation such as the allocation of 6.2 Billion in the 2015 financial year and 6.5 billion proposed for the year 2016 – 2017. (Hospitals plagued by lack of drugs and medical equipment, 2016)

These efforts and resources allocated will however be in futile effort if the commodities are not managed, distributed and tracked well. There exists a need for commodity management and tracking to be emphasized.

In 10 years, the percentage of people over 60 who take five or more medicines, also known as polypharmacy, has jumped from 22% to 37%. As we grow older, the number and types of medications we take change frequently, and with each added drug, the risk of interaction increases. (Skaggs, 2016) Nearly 20% of patients in an HIV treatment program in Kenya have suffered major interactions between their HIV drugs and other prescribed medicines. (One in five Kenyan patients suffers major interactions with HIV drugs, 2008)

In Kenya we lack a unified national healthcare database. This means that every healthcare facility that a patient goes to, there exists a new file on that patient. The repercussions of this are that the patient's prescription history can be scattered over multiple hospitals and clinics and is dependent on whether or not the patient records this information somewhere which is rarely the case.

This project will attempt to make use of QR codes, stored data and locational data to track the movement of these commodities during their lifetime or shelf life up till the point of dispensing.

It will then track the prescriptions and consumptions of the patients and provide this information to them for reference and if needed for future prescriptions. This will be in the form of an e-card for prescriptions. It seeks to have a QR code that can be scanned to retrieve patient information. It also seeks to have QR codes that will be used to track the commodities during their shelf lives.

The system will also have an API that will allow for integration with multiple systems such as the Health Commodities Management Platform (HCMP) that is an initiative assisting dispensaries to order medical supplies from the government through the Kenya Medical Supplies Authority (KEMSA).

It will be useable in various ways, starting from tracking of commodities in hospitals, tracking of delivery, provision of statistics and breaching of gaps in the current system. It will reduce the number of commodities unaccounted for and provide a simple means to track the Patient's medicine history and providing this information to aid in future prescription decision making.

1.2 Problem Statement

Currently, there exist multiple platforms that track the shelf life of a commodity such as the Health Commodities Management Platform, (HCMP Kenya, 2016) (that helps the government track stock levels and keep instant records on medication and supplies in all hospitals and dispensaries in Kenya as well as update on deficits to allow timely replenishing. (Strathmore whizz kids offer medical supplies solution, 2015)

These systems focus on the availability of the commodities in the health facilities, providing data on the lifetime of a commodity from source to distribution point and the information is not available for the public. They are also dependent on user data entry which is prone to errors and delays.

There also exist prescription tracking software such as the Electronic Prescription Tracker (EPS) (Electronic Prescription Tracker, 2016). This software makes use of smartcards to identify users and a computer system to track the prescriptions.

These systems are aimed at tracking the prescriptions using a unified hospital database which is something we lack.

1.3 Aim of the project

The purpose of this project is to create an application that that will use QR codes and smart phones in the tracking of medical commodities during their shelf life. It will also allow for the digitizing of prescriptions in the form of an e-card to allow for future reference and aid in the decision making of future decisions on prescriptions.

1.4 Objectives

1.4.1 Main objective

To develop a system that enables medical commodity sources to track the shelf life of distributed commodities and assist consumers to track their prescriptions and medicine consumption history.

1.4.2 Specific research objectives

- i) To research and analyze current commodity tracking methods, the data they collect and how they work. Ok
- ii) To investigate the various challenges faced during commodity tracking and information dissemination
- iii) To develop a system that utilizes QR codes and smart phones to collect, analyze and track commodity shelf life.
- iv) To develop and API that will assist with integration of the tool with other existent systems.
- v) To test and implement the developed application.

1.5 Research Questions

- i) What methods are currently used to track health commodities and patient prescriptions?
- ii) What are the challenges faced during the tracking of commodities and distribution of collected information?

1.6 Justification

Tracking of commodities during their shelf life will provide many benefits such as the ability to find out the source of a given commodity and its dispensing point. It will also allow for the collection of accurate patient drug consumption data. The project will provide the commodity sources such as KEMSA to track the drugs distributed down to the dispensing points, and to the patients that have been issued these commodities.

The batches will be recorded at the sources, QR codes generated and then stuck on the boxes. The codes will then be scanned at the health care facilities that were distributed to and then during point of dispensing while recording patient identification numbers.

It will provide information on the lifetime of the product and will allow the patients to retrieve information on the medicines they have been consuming. The project will also provide information that will be useful in the tracking of counterfeit commodities and flagging them when sourced. Users will be asked for information as to where the counterfeit drug was obtained and the dispensing point will be flagged allowing regulatory bodies to take counter measures.

It will also assist in the collection of data usage from the consumer level that will enrich the reports and information useful to various systems that are available in the market.

1.7 Scope and Limitations

The project will be limited to users with access to android phones and will be limited based on the drug data that is saved for referencing of the drugs.

CHAPTER 2: LITERATURE REVIEW

2.1 Introduction

This chapter details the history and current situation on medical commodity tracking and prescription drugs. It also looks into definitions of various terms and the existing systems in place to track health commodities, the implementation of the proposed system and the challenges it will pose.

2.2 Prescription drugs and commodity management

2.2.1 Commodity tracking and prescription monitoring

Tracking is to observe or follow the course of progress of; keep track of. (Dictionary.com, 2016)

Commodity tracking is therefore following the status of a commodity during its shelf life.

