Business Demand Overview:

• Reporter: Mark P. - Sales Manager

• Value of Change: Visual dashboards and improved Sales reporting

• Necessary Systems: Power BI, CRM System

• Other Info: Budgets have been delivered in Excel

User Stories:

No	As a (role)	Request /	User Value	Acceptance Criteria
#		Demand		
1	Sales Manager	To get a	Can follow better	A Power BI dashboard
		dashboard	which customers	which updates data
		overview of	and products sells	once a day
		internet sales	the best	
2	Sales	A detailed	Can follow up on	A Power BI dashboard
	Representative	overview of	my customers that	which allows me to
		Internet Sales	buys the most and	filter data for each
		per Customers	who we can sell	customer
			more to	
3	Sales	A detailed	Can follow up on	A Power BI dashboard
	Representative	overview of	my Products that	which allows me to
		Internet Sales	sells the most	filter data for each
		Per Products		Product
4	Sales Manager	A dashboard	Follow sales over	A Power BI dashboard
		overview of	time against	with graphs and KPIs
		Internet Sales	budget	comparing against the
				budget