KARSON MARCELLINO

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Summary

Committed job seeker with a history of meeting company needs with consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges.

Skills

- Activity Planning
- Attention to Detail
- Latex Tool Use
- Experience in JAVA

- Recordkeeping
- Collaboration
- Google Drive
- Excel

Experience

06/2023 - 08/2023

Coppermine

Fieldhouse

Baltimore, MD

Summer Camp Head Counselor

- Provided guidance and support to campers in a safe, encouraging environment.
- Assisted with the planning and execution of daily activities for campers.
- Maintained accurate records of attendance, behavior, and medical information for each camper.
- Resolved conflicts between campers using effective communication strategies.
- Coached campers in various sports and activities to improve skills and promote fun experiences.

11/2021 - 09/2022

Barnes & Noble White Marsh, MD

Bookseller

- Assisted customers in selecting books, magazines, and other merchandise based on their individual needs.
- Inventoried new shipments of books and displayed them for sale.
- Provided information about titles, authors, and genres to customers who requested assistance.
- Processed payments quickly and accurately using cash registers or point-of-sale software systems.
- Answered phones promptly and responded to customer inquiries with accurate information.
- Maintained knowledge of current and bestselling books and upcoming publications to fulfill customer requests.

05/2022 - 08/2022

MOS Creative Columbia, MD

Quality and Assurance Intern

- Monitored and tested software products to ensure compliance with established quality standards.
- Analyzed product performance against requirements and identified gaps in functionality or design.
- Reported bugs and errors to development teams and tracked resolution status.

09/2018 - 03/2020

Looney's Pub Perry Hall, MD

Restaurant Hostess

- Assigned seating arrangements based on customer preferences and restaurant policies.
- Greeted customers and escorted them to their tables.
- Managed reservations, waitlists, and special requests for large parties.
- Operated cash registers to accept payments for food and beverages.
- Spoke with patrons to make conversation, answer questions or to respond to complaints.
- Resolved customer conflicts in a professional and timely fashion

Education and Training

Expected in 05/2024 Bachelor of Science in Computer Science

Baltimore, MD

Towson University

Additional Coursework in Software Engineering

• Additional Coursework in Cryptography

• Additional Coursework in Network Security

Expected in 05/2024 **Minor** in Mathematics

Baltimore, MD **Towson University**

• Additional Coursework in Graph Theory

• Additional Coursework in Combinatorics

05/2021

Associate of Arts in General Studies

Essex

The Community College of Baltimore County

05/2019

High School Diploma

Essex

Eastern Technical

Certifications

Notary Public for the State of Maryland

References

References available upon request.