Prescription drugs are medications legitimately prescribed by doctors to treat a variety of health problems. (Drug Facts, 2016)

Prescription monitoring refers to the tracking of medical commodities that are dispensed to patients. The definition of a Prescription drug monitoring program (PDMP), according to the U.S. Department of Justice, Drug Enforcement Administration (DEA), following the National Alliance for Model State Drug Laws (NAMSDL), is a statewide electronic database that collects designated data on substances dispensed in the state. (Prescription Drug Monitoring Program: A Helpful Resource in Your State?, 2016)

2.2.2 Health commodities management

Many developing countries spend sizeable sums on the purchase of health commodities yet an estimated 60–80% of their populations; particularly in rural areas do not have constant access to even the most essential health commodities. (Adzimah, Awuah-Gyawu, Aikins, & Duah, 2014)

Currently in Kenya there are various platforms and systems that aid in the tracking of health care commodities. They however stop the tracking at the level of arrival at the designated points of distribution. They also are only web based and therefore require training to be used.

Public hospitals in our country are also heavily understaffed with scenarios like Masogo Sub county Hospital in Muhoroni has only three medics serving more than 300 patients every day.

(Kenya: Understaffed Muhoroni Hospital Riles Patients, 2016) Resulting in the use of such systems being difficult and overwhelming to the staff.

2.3 Related Works

2.3.1 Health Commodities Management Platform

This is a commodity management system that allows public health facilities to order for commodities from suppliers such as the Kenya Medical Supplies Authority (KEMSA) or Mission for Essential Drugs and Supplies (MEDS). The system allows for tracking of the commodity from its order to its receipt on an administrative level. It does not track the commodity beyond being received at a health facility.

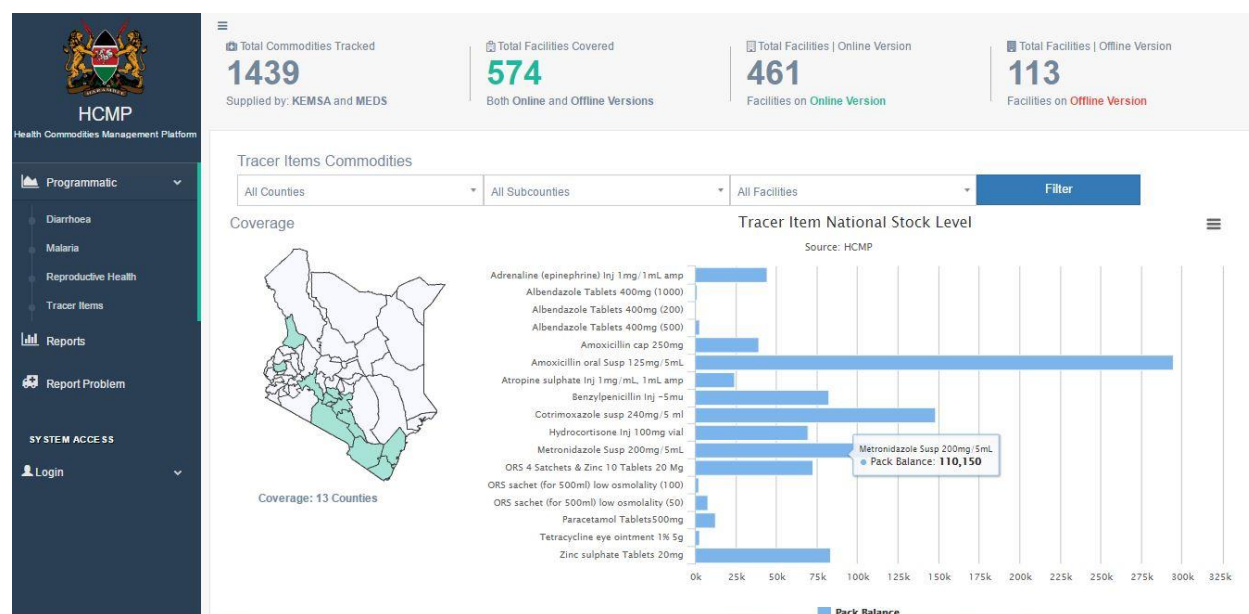


Figure 1: HCMP National Dashboard

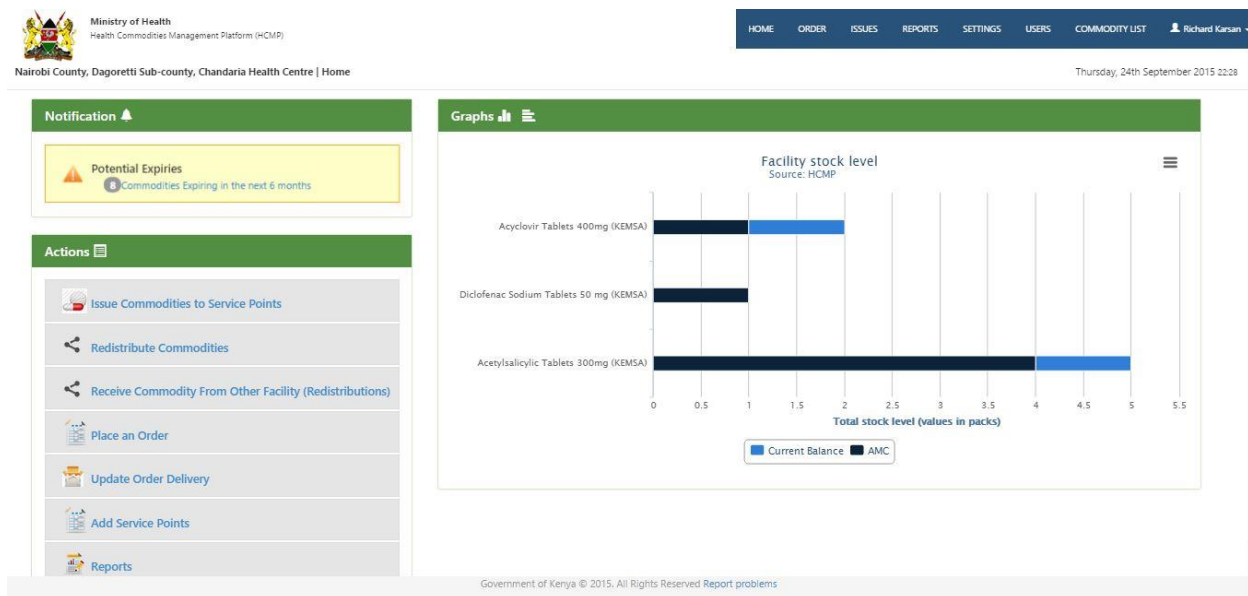


Figure 2: HCMP Facility Dashboard

2.3.2 Electronic Prescription Service (EPS)

EPS enables prescribers - such as GPs and practice nurses - to send prescriptions electronically to a dispenser (such as a pharmacy) of the patient's choice. This makes the prescribing and dispensing process more efficient and convenient for patients and staff. (Electronic Prescription Service (EPS), 2016)

2.3.3 Problems with existent systems

The existent systems that track prescriptions are not in Kenya. We also do not have a centralized patient database which the medical facilities can refer to. The proposed project will develop a user profile and history based on their usage of the tool. It will also provide this patient information to the patient and health facilities for reference.

The systems present in Kenya do not track drugs beyond arrival in the health facility. This therefore means that there is potential for more robust and extensive data collection by the proposed system.

The information collected by the systems currently present in Kenya is not free for the public. It is owned and contained within organizations that own it.

2.3.4 Proposed Solution

The proposed system consists of an online web platform, an API and a smart phone application. The web platform will allow for viewing of reports, management of information of the system, data entry and data manipulation. The web interface will allow the system administrators to view queried commodities, view flagged dispensaries, view statistics such as locational data from the queries and view present dispensing records. The web platform will also allow for data entry where needed and setting of various options for the API.

The API will allow for linking of the web portal to the android application and potentially linking to any other systems that are available and currently functional in the country. This will allow for seamless integration when the time comes and it will aid in the provision of more comprehensive services and the ability to expand the project's horizon.

The mobile phone application will provide a QR code scanner that will return information based on the code that has been scanned by the consumer.

The source of the commodity, e.g. KEMSA or MEDS will generate two QR codes at the point of distribution, one for the drug package and one for the entire batch. During this code generation, various information shall be recorded on the batch such as expiry dates, batch code and designated facilities. The code for the batch will then be scanned at the designated health care facility upon delivery to signify its arrival and for reference of any information. The codes on the drug packaging will be scanned during dispensing and the pharmacist will be prompted to enter patient information and amount dispensed.

The patient will be able to download the application and login to the patient dashboard, view the commodities that they have been prescribed to in the past and they will also be able to scan the code on the packaging of the commodity and view information about it such as expiry date of the commodity and its source.

The source of the commodity will also be able to see the information of patients that have received their drugs and from which dispensing points.



Figure 3: EPS Banner



Paper prescriptions go electronic



This practice is starting to send prescriptions electronically.

Pick up a leaflet from reception to find out how this could save you time.

Electronic Prescription Service

A more convenient way to get your prescription

Figure 4: EPS Instructions

2.4 QR Codes



Figure 5: QR Code

2.4.1 QR Codes

QR code stands for Quick Response Code. It is a type of matrix barcode (two dimensional bar code) that is square in appearance. QR codes were first created in 1994 by a Toyota subsidiary named Denso Wave in order to assist in the manufacturing process. They assisted them to track vehicles and parts. (History of QR Codes, 2016)

They were favored due to fast decoding speeds and gained popularity due to this. They have multiple functionalities and are more diversified than bar codes.

Due to their increasing popularity and use, the demand for a smaller QR code that held more information was high. Various methods were used to increase the capacity of the codes inclusive of increasing the number of digits on the code and improving the layout to hold multiple codes resulting in the QR code being developed into a 2D image.

They have the capacity to hold roughly 350 times the information that could generally be stored in a typical one dimensional bar code. (qrcodesinmarketing.net, 2016)

The first QR Code scanner was released in the year of 2010 and in 2011 it gained traction as large companies such as Best Buy began using the codes for many things.

2.4.2 Anatomy of a QR Code

A QR code is made up of various components. These components include:

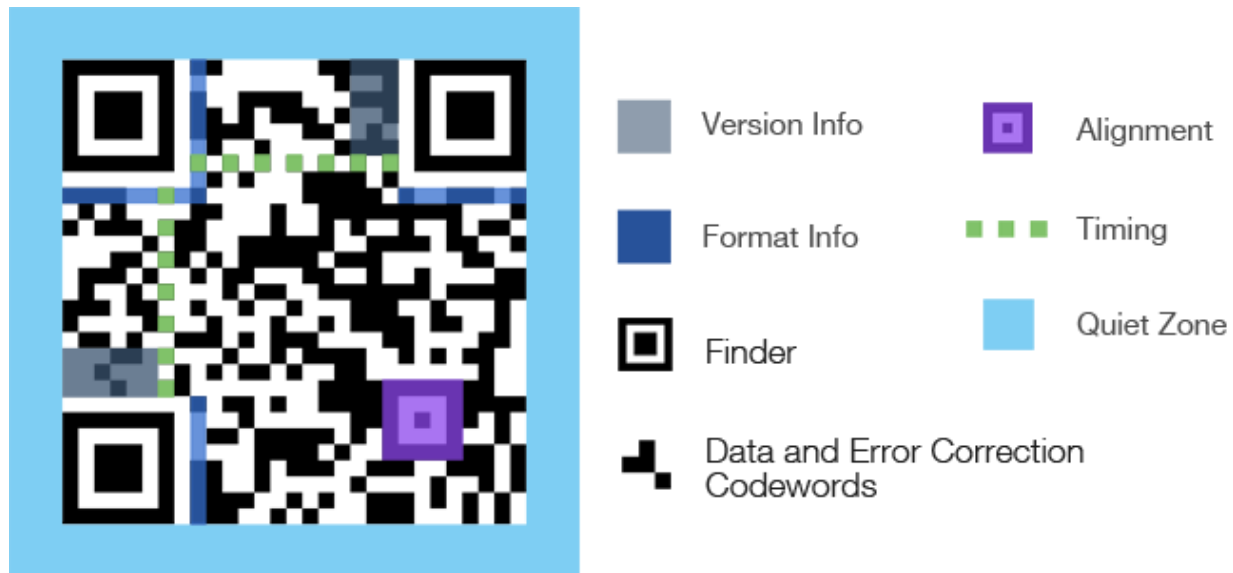


Figure 6: QR Code Anatomy

Format information contains the mask pattern and correction rate. This is the first read information when the code is scanned.

The quiet zone or margin. This part is used to isolate the code from other packaging info or surrounding data. It is four modules wide.

Finders or position detection patterns. Located on three of the four corners of the square, they assist with 360 degree fast scanning of the code.

Error correction. This is used when part of the QR code is missing to 'fill in the gaps'.

Alignment. These only occur in version 2 or higher of QR codes. They are found at the bottom right of the square and assist the scanner to correct for distortion when the code is bent or curved.

Timing pattern. This assists with the detection of each position in each cell of the code.

Version Information. QR codes span from version 1, to version 40, with 21 x 21 to 177 x 177 modules respectively.



Figure 7: Version 1 QR Code



Figure 8: Version 40 QR Code

QR codes are generated using software that is available online both in premium and free versions. An example of this software is QR Code Software. This is an application by QRCodeSoftware.org and is free for use to the public.

2.5 Application Programming Interface (API)

An Application program interface (API) is a set of routines, protocols, and tools for building software applications and systems. They basically describe how a program should act with its components and with components of other systems. APIs allow for integration of multiple

systems together in various ways. Some APIs share data and information when interacted with. Others take in various parameters and perform various functions on these parameters.

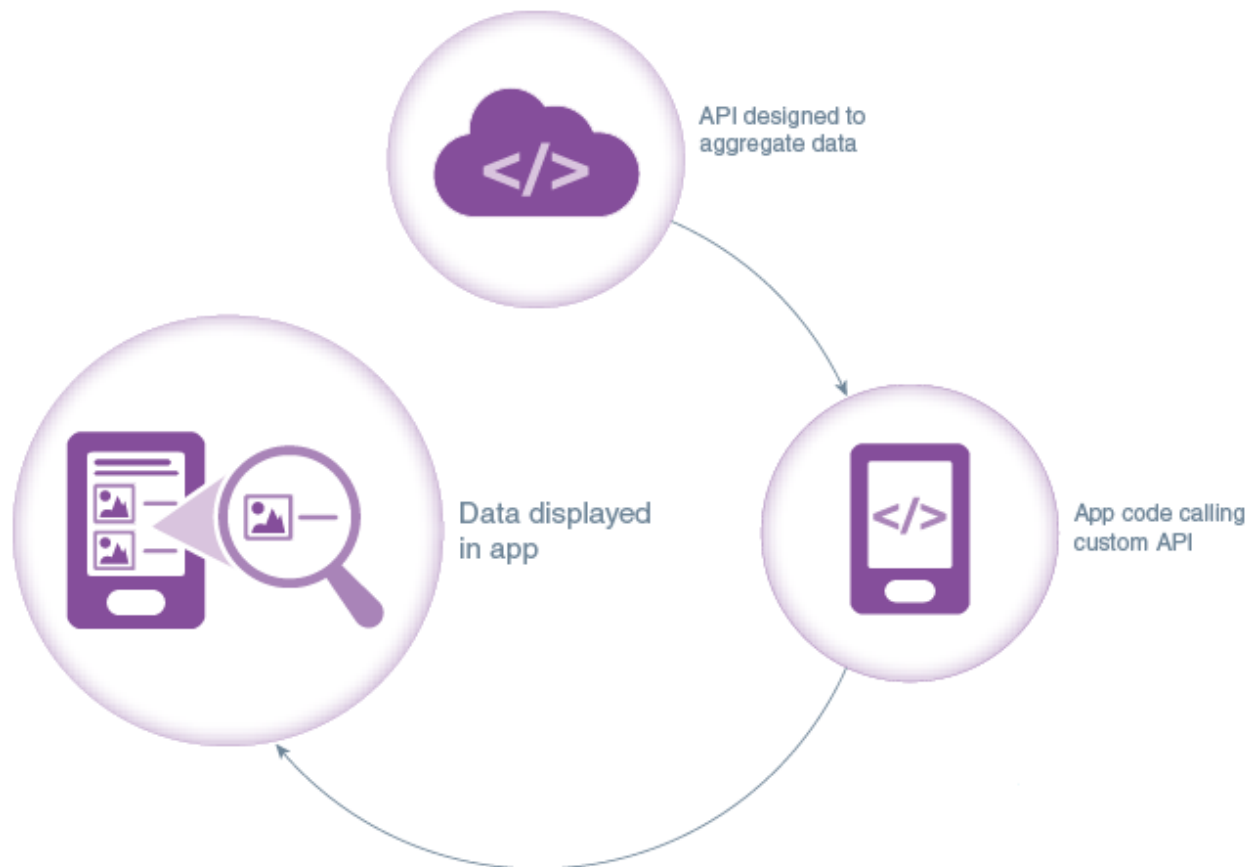


Figure 9: Structure of an API

2.5.1 Types of APIs

2.5.1.1 Restful APIs:

These use HTTP requests to perform GET, POST, PUT and DELETE on data. REST stands for Representational State Transfer and relies on a stateless client-server architecture. It is light weight and simple to create. The proposed project will run on a restful API.

2.5.1.2 Internal APIs

These are APIs developed to be used within organizations. Most organizations still use this kind of API that has been developed using the .NET service from Microsoft.

2.5.1.3 External APIs

These are APIs that are available to the public. Most of the external APIs written follow the REST and JSON approach to allow for easy integration and use for other systems and software's.

Some popular examples of APIs include:

Google Maps API that allows programmers to embed Google Maps on websites using a JavaScript and libraries.

YouTube API that lets developers integrate YouTube videos and integrate functionality into their websites or applications. Included sub APIs include YouTube Analytics, YouTube Live Streaming among others.

Twitter APIs: The REST API from Twitter allows developers to access core Twitter data while the Search API provides methods for developers to interact with Twitter Search and trends data.

Facebook API: This API allows developers to build applications that can be used by the users of the Facebook platform. It also allows for integration of features such as publishing activities to the news feed and profile pages, updating status and many other functionalities. It is a restful API and uses JSON format for its data.

2.6 Conceptual framework

A theoretical structure of assumptions, principles, and rules that holds together the ideas comprising a broad concept. (Conceptual framework, 2016)

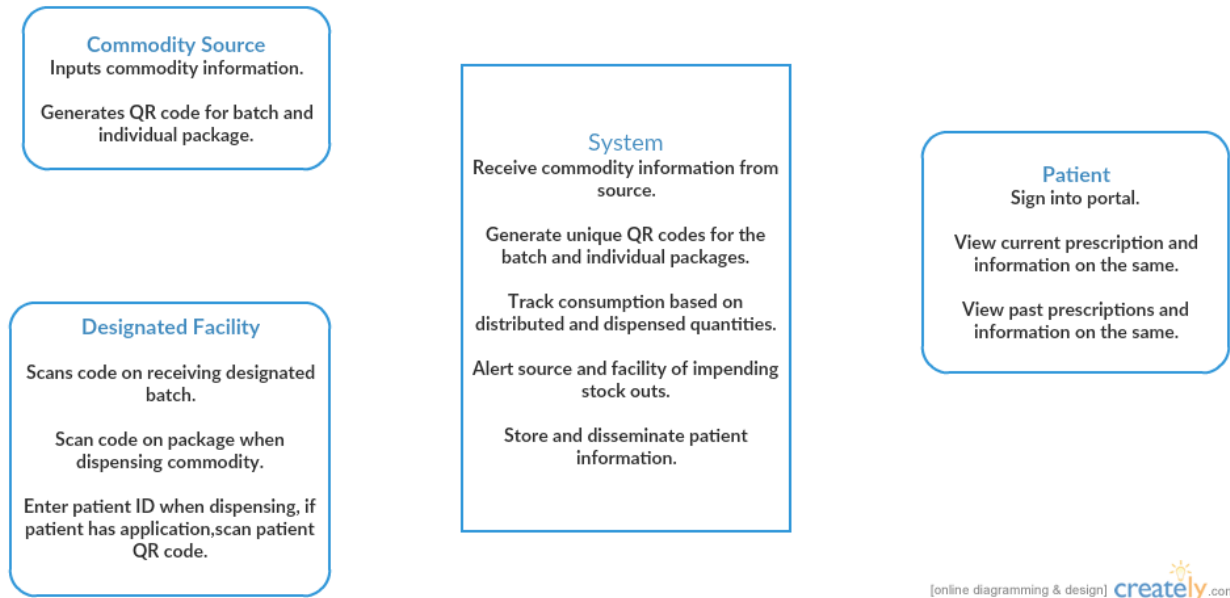


Figure 10: Conceptual Framework

Chapter 3: Methodology

3.1 Introduction

A system development methodology refers to the framework that is used to structure, plan, and control the process of developing an information system. (Selecting a development approach, 2016)

For this project, we shall be using Rapid Application Development (RAD) so as to minimize on development time and maximize on receivable feedback.

3.2 Development methodology

3.2.1 Rapid Application Development (RAD)

3.2.1.1 Incremental Model

RAD is a type of incremental model which means that the requirements are divided into various builds, multiple development cycles take place based on these requirements and the final product is meant to have covered all requirements. The entire project is divided into smaller modules that are then passed through requirements analysis, system design, system implementation and testing. Once a working version is produced, it is released to users and development is iterated while bugs are fixed and features are added onto the system until completed.

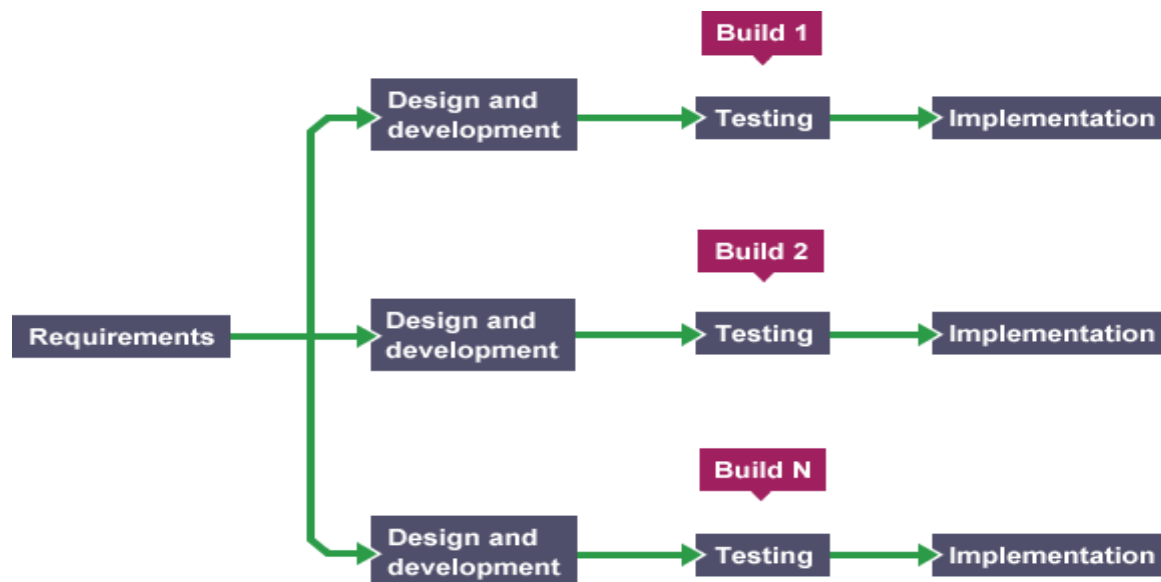


Figure 11: Incremental Life Cycle Model

3.2.1.2 Rapid Application Development (RAD)

RAD is a model where multiple functionalities are developed in parallel. The project is divided into parts and the parts are developed together to produce a working prototype. The prototype is quickly demonstrated and used by the users, feedback is collected and the cycle begins again.

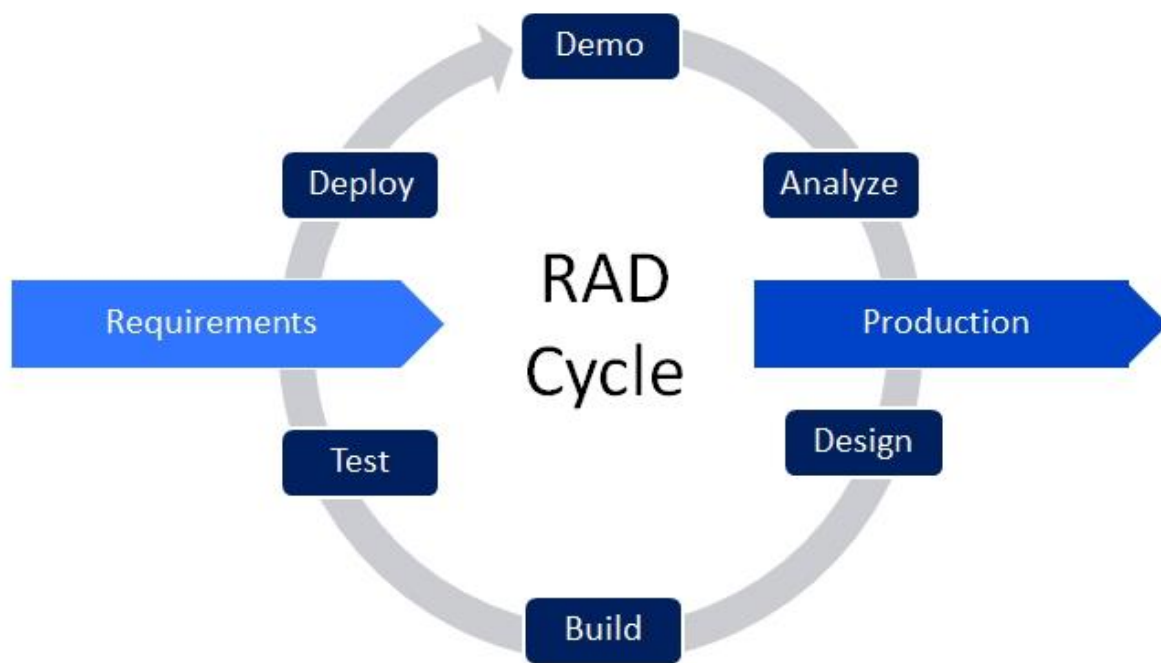


Figure 12: RAD life cycle model

3.2.1.2.1 Requirements analysis

In this phase of developments, the user and system requirements are identified. The information flow is also identified and the data model requirements are also specified.

The process flow is then established and the application development begins.

3.2.1.2.2 Application design, generation and deployment

This phase involves the development of the application using various tools, frameworks and structures. The development is mainly aimed at obtaining a working prototype with necessary functionalities.

3.2.1.2.3 Demonstration, project presentation and feedback analysis

The designated system users are exposed to the system and after some time evaluate the project based on various criteria such as initial user requirements. The project is analyzed based on feedback received by users and the cycle is started again.

3.2.2 Advantages of Rapid Application Development

Reduced development time.

Increased reusability of components during development.

Faster collection of customer feedback.

Allows for quick initial reviews to occur.

3.2.3 Disadvantages of Rapid Application Development

Is highly skill dependent and requires fast iteration and development.

3.3 System Analysis

This refers to the requirements of the system, how it should operate and its constraints of operation.

3.3.1 Functional requirements

Functional requirements specify what the system should do.

3.3.1.1 QR code generation and scanner

The system will generate codes based on requirements. These codes will all be unique and different. They will also correspond to single records in the database with restraints on duplication to allow for authenticity.

The project should have a mobile application that allows for scanning of QR codes that will be generated via the web service.

3.3.1.2 Database backup

This will include a module to allow for the application to back up all information automatically at a set interval to multiple data repositories. It will use local backups of MySQL files, remote backups on external servers and Gmail backups of the local files.

3.3.1.3 Application Programming Interface

Provide interface for interaction between mobile application and web portal. It will also allow for the integration with other services and systems.

3.3.2 Nonfunctional requirements

Nonfunctional requirements specify constraints of the system's services and functionalities.

3.3.2.1 QR code generation and scanner

The QR codes generated should be unique to every commodity or drug batch that is in the system. The system should be able to handle multiple requests for generation and should be able to generate a printable sheet with all of the required codes.

The scanner should be fast in its response since there may be multiple scans taking place. It should also respond to saving information during scans quickly so as to ensure dispensing is not derailed by the application's speed.

3.3.2.2 Database backup

The database backup should be automated, run frequently and should run on a file replacement algorithm to avoid all available memory being consumed and backups not being able to work anymore.

3.3.2.3 API

It should use tokens for verification to protect the data. It should only provide for the retrieval of information and not the changing of records so as to prevent external interference.

It should have good queue management and request handling so as to provide speed and efficiency.

3.3.3 Use case diagrams

Use cases describe the interactions that take place between actors and IT systems during the execution of business processes. (Sourcemaking, 2016)

Components of a use case include:

Actors. They represent users and role that the users take when using the system. One actor can have multiple roles in the system and are not necessarily part of the system.

Use case. Represents a module of the system.

Association. This describes the connection between actors and use cases.

Include. This describes the connection between two use cases.

3.3.4 System narrative

The commodity sources e.g. KEMSA will input commodity information when distributing. The data will then be used to generate QR codes for the batches and commodity packages inside the batches. The QR codes within the packaging will be automatically linked to the batch QR code.

At the source, information that will be collected will include expiry and manufacturing dates and batch codes.

The commodities will then be distributed and when received at the designated point of distribution, the batch code will be scanned. The source will then be notified of the commodity's arrival at the dispensing point and they can open the batch.

During dispensing of the commodity to patients, the QR code on the packaging will be scanned through the dispensing interface, the pharmacist will then be prompted to input the patient's National ID and the dispensing will be complete.

The patients will be able to login and view the drugs that they have consumed in the past, the points of dispensing and information on the drugs they were given.

The commodity source and relevant managerial bodies will be able to view the batch's distribution path all the way to the consumer. The commodity sources will also be able to get information on the consumption of the commodities in the hospitals and health care facilities.

3.4 System design

3.4.1 Interface design

This involves the creation of templates and image representations of the proposed system user interfaces. It plays an important role in the relevance of the user experience and software such as Adobe Photoshop will be used for this.

3.4.2 Database design

This involves the creation and design of the database model.

3.4.3 Logical design

This involves the work flow of the system. The processes that it will handle and the logic of the system.

3.4.4 API design

This involves the creation route lists and request mapping of the API. It also involves the generation of the access tokens and preparation of the API to handle requests sent to the same.

3.5 System development tools

3.5.1 Web development tools

Restful API

Uses JSON to communicate and transfer data. Is also dependent on HTTP requests to operate.

PHP 7, JavaScript, Java, MySQL

We shall use the above languages for codebase and database management. The choice of MySQL over NoSQL database languages is so that the mobile application has no difficulties in streamlining of information and so that they can both have a similar database structure.

Postman

Browser plugin for testing of APIs.

PHPStorm

This is a text editor that has combined various useful functionalities such as Version Control and framework integration

NGINX

NGINX is a free, open-source, high-performance HTTP server and reverse proxy, as well as an IMAP/POP3 proxy server. NGINX is known for its high performance, stability, rich feature set, simple configuration, and low resource consumption. (NGINX, 2016)

Adobe Illustrator CS6

Illustrator will be used to create icons and vector images for the website.

Google Chrome

Google Chrome is a web browser that has a great element inspector which is simple to use and time saving.

Laravel

This is a PHP framework useful in the creation of hybrid applications that can act as both APIs and web portals.

Github and Gitlab

Version control used for back up of code base. It also allows for collaboration and the coordination of changes that are made by the developers without overwriting or losing information.

3.5.2 Mobile application

3.5.2.1 Android studio

Development environment for the android language which is based on Java

3.5.2.2 Eclipse IDE

This will be used when the Android studio cannot produce or handle various functionalities.

3.5.3 Hardware requirements

The computer that will be used to develop this has the following specifications:

Processor: i7

RAM: 8GB

3.6 System implementation and testing

System implementation and testing refers to the installation and deployment of the new system. It involves exposing it to a small contained set of users for the sake of feedback and data collection. It identifies changes required to be made on the system based on user expectations and will involve various tests. These tests include user experience tests and user acceptance tests.

3.7 Proposed modules for the system

3.7.1 Web Application

This part of the review details the various components intended to be integrated into the web version of the application.

3.7.1.1 Administration module

This module will allow for the management of users, addition of administrators and viewing of various parts of the systems such as reported issues, password recovery and statistics relevant to the system administrator.

This module will also allow for various permission management options for the API and provide an interface for the management of the drugs that will be saved in the tool.

It will also contain details on the number of codes that were printed or issued.

3.7.1.2 Content and inventory management

This module will provide an interface for the addition and modification of the various codes in the system. It will have search functionalities based on various terms and parameters that will assist in quick navigation and location of records. It will also hold delete functionalities and will hold information such as locational parameters of the information.

The QR code once signed will be considered used and cannot be reused.

3.7.1.3 Reports module

This module will contain reports generated from the data collected and graphs on the same.

3.7.1.4 Authentication and registration module

This will deal with the addition and registration of users with the system. It will have the option of registration and sign in using various social media platforms such as Facebook and Google.

It will have the ability of redirecting specific users to their specific interfaces or dashboards based on their access levels.

3.7.1.5 Location and tracking module

This module will track the locational and GPS information based on requests made, allowing for the generation of various statistics such as graphs and heat maps.

It will also assist in the identification of various areas that the QR codes have been scanned or accessed allowing for locational mapping.

3.7.2 Mobile Application

This part of the review covers the proposed modules for the mobile application.

3.7.2.1 Authentication and registration

The authentication will be dependent on the online/web version in that the credentials will be the same. It will also use the online database for queries and requests on login and registration

3.7.2.2 QR Code scanner

The application will contain a QR code scanner that will allow consumers to scan the bar codes on their medical products and get feedback on the same.

3.7.2.3 Scan result response

This will display the results of the QR code scan.

It will hold details for the validity of the commodity, and basic information on the same such as expiry date and commodity source. It will also have the name of the commodity and if possible, its bar code to ensure validity of the same and that the product has not been

3.7.2.4 E-prescription card module

This module will be the only module accessible by patients and consumers of the drugs. It will detail the commodities that have been dispensed to them and the points of origin. They will also be able to scan the commodities that they have and view information on them such as where they were dispensed, expiry date and source.

3.7.2.5 Dispensing module

This module will be used by pharmacists and other personnel that are involved in the issuing of drugs to consumers. It will entail scanning of commodities before dispensing and the collection of patient information during dispensing.

3.7.2.6 Commodity tracking module

This module will enable the source of the commodity to view its locational data based on its lifetime. It will allow the source to drill down where a given commodity batch was issued to, the

date of issue, date of arrival at destination, date of dispensing and the patients that the given batch was dispensed to.

3.7.2.7 Feedback

This module will allow for consumers and anyone within the flow of the commodity to offer suggestions and comments on the application and ways to improve it.

3.7.3 Application Programming Interface

This will be a RESTful API that will use HTTP requests to be interacted with. The API will allow for integration of other systems and tools that may require the data collected by the tool. The API will be accessible via tokens that will be issued by the system. Applications that wish to interact with the API will have to be registered so as to be issued with an access token.

3.8 Deliverables

3.8.1 Project proposal

A proposal is a request for financial assistance to implement a project. The proposal outlines the plan of the implementing organization about the project, giving extensive information about the intention, for implementing it, the ways to manage it and the results to be delivered from it.

(www.sswm.info, 2016)

3.8.2 System Documentation

System documentation is a detailed manual and description document for a system. It explains the various available modules on the system and how they are used.

3.8.3 Complete QR code commodity tracking system

The system will have attractive user interfaces on both the mobile and application platforms. The interfaces will be based on material and flat UI design principles and will be aimed at delivery of relevant commodity information quickly and efficiently.

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Appendix

Appendix A: Project timeline schedule

